

HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9  
Original Title Sheet  
Cancelling ILL. C. C. No. 3, 7, & 8

**OFFICIAL FILE**

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

ILLINOIS COMMERCE  
COMMISSION  
MAY 29 3 24 PM '74  
PUBLIC UTILITIES  
REGULATION

Applying to All Exchanges of This Company

TRANSMITTED TO FILE  
WITHOUT ORDER  
RECOMMENDED BY  
COMMISSION  
*6-26-74*

**RECEIVED**  
MAY 29 1974  
ILLINOIS COMMERCE COMMISSION  
PUBLIC UTILITIES RATES AND TARIFFS

**OFFICIAL FILE**

Issued June 1, 1974

Effective July 1, 1974

Issued by

Henry W. Gentsch, President

Waterloo, Illinois

Applies to All Exchanges, Illinois

ADOPTION NOTICE

Pursuant to the Public Utilities Act, Ill. Rev. Stat., Ch. 111 2/3, para. 13-501 and 13-502, the Harrisonville Telephone Company hereby adopts all the rates, rules and regulations set forth in Ill. C. C. #9 and hereby declares that all services contained in this tariff are noncompetitive services except as contained in Section 13 of this tariff. Services contained in Section 13 of this tariff are offered on a competitive basis. The company reserves the right to reclassify any portion of or all of these services as competitive or noncompetitive services from time to time in accordance with paras. 13-502 (c) and (e) of the Public Utilities Act.

(N)  
|  
(N)

Pursuant to para. 13-206, of the Public Utilities Act, the geographical area as shown on a map for each exchange served by Harrisonville Telephone Company as defined in 83 Illinois Administrative Code Part 730 are the same as those presently on file with the Illinois Commerce Commission or as may be adjusted in the future and said exchange maps are hereby adopted by reference to be a part of said tariff Ill. C. C. #9.

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AUG 01 1990ILLINOIS COMMERCE COMMISSION  
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<input type="checkbox"/> Order No. _____	<input type="checkbox"/> Tariff Prov. _____
<input checked="" type="checkbox"/> Law	
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Date <b>AUG 14 1990</b>	
PUBLIC UTILITIES DIVISION	
ENGINEERING DEPARTMENT	

Issued: August 1, 1990

Effective:

August 31, 1990

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298

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Issued: May 21, 2010

Effective: June 21, 2010

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Waterloo, IL 62298

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Issued: December 30, 2005

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## SUBJECT INDEX (Continued)

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			(D)
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Waterloo, IL 62298



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## SUBJECT INDEX (Continued)

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			(Z)
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			(Z)

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## SUBJECT INDEX (Continued)

Service - (Continued)

Termination

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☒ Law

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PUBLIC UTILITIES COMMISSION  
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SectionSheet

2

5

2

10

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4

63 (N)

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4

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4

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8

1.3 (N)

Special Access Code Blocking Service - 900

4

59

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17

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2

17

Special Equipment or Assemblies of Equipment

16

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4

18

Speed Calling -8 &amp; -30 (See Custom Calling Services)

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## SUBJECT INDEX (Continued)

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## SUBJECT INDEX (Continued)

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SUBJECT INDEX (Continued)

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

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SUBJECT INDEX (Continued)

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SUBJECT INDEX (Continued)

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Issued by: Henry W. Gentsch, President  
Waterloo, IL

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EXPLANATION OF SYMBOLS

(N)

- (C) to signify changes in regulation
- (D) to signify discontinued rate or regulation
- (I) to signify increase
- (M) to signify matter relocated without change
- (N) to signify new rate or regulation
- (R) to signify reduction
- (S) to signify reissued matter
- (T) to signify a change in text but no change in rate or regulation
- (Z) to signify a correction

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(N)

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Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298



Applies to All Exchanges, Illinois

### EXPLANATION OF TERMS

**ACCESS LINE** - The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

(N)  
|  
(N)

**ADDITIONAL LISTING** - Any listing of a name or information in connection with a customer's telephone number beyond that to which he is entitled in connection with his regular service.

**AGGREGATOR** - Aggregator denotes any entity that, in the ordinary course of its operations, makes telephones available to the public or transient users of its premises, for interstate telephone calls using a provider of operator services.

(N)  
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(N)

**APPLICANT** - A person who applies for telecommunications service. Includes persons seeking reconnection of their service after Company-initiated termination.

**AUTHORIZED USER** - A person, firm or corporation (other than the subscriber) on whose premise a telephone, Private Branch Exchange, or private line service or channel is located and who may communicate over such channels in accordance with the terms of the tariff.

**BASE RATE** - A rate for urban grades of exchange service available to customers located within a base rate area.

**BASE RATE AREA** - A specific area within which local telephone exchange service, other than urban line service, is furnished at rates quoted in the Local Exchange Service Tariffs without extra Mileage Charges.

**BUSINESS SERVICE** - The Telephone service where the use of the service is primarily or substantially of a business, professional, institutional, or otherwise occupational nature and as further defined in the Company's tariffs.

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**EXPLANATION OF TERMS**

**CENTRAL OFFICE** - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

**CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE** - An access line that provides coin signaling. A customer provided payphone may be used with a CO Implemented Coin Line. (N)

**CENTRAL OFFICE LINE** - A circuit directly connecting an individual or party line main station, private branch exchange switchboard or an intercommunicating system with a central office.

**CHANGE CHARGE** - The charge a customer is required to pay for a substitution of a different type of telephone instrument or a rearrangement of equipment or wiring, which does not involve a change in location of the instrument.

**CHANNEL** - A path for communication between two or more stations or Telephone Company offices, furnished in such a manner as the Telephone Company may elect, whether by wire, radio or a combination thereof and whether or not by a single physical facility or route.

**CIRCUIT** - Applies to a channel used for the transmission of electrical energy in the furnishing of telephone and related communications service.

**CLASS OF SERVICE** - The various categories of service generally available to the customer, such as business or residential.

**COIN COLLECTING DEVICE** - A coin box attached to a public telephone to receive money deposited in payment of message charges.

**COMMISSION** - The Illinois Commerce Commission.

**COMPANY** - Telephone Company under the jurisdiction of the Illinois Commerce Commission.

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EXPLANATION OF TERMS

**CONNECTING COMPANY** - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

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**CONNECTOR** - See "Switch".

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**CONNECTION CHARGE** - See "Service Charge".

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**CONSTRUCTION CHARGE** - A separate initial charge made for the construction of facilities in excess of that contemplated under the rates quoted in the exchange tariffs.

**CONTINUOUS PROPERTY** - The plot of ground, together with any buildings thereon, occupied by the customer, which is not separated by public highways or by property occupied by others. Where a customer occupies property on both sides of a street, alley, highway, body of water, railroad right-of-way, etc., and the properties would otherwise be continuous, such properties are treated as continuous property provided local wire or cable facilities are used and the customer furnishes all local distribution pole line facilities or underground conduit required in connection therewith.

**CONTRACT** - Refers to the service agreement between a subscriber and the Telephone Company under which service and facilities are furnished in accordance with the provisions of the Tariffs applicable.

**COPTS** - Customer Owned Coin Telephone Exchange Service is one party exchange service equipped for Touch Calling signaling, furnished solely for connection with customer provided coin telephone equipment.

**CORD SWITCHBOARD** - See PBX Systems.

**CORDLESS SWITCHBOARD** - See PBX Systems.

**COST** - The cost of labor and materials, which includes appropriate loadings to cover the Company's general operating and administrative expenses.

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## EXPLANATION OF TERMS

**CUSTOMER** - Any person who agrees to pay for telecommunication services provided by a telephone company.

**CUSTOMER ACTIVITY CHARGE** - Nonrecurring charge(s) made for the establishment of communication service or subsequent additions or changes to that service.

(N)

(N)

**DEMARCATIION POINT** - The point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack on the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

(N)

(N)

**DIAL SWITCHING EQUIPMENT** - A unit of mechanical switching equipment used in connection with a private branch exchange system.

**DIRECTORY LISTING** - A publication in the Telephone Company's alphabetical directory of information relative to a customer's telephone number.

**DISCONTINUANCE** - Temporary (10 days or less) disconnection of telecommunications service.

**DROP WIRE** - That portion of a circuit between the pole line or cable distributing box and the building in which the station is located.

**EMERGENCY USE TELEPHONES** - All telephones intended primarily to save persons from bodily injury, theft or life threatening situations. This includes, but is not limited to, telephones in elevators and on highways, and telephones to alert police, a fire department or other emergency service providers.

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**END USER** - See subscriber.

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**ENTRANCE FACILITIES** - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

**ESSENTIAL TELEPHONES** - All coin operated telephones (payphones) accessible by the public, provided for emergency use (Emergency Use Telephones), a reasonable percentage of telephones in hotels, motels, hospitals and nursing homes, and a reasonable percentage of credit card operated telephones or any group of such telephones. Essential Telephones may also be called Public Interest Telephones.

(N)  
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(N)

**EXCHANGE** - A basic unit established for the administration of telephone service in a specified area, called the Exchange Area, which usually embraces a city, town or village and its environs. It consists of one or more central offices, together with the associated plant used in furnishing communication service within that area.

**EXCHANGE AREA** - The territory served by an exchange.

**EXCHANGE LINE** - Any line directly or indirectly connecting an exchange station with a central office.

**EXCHANGE SERVICE** - The service of furnishing facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local Exchange and General Exchange Tariffs. Exchange service includes the furnishing of the local facilities required to establish and maintain connection between an exchange station and the telephone plant in connection with toll calls, or extended area service calls.

**EXCHANGE STATION** - A station owned by the Telephone Company and connected directly or indirectly with a central office of the Company over its own lines, (A) Main Station: A station directly connected with a central office switchboard by an individual circuit, (B) Extension Station: A station connected with a main station either directly or through some switching device, other than P.B.X. System.

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### EXPLANATION OF TERMS

**EXTENDED AREA SERVICE** - Interexchange telephone service furnished at flat or message rates between one or more exchange areas.

**EXTENSION AND P.B.X. STATION MILEAGE** - The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

**EXTENSION BELL** - A bell on the same circuit and operated in connection with the signaling device of the primary, extension, or private branch exchange station.

**EXTENSION LINE** - A circuit connecting a primary station with an extension station, or a circuit connecting a private branch exchange station with a private branch exchange switchboard. An extension line may also terminate on a key in lieu of an instrument.

**EXTENSION STATION** - See Telephone Station.

**EXTRA LISTING** - Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

**FLAT RATE SERVICE** - Service furnished at a fixed monthly charge, including extended area service furnished at a fixed monthly charge.

**FOREIGN CENTRAL OFFICE** - Any central office other than that which serves the area in which the customer is located.

**FOREIGN EXCHANGE MILEAGE** - The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

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EXPLANATION OF TERMS

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**FOREIGN EXCHANGE SERVICE** - Telephone exchange service furnished to a customer through a central office of an exchange other than the exchange regularly serving the area in which the customer is located.

**INDIVIDUAL LINE** - An Exchange line designed for the connection of only one main station. (Not a private branch exchange trunk line.)

**INITIAL SERVICE PERIOD** - The minimum length of time for which a customer is obliged to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

**INSTALLATION CHARGE** - A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Charges and other applicable charges for service or equipment.

**INSTRUMENT IMPLEMENTED PAYPHONE SERVICE** - Payphone Service which does not require the use of an access line that provides coin signaling. A customer provided payphone may be used in conjunction with Instrument Implemented Payphone Service.

(N)  
(N)

**INSTRUMENTALITIES** - The station equipment used to provide communication service to the customer.

**INTERCOMMUNICATING SYSTEM** - An arrangement consisting of two or more telephone stations, each station being equipped with a switching device by means of which it can signal and connect with any other station in the system.

**JACK AND PLUG EQUIPMENT** - Equipment designed to give access to a line at one or more points by means of a portable telephone equipped with a cord and plug to connect jacks bridged to the line.

**JOINT USER SERVICE** - An arrangement whereby an individual, firm or corporation whose telephone needs are not such as to justify the provision of separate subscriber service is permitted to use the service of a subscriber.

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EXPLANATION OF TERMS

**KEY EQUIPMENT** - An arrangement of equipment, using keys and associated wiring, to provide various supplemental services in connection with telephone stations.

**KEY TELEPHONE SET** - A telephone set equipped with keys or buttons in the mounting.

**LINEFINDER** - See Switch.

**LOCAL CHANNEL** - Applies to that portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

**LOCAL EXCHANGE SERVICE** - Provides for telephone communications within Exchange Areas in accordance with the provisions of the Telephone Company's Tariffs, including the use of exchange facilities as required to establish connection between an exchange station and toll trunks when such trunks are employed to affect connection with the toll board.

**LOCAL MESSAGE** - A communication between subscriber's stations within the same Exchange Area.

**LOCAL SERVICE AREA** - The area within which telephone service is furnished under a specific schedule of rates and without the application of toll charges.

**LONG DISTANCE TERMINAL** - See Telephone Station.

**MAIN STATION** - See Telephone Station.

**MESSAGE** - A completed customer telephone call.

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## EXPLANATION OF TERMS

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**MESSAGE RATE SERVICE** - A service for which charges are based upon the number of originated messages placed by the customer to stations within the same local or message rate calling area.

**MILEAGE** - The measurement upon which charges are computed for extension, tie and private lines located outside the base rate area or outside the central office area of the connecting central office.

**MINIMUM CONTRACT PERIOD** - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

**MORSE CHANNEL** - A channel not connected with the general telephone exchange system, and of the type which may be derived from telephone wire facilities by simplexing, composting, and other methods of similar character, and equipped with instruments used in sending Morse Code or equipped with instruments other than telephone or telephone typewriter equipment, depending for their operation upon the variation of the flow of electrical energy, according to a specified plan or code.

**MOVE CHARGE** - The charge a customer is required to pay when, at his request, his service is continued under the same or superseding contract at a different location on the same premises.

**NSF CHECK** - Any negotiable instrument returned by a bank, savings institution, or other eligible institution which is returned by that institution with one of the following instructions: Not Sufficient Funds, Uncollectible Funds, Account Closed, Account Frozen, or No Account.

**NETWORK INTERFACE DEVICE** - A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network. (N)  
(N)

**NON-RECURRING CHARGE** - A one-time charge associated with certain installations, change of transfer services, either in lieu of or in addition to recurring monthly charges. **FILED WITHOUT SUSPENSION**

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### EXPLANATION OF TERMS

**OPERATOR'S SET** - A head set used by an operator at a switchboard, consisting of a receiver, transmitter and cords for connecting it with the switchboard.

**PAYPHONE SERVICE PROVIDER** - An entity that provides payphone service. This entity can be either the local exchange company or an independent provider engaged in providing payphone service.

(N)  
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(N)

**PERSON** - A natural person, firm partnership, corporation, association, municipality, cooperative, organization, governmental agency, real estate trust, or other legal entity.

**PILOT NUMBER** - The number in a multi-line hunt service group which is published as the customer's telephone number. When this number is dialed and the line is in use, the central office switch will search for an available idle line in that hunt group.

(N)  
|  
(N)

**PORTABLE TELEPHONE SET** - A telephone set equipped with cord terminating in a plug.

**PREMISES** - The building, portion or portions of a building used and occupied at one time by the subscriber in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous in extent at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the subscriber who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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## EXPLANATION OF TERMS

**PRIVATE BRANCH EXCHANGE SYSTEM** - An arrangement of equipment, contracted for by a subscriber, consisting of switching apparatus with attendants' telephone, trunks to a central office and stations connected with the switching apparatus, thereby providing for telephonic intercommunication between these stations, and also communication with the general exchange system, and the toll plant in connection with toll calls. Throughout this General Tariff, the commonly used abbreviation "P.B.X." will be substituted for the words Private Branch Exchange.

- A. P.B.X. Trunks: A circuit connecting the P.B.X. system with a central office.
- B. P.B.X. Stations: Any station (including the operating set or sets) connected directly or indirectly with a P.B.X. system.
- C. Switchboards: Switchboards are classified as follows:
  - 1. Cord Switchboard: A switchboard on which all lines terminate in jacks; interconnection of stations and of stations and trunk lines established by means of cords equipped with plugs.
    - .1 Multiple Cord Switchboard: A cord switchboard arranged so that each line may have two or more appearances or jack terminations.
    - .2 Non-multiple Cord Switchboard: A cord switchboard arranged so that each line has only one appearance or jack termination.
  - 2. Cordless Switchboard (Key Switchboard): A switchboard on which all lines terminate on keys; interconnection of stations and of stations and trunk lines, is established by means of keys.
  - 3. Dial Switchboard: A switchboard on which interconnection of stations and of stations and trunk lines is established by means of dialing.

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- D. **Battery Power:** Power furnished for talking and for operating lamp or visual signals and relays.
- E. **Ringing Current:** Current furnished by means of a circuit from a central office or some other source of supply, to enable this P.B.X. operator to signal the P.B.X. stations or connecting P.B.X. system without the use of a hand generator.

**PRIVATE BRANCH EXCHANGE TELEPHONE** - Any telephone connected directly or indirectly with a private branch exchange system.

**PRIVATE BRANCH EXCHANGE TRUNKS** - See Private Branch Exchange System.

**PRIVATE LINE** - A circuit provided to furnish communication only between two or more instrumentalities directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

**PRIVATE RESALE OF SERVICE** - Private Resale is the subscription to telecommunications services and facilities by one entity and the limited re-offering, for profit, of those communications services and facilities not to the public but to a limited group possessing common features or attributes such as an association or membership corporation providing service to its members, or an organization set up to serve a well-defined industry group, or to closely located or affiliated buildings.

**PUBLIC INTEREST TELEPHONE** - See Essential Telephone.

(N)

**PUBLIC RESALE OF SERVICE** - Public resale is the subscription to communications services and facilities by one entity and the re-offering of communications services and facilities to the public (with or without 'adding value') for profit.

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EXPLANATION OF TERMS

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**RESIDENTIAL SERVICE** - Telephone service where the major use of the service is of a social or domestic nature and business use, if any, is merely incidental; and where the service is located in a residence or, in the case of combined business and residential premises, where the service is located in bona fide residential quarters of such premises and business service is located in the business quarters of the same premises, and as further defined in the Company's tariffs.

**BY COMMISSION ACTION**

**RURAL AREA** - The territory surrounding the Base Rate Area in which Rural Line Service is furnished.

**SELECTOR** - See Switch.

(D)

**SERVICE CHARGE** - The charge a customer is required to pay at the time of the establishment of a class of telephone service or subsequent additions to that service. Changes in location of service instrumentalities from one building to another (Outside Moves) are considered service connections and service charges apply.

**SERVICE POINT** - When used in connection with customer-provided communications channels the point on the customer's premises where channels provided by or furnished to the customer are terminated in switching equipment used, at least in part, for communications with stations or customer-provided equipment.

**SERVICE STATION** - See Telephone Station.

**SHARING OF SERVICE** - Sharing is a non-profit arrangement in which several users collectively use communications services and facilities provided by a carrier, with each user paying the communications related costs associated therewith according to its pro rata usage of the communications services and facilities.

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EXPLANATION OF TERMS

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**SINGLE ENDED TERMINAL DEVICE** - A terminal device which terminates only one line or channel at a given time (example - headsets). **BY COMMISSION ACTION**

**STANDARD NETWORK INTERFACE** - Company-provided wiring and standard jack normally located in close proximity to the protector or equivalent at the customer's premises and under customer's control.

**STATION** - The equipment at the customer's premises furnished by the Telephone Company in which the line facilities terminate to provide exchange, message toll and other communications services. Includes the telephone instrument, data set, network control signaling units and other station equipment which enables customers to establish the communications connections and to effect communications through such connections.

As used in this Tariff, a separate subscriber is involved at each location or continuous property, where service is furnished. One individual or firm may therefore be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provide for in the schedule.

**SWITCH** - A unit of dial switching equipment which provides the connection to station lines or trunks.

**SWITCHBOARD** - See P.B.X. System.

**TARIFF** - The rates, charges, rules and regulations adopted and filed by the Telephone Company and approved by the Illinois Commerce Commission.

**TELEPHONE COMPANY** - A person, firm, partnership, cooperative organization, or corporation engaged in the business of furnishing telephone service to the public under the jurisdiction of the Illinois Commerce Commission.

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EXPLANATION OF TERMS

**TELEPHONE STATION** - A telephone instrument, consisting of a transmitter, receiver and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

**TELETYPEWRITER** - A teletypewriter consists of apparatus designed for the sending and receiving, or receiving only, of typewritten messages transmitted electrically.

**TERMINATION** - Permanent disconnection of telecommunications service.

**TERMINATION CHARGE** - A charge applied under certain conditions, when a contract for service is terminated by the customer before the expiration of the minimum contract period.

**TIE LINE** - A circuit connecting two private branch exchange switchboards for the purpose of intercommunication between the stations connected with an in the immediate vicinity of such boards.

**TIE LINE MILEAGE** - The measurement on which the rates for tie lines connecting customer's switchboards is based.

**TIE TRUNKS** - A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

**TOLL LINE** - A circuit used exclusively for the transmission of toll messages between points located in different local service areas.

**TOLL MESSAGE** - A message between stations in different local service areas and furnished under the provisions of the applicable toll tariff.

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EXPLANATION OF TERMS

- A. **APPOINTMENT CALL TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication with a specified person or persons, at a specified time only.
- B. **MESSENGER SERVICE TOLL MESSAGE** - A toll message on which, at the request of the calling party, the Telephone Company arranges for a message to notify a person at the called address to go to a telephone.
- C. **PERSON TO PERSON TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication with a specified person or extension station at a specified toll point.
- D. **STATION TO STATION TOLL MESSAGE** - A toll message in which the user stipulates a desire for communication only with a specified telephone.
- E. **COLLECT MESSAGE** - A toll message in which the user stipulates that the called party accept and pay all charges associated with the message.
- F. **THIRD NUMBER** - A toll message in which all charges are billed neither to the calling station, nor to the called station, but rather to a station not involved in the message.
- G. **CREDIT CARD** - A toll message in which all charges are billed to a credit card number assigned by a telephone company and issued to either the called or calling party.

**TOLL RATE** - The initial period charge prescribed for toll messages usually based upon the duration of the initial period and distance between exchanges.

**TOLL SERVICE** - Toll service is that part of the total telephone service rendered by the Telephone Company which is furnished between patrons in different local service areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

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Effective: April 15, 1997

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298



Applies to All Exchanges, Illinois

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EXPLANATION OF TERMS

**TRUNK LINE** - A circuit over which customer's messages are sent between two central offices or between a central office and a private branch exchange system.

**UNDERGROUND SERVICE CONNECTION** - A customer's drop wire which is run underground from a pole line, or an underground distributing cable.

**USER** - Any person who uses telecommunications service provided by a company under the jurisdiction of the Illinois Commerce Commission.

**WIRING PLAN** - An arrangement of wiring for connecting primary and extension stations, P.B.X. stations and intercommunicating stations.

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## Applies to All Exchanges, Illinois

## GENERAL REGULATIONS

## A. Application of Regulations

1. The regulations set forth herein apply to intrastate services and facilities furnished within the State of Illinois by Harrisonville Telephone Company of Waterloo, hereinafter referred to as the Telephone Company, subject to the jurisdiction of the Illinois Commerce Commission.
2. When services and facilities are provided in part by the Telephone Company and in part by other companies, the regulations of the Telephone Company apply to that portion of the service or facilities furnished by it.
3. The Telephone Company does not transmit messages, but offers the use of its facilities, where available, for communication between parties subject to the terms and conditions specified in these tariffs.

## B. Establishment and Furnishing of Services

## 1. Applications

- .1 Applications for services may be made orally or in writing. Requests for additional services may also be made verbally or in writing.
- .2 Any change in rates or regulations prescribed by the Illinois Commerce Commission modifies the terms and regulations of contracts to the extent of such change.
- .3 Service may be refused for failure to pay a past due bill owed to the Company, for the same class of service furnished to the applicant at the same or another location, or where the applicant voluntarily assumed, in writing, responsibility for the bills of another applicant or customer. (N)
- .4 Where a Company's tariff provides for various types of service in an exchange, the applicant shall be advised of the one-party service with the lowest basic monthly service charge and lowest monthly charge for leased equipment or the lowest purchase price for company-marketed equipment for the type of service (business or residential) requested. (N)

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## GENERAL REGULATIONS (continued)

- .5 As a part of the first bill rendered for utility service to a new residential or single-line business customer, a company shall provide the customer with a listing of all services and leased telephone equipment which shall be provided to that customer, with an itemization of the monthly charges applicable thereto. The first bill shall also show the lowest basic local service charge available for the type of service supplied. If the customer notifies the company within 20 days after receiving their first bill that the customer does not desire to receive certain services or equipment, the company will delete such services or equipment from the customer's account. (N)
- .5.1 The customer shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment. However, no company shall charge a record keeping or service ordering charge for such deletion or change. (N)
- .6 Business rates apply at the following locations: (\*)
- .6.1 In offices, stores, factories, and all other places of a strictly business nature. (\*)
- .6.2 In boarding houses (except as noted under .7 or .7.2) offices of hotels, halls and offices of apartment buildings, quarters occupied by clubs or lodges, public, private, or parochial schools, or colleges, hospitals, libraries, churches, and other similar institutions (but excluding dormitory rooms at such schools or colleges). (\*)
- .6.3 At residence locations when the subscriber has no regular business telephone and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising, either by business cards, newspapers, hand bills, billboards, circulars, motion picture screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephones during the intervals when, in compliance with the law or established custom, business places are ordinarily closed. (\*)

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(\*) - Denotes Change in Numbering Sequence

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## GENERAL REGULATIONS (continued)

- .6.4 Where the place of business and the residence of a subscriber (\*) are in the same premises and no telephone is installed in the place of business, the business rate shall be charged for the telephone installed in the residence.
- .6.5 At residence locations, when an extension station or extension bell is located in a shop, office, or other place of business. (\*)
- .7 Residence rates apply at the following locations:
- .7.1 In private residences where business listings are not provided. (\*)
- .7.2 In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five (5) rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished. (\*)
- .7.3 In the place of residence of a clergyman, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence. In the residence of a Christian Science practitioner, nurse or midwife, or in the office of any of this group of persons, provided the office is located in the subscriber's residence and is not part of an office building. In any of such cases the listing may indicate the subscriber's profession, but only in connection with an individual name. If listings of firms or partnerships, etc., or additional listings of persons not residing in the same household are desired, business rates apply. (\*)

(\*) - Indicates Change in Numbering Sequence

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## GENERAL REGULATIONS (continued)

## 2. Establishment of Credit

(C)  
(\*)

- .1 The Telephone Company is not obligated to furnish service to any individual or firm that owes a past due bill for the same class of service (residence or business) previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company. In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

- .2 For residential applicants for service, satisfactory credit shall be based upon the following standards:

(C)

- .2.1 If the applicant has verifiable previous service with any telephone company in the United States for at least twelve months and the payment record on the account was satisfactory, the applicant would obtain service without a deposit.

- .2.2 If the applicant had not paid for the previous service, or the previous service had been disconnected for nonpayment within the past twelve months, a deposit may be required prior to the connection of telephone service.

- .2.3 If the applicant does not have verifiable service, or if the applicant had previous service for less than one year, the applicant would be requested to provide further credit information. The applicant would be requested to provide proof of:

- a. home ownership;
- b. employment of two years or more with the current employer;
- c. major oil company credit cards;
- d. major credit card;
- e. checking account;
- f. savings account;
- g. age of 50 years or more.

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- .3 If the applicant is unable to provide affirmative responses to two of these credit criteria, a deposit may be requested prior to the connection of telephone service.

(C)

(C) - Denotes Change

(\*) - Denotes Change in Numbering Sequence

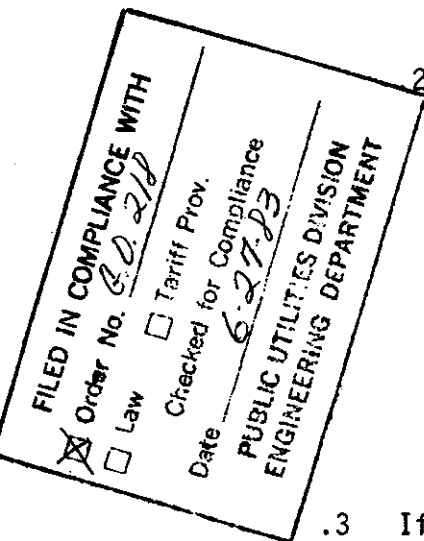
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## GENERAL REGULATIONS (continued)

- .4 For business customers, a credit evaluation plan establishes reasonable criteria in relation to risks which might be expected. Criteria is objective and does not unreasonably discriminate against any class or group of commercial customers. (C)
- .4.1 If the applicant has verifiable previous service with any telephone company in the United States for at least twelve months and the payment record on the account was satisfactory, the applicant would obtain service without a deposit.
- .4.2 If it is found that the applicant for service has failed to pay for past due telephone service of the same class provided by any telephone company, service may be refused unless the applicant, at the option of the Company, pays any past due bill and/or furnishes a deposit.
- .4.3 If the applicant does not have verifiable service, or if the applicant had previous service for less than one year, the applicant would be requested to provide further credit information. The applicant would be requested to provide:
- list of suppliers with whom the applicant has credit,
  - checking account;
  - bank account.
- .5 If verification of the applicant's credit is required, the company shall provide service if the applicant furnished advance payment of both the applicable charges for connecting service and the estimated charges for the first 30 days of service. If the verification of credit provides unsatisfactory credit information, the applicant will be informed of the reason or reasons, after which the company may refuse to provide or continue service until the customer provides a deposit or guarantor. If the applicant so requests, the company shall provide these reasons in writing to the applicant.
- .6 When applications are taken by telephone from third parties or users who will not be the customers of the service, and the company does not verify the third party or user application with the customer, the company shall not be entitled to collect from the customer of the service if the customer disclaims any responsibility for requesting the service within 20 days from the date of mailing of the first bill; provided, however, that users will be responsible for paying for any message unit or toll charges which accrue to the account. (C)

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## GENERAL REGULATIONS (continued)

## .7 Deferred Payment Agreements (N)

.7.1 Applicability - Residential customers who are indebted to a company for past due utility service shall have the opportunity to make arrangements with the company to retire the delinquent amount by periodic payments referred to hereinafter as a Deferred Payment Agreement. All applicants for service, nonresidential customers and customers who have failed to make payment under such a plan during the past twelve (12) months, who are indebted to a company for past due utility service, may have the opportunity, at the discretion of the company, to make arrangements with the utility to retire the debt by periodic payments referred to hereinafter as a Deferred Payment Agreement.

.7.2 Terms and Conditions - The terms and conditions of a Deferred Payment Agreement shall be determined by a company after consideration of the following:

- a. size of the past due account;
- b. customer's or applicant's ability to pay;
- c. customer's or applicant's payment history;
- d. reasons for the delinquency; and
- e. any other relevant factors relating to the circumstances of the customer's or applicant's service.

.7.3 Downpayments - A company may require an applicant for residential service or a residential customer to pay no more than one-fourth ( $\frac{1}{4}$ ) of the amount past due and owing at the time of entering into a Deferred Payment Agreement. The company may require an applicant for business service or a business customer to pay no more than one-third ( $\frac{1}{3}$ ) the amount past due and owing at the time of entering into the deferred payment agreement. The company shall allow the customer or applicant a minimum of four (4) months from the date of said agreement and a maximum of twelve (12) months in which to complete payment pursuant to a Deferred Payment Agreement. (N)

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GENERAL REGULATIONS (continued)

.7.4 Agreement to be in Writing - A Deferred Payment Agreement shall be in writing, with a copy provided to the applicant or customer, and shall conform to the following requirements: (N)

a. the applicant or customer shall be required to pay all future bills for utility service by the due date; and

b. the applicant or customer shall retire the delinquent amount according to the terms of the Deferred Payment Agreement.

.7.5 Default and Disconnection - If an applicant or customer shall default upon any payment due under the Deferred Payment Agreement, all amounts owed pursuant to the agreement become payable immediately and a company shall have the right to discontinue service, pursuant to proper notice.

.8 Preferred Payment Dates

When a customer establishes the regular inability to pay the bill on the Due Date because of extenuating circumstances, such as the receipt of a monthly social security or benefit check which is out of the billing cycle, a company shall provide a Preferred Payment Date for that customer, not to exceed ten (10) days after the Due Date. If the customer fails to pay by the Preferred Payment Date more than one time in a six month period, the arrangement may be canceled and the original Due Date reestablished. (N)

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## GENERAL REGULATIONS (continued)

## DEFERRED PAYMENT AGREEMENT

(N)

The undersigned hereby acknowledges an outstanding account in the amount of \$ \_\_\_\_\_ incurred for telephone service furnished to \_\_\_\_\_ at \_\_\_\_\_, and requests the Company to enter into a Deferred Payment Agreement.

The undersigned hereby agrees to pay \$ \_\_\_\_\_ upon entering this agreement, which represents no more than one-fourth ( $\frac{1}{4}$ ) of the amount past due, if for residential service, and no more than one-third ( $\frac{1}{3}$ ) of the amount past due, if for business service. The remaining installment payments will be made by the undersigned in the amount of \$ \_\_\_\_\_ on the following dates \_\_\_\_\_.

The undersigned hereby acknowledges that they shall be required to pay all future bills for utility service by the due date and they shall retire the delinquent amount according to the terms of this Deferred Payment Agreement. If the undersigned shall default upon any payment due under the Deferred Payment Agreement, all amounts owed pursuant to the agreement become payable immediately and the Company shall have the right to discontinue service pursuant to proper notice in accordance with the terms and conditions of General Order 218.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_.

\_\_\_\_\_  
Customer

Subscribed and sworn to before me this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_.

\_\_\_\_\_  
Notary Public

The Customer requesting this Deferred Payment Agreement must have his or her signature notarized if not signed in the presence of a telephone company representative.  
(N) - Denotes New

(N)

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## GENERAL REGULATIONS (continued)

## 3. DEPOSITS

## 1. Present Customers

(C)

- .1.1 A deposit may be requested from any customer during the first twelve (12) months that a customer receives service if the customer, during that period, pays late four times or has service discontinued for nonpayment two times.
- .1.2 Prior to requesting a deposit from a customer for reasons of late payment, the customer will be advised of the availability of a preferred payment date.
- .1.3 A deposit may be requested from any customer after the first twelve (12) months that the customer has received service if the customer has had service discontinued two times in a twelve (12) month period, or if the company provides evidence that the customer used a device or scheme to obtain service without payment. A deposit may also be requested from any nonresidential customer after the first twelve (12) months the customer has received service if the customer pays late at least six (6) times during any twelve (12) month period.
- .1.4 The company requesting a deposit shall make such request within 45 days after the event giving rise to the request takes place.
- .1.5 A present customer whose service is terminated for non-payment becomes an applicant for service and will be subject to the provisions for establishing service.

(C)

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## GENERAL REGULATIONS (continued)

- 1.6 A customer who transfers service from one location or address (C) to another within the Company's service territory shall be considered to be a present customer and shall not be subject to the rules for applicants for service. However, the Company shall still provide a complete listing of charges for leased equipment and service.

## .2 Applicants for Service

Conditions under which a deposit may be requested from applicants for service are set out in 2. preceding.

## .3 Amount of Deposits

A deposit from an applicant or customer will not exceed the estimated charges for two (2) months for residential service, and four (4) months for business service. The estimated charges for customers shall be based on the average monthly billing of the past six (6) months to that customer. In the case of an applicant for service or a present customer who does not have six (6) months service with the company, the average monthly bill for that class and type of service will be used to determine the correct amount for that deposit. The estimated deposit for an applicant may take into consideration past billing history for service of another company if service was provided within the State of Illinois and within six (6) months of the application. The amount of the deposit may be adjusted at the request of the customer, applicant or utility at any time when the character or degree of use of the service materially changes or when it is clearly established that the character or degree of use of the service will materially change in the immediate future.

## .4 Payment of Deposits

A maximum of one-third (1/3) of the amount of a deposit may be requested from any customer to be paid within twelve (12) days after the date of the request for deposit. An applicant may be requested to pay no more than one-third (1/3) of the deposit amount prior to the establishment of service. At least two billing periods shall be allowed for the balance of the deposit. A customer or applicant may, at their option, pay the deposit on a more expedited schedule. (C)

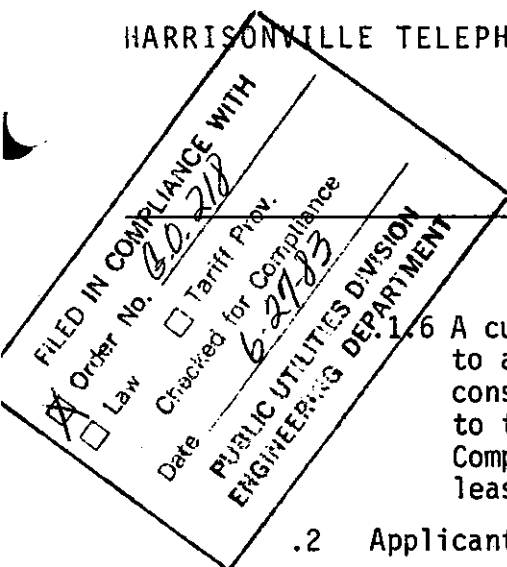
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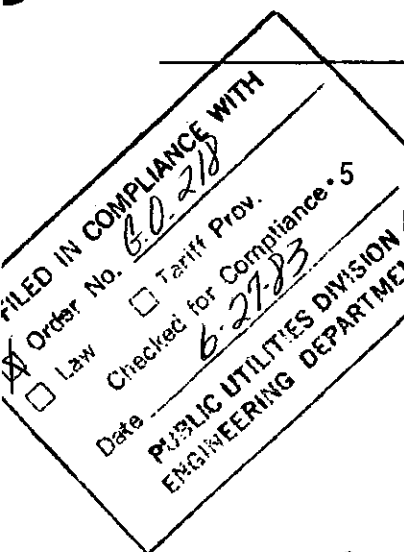


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## GENERAL REGULATIONS (continued)



## Refund of Deposits

(C)

Deposits plus interest shall be automatically refunded after being held for twelve (12) months, so long as; (a) the customer has paid any past due bill for service owed to the same company; (b) service has not been discontinued for non payment, (c) the customer has not paid late four (4) times, or (d) the company has not provided evidence that the customer used a device or scheme to obtain service without payment. If a customer's deposit is not returned after twelve (12) months, the company shall provide the customer with the reasons the deposit is being retained, if the customer so requests.

## .6 Records of Deposits

Records of deposits shall be maintained together with interest, which collectively will show all transactions pertaining to each deposit. The applicant or customer will be provided with a Deposit Receipt for any deposit received. The Receipt shall show the customer's name, service address, serial number, type of service, amount of deposit, rate of interest as determined by the Illinois Commerce Commission, date received, Company's name, and a statement of the conditions under which the deposit will be refunded.

- .7 Deposits plus interest shall be refunded when service has been terminated for more than thirty (30) days, less the amount of unpaid bills, if any, for that service. A transfer of service from one premise to another within the area served by the company shall not be deemed a termination of service by the company if the class of service remains the same. When a deposit plus interest is applied to the liquidation of unpaid bills, the Company shall provide the customer with a statement showing the amount of the unpaid bill(s) liquidated by the deposit plus interest, and the balance remaining due either to the customer or to the company.

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## GENERAL REGULATIONS (continued)

- .8 All deposit refunds shall be by separate check and not by credit to the customer's account unless the deposit is used to pay the customer's final bill. When a deposit or portion of deposit is refunded, the company shall issue a Cancellation Notice carrying the same serial number as the Deposit Receipt and showing what portion of deposit is being refunded. No refund of less than one dollar (\$1.00) need be issued. When refunds are not deliverable, records shall be maintained to show the Company's efforts toward locating the applicant or customer, and delivering such refund. (C)
- .9 At the option of the company, a deposit plus interest may be refunded, in whole or in part, at any time earlier than the times prescribed herein.
- .10 Interest shall be paid on all deposits held. The rate of interest will be the same as rate existing for one year United States treasury bills at that point in time when the determination of the interest rate is made by the Illinois Commerce Commission (ICC). The interest rate will be rounded to the nearest one-half ( $\frac{1}{2}$ ) of one percent (1%). In December of each year the ICC shall announce the rate of interest which shall be paid on all deposits held during all or part of the subsequent year.
- At the request of a customer, the company shall compute the accrued interest upon the deposit and pay such amount to the customer. The company need not make such payment more often than once in a twelve (12) month period, nor sooner than twelve (12) months after receipt of a deposit.
- .11 Guarantee in Lieu of Deposit
- In lieu of a deposit, the company shall accept the written guarantee of a responsible party as surety for a residential service account. A current customer of the same company with at least twelve (12) months' service which has not been discontinued for nonpayment during the most recent twelve (12) months qualifies as a responsible party. (C)

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## GENERAL REGULATIONS (continued)

A guarantee shall be approved if it conforms to the following conditions: (C)

- .11.1 It shall be in writing, stating the terms of the guarantee (including the maximum amount guaranteed) and that the company shall not hold the Guarantor liable for sums in excess of that amount.
- .11.2 This guarantee shall remain in full force and effect until thirty (30) days after receipt by the company of a cancellation of this agreement from Guarantor. However, the company is not obligated to release the Guarantor from their obligation if the company has reason to believe that the customer has used a device or scheme to obtain service without payment, and has so notified the customer.
- .11.3 The maximum amount guaranteed shall not exceed the amount of the deposit which would have been charged the applicant or customer.
- .11.4 The Guarantor shall be released from their obligation when the customer has met the criteria set forth in .5 preceding.

A copy of the letter of guaranty is shown on the following sheet.

- .12 The company shall agree to accept a Surety Bond in lieu of a cash deposit, provided that such surety bond has been issued by an insurance company that has received a certificate of authority from the Department of Insurance to do business in Illinois. (C)

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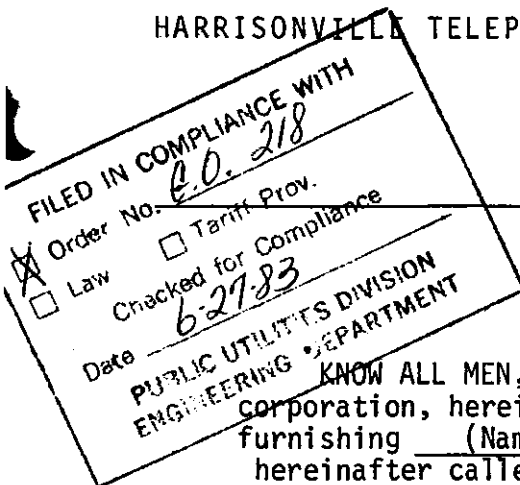
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GENERAL REGULATIONS (continued)  
LETTER OF GUARANTY

## GUARANTEE

(N)

KNOW ALL MEN, that, whereas HARRISONVILLE TELEPHONE COMPANY, an Illinois Corporation, hereinafter called the Telephone Company, as a condition to furnishing (Name of Applicant) residing at (Residence of Applicant) hereinafter called the Applicant, telephone facilities and service at (Location of Service) has requested said Applicant to establish credit by making a cash deposit with said Company to secure payment for telephone service, or in lieu of such a deposit at this time, to furnish a satisfactory guarantee of payment for telephone facilities and service, (Name of Guarantor), the undersigned Guarantor, residing at (Address of Guarantor) in consideration of the Telephone Company furnishing the Applicant telephone facilities and service without requiring such a deposit at this time, hereby guarantees to the Telephone Company the payment by the Applicant of an amount not to exceed \$ (amount), said amount being equal to the cash deposit requested by the Telephone Company.

THE UNDERSIGNED GUARANTOR covenants and agrees that, if said Applicant at any time shall be in default in the payment of the charges for telephone facilities and service, the undersigned Guarantor will well and truly upon demand of the Telephone Company, pay the above amount. The Telephone Company shall not hold the Guarantor liable for sums in excess of that amount.

THIS GUARANTEE shall remain in full force and effect until 30 days after receipt by the Company of Guarantor's written notice to terminate; provided, however, that the Company is not obliged to release the Guarantor from his obligation if the Company has reason to believe that the customer has used a device or scheme to obtain service without payment, and has so notified the customer. This Guarantor shall not be affected by the removal of service from the address stated to a different address nor by any change in the class of service contracted for.

THE UNDERSIGNED GUARANTOR shall be released from his obligation when the Applicant becomes eligible to receive service without the payment of a cash deposit.

THE UNDERSIGNED GUARANTOR hereby waives right to notice of acceptance of this Guarantee and further waives right to notice of default in payment by said Applicant.

Signed this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_.

\_\_\_\_\_  
Guarantor

Subscribed and sworn to before me this \_\_\_\_\_ day of \_\_\_\_\_, 19\_\_\_\_.

\_\_\_\_\_  
Notary Public

The Guarantor must have his or her signature notarized if not signed in the presence of a telephone company representative.

(N)

(N) - Denotes New

Issued: June 14, 1983

Effective: July 14, 1983

Issued by:

Henry W. Gentsch, President  
Waterloo, Illinois

Pursuant to G.O. 218

Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (Continued)

## 4. Use of Service and Facilities

- .1 Ownership and Use of Equipment – When equipment, instruments, and lines are owned by the Telephone Company and located on the premises of a customer, the Telephone Company, agents and employees shall have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting, maintaining or repairing the equipment, instruments and lines, or for the purpose of making collections from coin boxes, or upon termination of the service, for the purpose of removing such equipment, instruments and lines. The customer may be required to provide suitable housing or other protective measures suitable to the telephone company (T) where equipment is to be installed in locations exposed to weather or other hazards; commercial power will be furnished by the customer at a suitable outlet when and where required.

If the installation and maintenance of service are requested at locations which are or may be hazardous or dangerous to the Telephone Company's employees or to the public or to property, the Telephone Company may refuse to install and maintain such service and, if such service is furnished, may require the customer to indemnify and hold the Telephone Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

The identification of a Metallic Service Channel, a Digital Data Channel, or a Direct High Capacity Service Channel in Section No. 4 of this tariff is not intended to limit a customer's use of the channel or to imply that the channel is limited to a particular use. For example, if a customer's equipment is capable of transmitting voice over a channel that is tarified as 9.6 Kilobit data channel, there is no restriction against offering the 9.6 kilobit data channel. (N)

FILED IN COMPLIANCE WITH

<input type="checkbox"/> Order No.	
<input checked="" type="checkbox"/> Law	<input type="checkbox"/> Tariff Prov.
Checked by _____	
Date 07/08/04	
PUBLIC UTILITIES	
ENGINEERING DEPARTMENT	

RECEIVED

JUN 01 2004

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(T) – Denotes Text Change

(N) – Denotes New

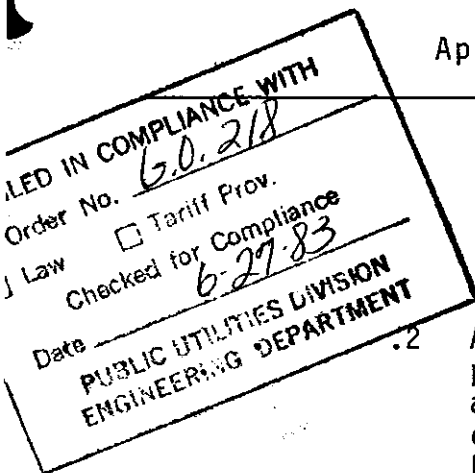
Issued: June 1, 2004

Effective: July 1, 2004

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298



Applies to All Exchanges, Illinois



## GENERAL REGULATIONS (continued)

- (D)
- .2 Attachments or Connections - Customers are permitted to provide certain types of telephone equipment at their premises and may connect it to the facilities of the Company. The equipment must be registered in accordance with the FCC Registration Program or otherwise comply with FCC Rules and Regulations. (C)
- .3 Except as otherwise provided in this Tariff, nothing herein shall be construed to permit the use of a recording device, or of a device to interconnect any line or channel of the Telephone Company with any other communication line or channel of the Telephone Company or of any other person.
- .4 Devices provided by the customer to obtain quietness or privacy may be used in conjunction with the telephone instrument furnished to the customer by the Telephone Company provided that:
- .4.1 such device does not involve direct electrical connection to the equipment of the Telephone Company, any change in or alteration of such equipment;
- .4.2 such device does not interfere with its proper functioning, or damage it in any way.

(D) - Denotes Delete  
(N) - Denotes New

Issued: June 14, 1983

Effective: July 14, 1983

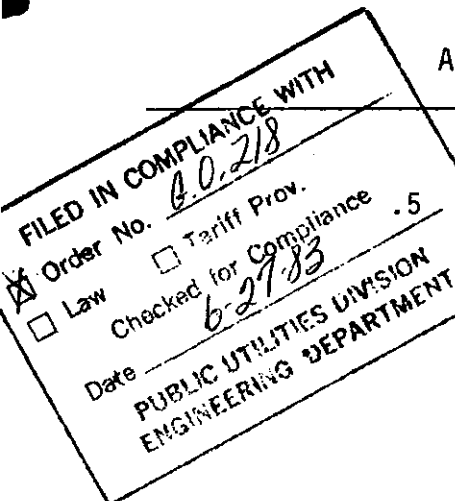
Issued by: Henry W. Gentsch, President  
Waterloo, Illinois

Pursuant to G.O. 218

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JUN 10 1983

ILLINOIS COMMERCE COMMISSION  
PUBLIC UTILITIES RATES AND TARIFFS

Applies to All Exchanges, Illinois



## GENERAL REGULATIONS (continued)

Facilities of an electric power company or oil, oil products (\*) or natural gas pipe line company, or railroad company, provide primarily to communication with points located along a right-of-way (including premises of such company anywhere in cities, towns or villages along the right-of-way) owned or controlled by such company and extending between or beyond exchange areas of the Telephone Company, will be connected with Private Branch Exchange, station, private line facilities furnished by the Telephone Company subject to the regulations and conditions stated in ( ) and amendments thereto and successive issues thereof.

## 5. Customer Billing

- .1 The customer is responsible for all charges in conjunction with the services furnished him including collect toll messages which have been accepted at the customer's telephone.
- .2 Monthly recurring charges are billed in advance and toll charges are billed in arrears. Special billing arrangements may be established for services provided to Governmental agencies.
- .3 Bills are due 21 days after receipt unless otherwise specified on the bill and may be paid at any business office of the Telephone Company or at any agency authorized to receive payments.
- .4 For billing purposes each month is presumed to have thirty days.
- .5 Retroactive billing adjustments for unbilled service will (C) not be made for a period exceeding one year.
- .6 The Telephone Company may temporarily suspend service in the (C) event the customer fails to pay any amount due. Such suspensions shall not be made until at least five days (eight days, if mailed) after delivery of written notification to the customer of the intention to suspend service. Notice of discontinuance shall not be mailed before the third business day following the due date shown on the bill.

(\*) - Denotes change in numbering sequence

Issued: June 14, 1983

Effective: July 14, 1983

Issued by: Henry W. Gentsch, President  
Waterloo, Illinois

Pursuant to G.O. 218

## Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (Continued)

## .7 Payment for Service

Subscribers are required to pay all rates and charges for exchange service, toll service, leased equipment, or other requested services associated with providing telecommunications access in accordance with provision contained elsewhere in this tariff. Bills for all services are due and payable when rendered, and in no instance later than 21 days after the date of postmark on the bill, except those subscribers who have established preferred payment dates. Bills may be paid in person at the business office of the company during published business hours, in person at the banks authorized to take payments, by utilizing the U.S. Postal Service, or by depositing payment in the Company's night depository facility. Subscribers are held responsible for all costs billed for communication services, both exchange and toll, rendered through their respective subscriber loops, including charges for toll messages on which the charges have been reversed. A subscriber, who pays for services on or before the due date of the bill, with a subsequently dishonored negotiable instrument, shall not be considered as having paid the bill by the due date. If such dishonored negotiable instrument is not redeemed on a "cash" basis (as explained in 83-III. Adm. Code 735) prior to close of business on the due date of the bill, Ad. Code 735) prior to close of business on the due date of the bill, the subscriber shall be issued a special "Notice of Disconnection", with explanations under the conditions of 83-III. Adm. Code 735.

## .7.1 Late Payment Charge

- a. A late payment charge of 1.50 percent or \$7.50, whichever is greater, applies to each customer's bill when the previous month's bill has not been paid in full, leaving an unpaid balance carried forward. The 1.50 percent is applied to the total unpaid amount carried forward and the charge (minimum \$7.50) is included in the total amount due on the current bill. (I)
- b. This charge does not apply to:
  - amounts which are in dispute at the time the late payment charge would otherwise be applied.
  - accounts of the federal, state, county or local government.
  - amounts billed by the Company for other entities for which the charge is not authorized by those entities' appropriate tariffs or contracts.

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APR 30 2015

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Issued: April 30, 2015

Effective: May 30, 2015

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

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Applies to All Exchanges, Illinois

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## GENERAL REGULATIONS (Continued)

- |      |  |                               |
|------|--|-------------------------------|
| .8   | Non-Sufficient Funds Checks  | Nonrecurring<br><u>Charge</u> |
| .8.1 | Checks presented in payment for service and subsequently returned to the Company by the customer's bank for "Non Sufficient Funds" (NSF), per customer, per check.....   | \$25.00 (I)                   |
| .8.2 | A customer will be placed on a "cash only" basis upon receipt of two (2) NSF checks within a twelve (12) month period of time. "Cash Only" is herein defined as cashier's check, U. S. currency, or money order. |                               |
6. Minimum Contract Period
- .1 Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date of service or additions to service are established and the minimum charge is the authorized rate for one month.
- .2 The Telephone Company may require a contract period longer than one month at the same location in connection with unusual types or arrangements of equipment, or for unusual construction, necessary to meet special demands.
7. Abuse of Fraudulent Use of Service.
- .1 The service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. Abuse or fraudulent use of service includes:
- .1.1 The use of service or facilities of the Telephone Company to transmit a message or to locate a person or otherwise to give or obtain information, without payment of the charge applicable for service;
- .1.2 The obtaining, or attempting to obtain, or assisting another to obtain or to attempt to obtain service, by rearranging, tampering with, or making connection with any facilities of the Telephone Company, or by any trick, scheme, false representation, or false credit device, or by or through any other fraudulent means or device whatsoever, with the intent to avoid the payment, in whole or in part, of the regular charge for such service;

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SEP 23 2016

(T)  
(T)  
(T)

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Issued: September 26, 2016

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK

Effective: October 26, 2016

Issued by: H. R. Gentsch, President &  
Chief Executive Officer  
Waterloo, IL 62298

## Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (continued)

- .1.3 the use of service or facilities of the Telephone Company for a call or calls, anonymous or otherwise, if in a manner reasonably to be expected to frighten, abuse, torment, or harass another;
- .1.4 the use of profane or obscene language;
- .1.5 the use of the service in such manner as to interfere unreasonably with the use of the service by one or more other customers;
- .1.6 the impersonation of another.

## 8. Termination of Service.

## .1 By the Telephone Company.

- .1.1 The Company may discontinue or refuse service for any of the reasons stated below:

a. For failure to make or increase a deposit pursuant to Section 735.120 Deposits 83 Ill. Adm. Code, Part 735. (C)

b. For failure to pay a past due bill owed to the company, including one for the same class of service furnished to the applicant or customer at the same or another location, or where the applicant or customer voluntarily assumed, in writing, responsibility for the bills of another applicant or customer.

c. For failure to provide company representatives with necessary access to company-owned service equipment, after the company has made a written request to do so.

d. For failure to make payment in accordance with the terms of a Deferred Payment Arrangement.

e. When a company has reason to believe that a customer has used a device or scheme to obtain service without payment and where the company has so notified the customer prior to disconnection.

f. For violation of or noncompliance with a Commission order.

(C) - Denotes Change

Issued: November 17, 1986

Effective: January 1, 1987

Issued by: Henry W. Gentsch, President  
Waterloo, Il

85-0055 +  
FILED IN COMPLIANCE WITH

\* Order No. 86-028

☐ Law ☐ Tariff Prov.

Checked for Compliance

Date 11-25-86

PUBLIC UTILITIES DIVISION  
ENGINEERING DEPARTMENT

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NOV 14 1986

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (continued)

- g. For violation of or noncompliance with any rules and regulations ( of the company on file with the Commission for which violation of or noncompliance with the company is authorized by tariff to deny or refuse service.
- h. For violation of or noncompliance with municipal ordinances ( and/or other laws pertaining to telephone service.
- i. Without notice in the event that the customer's use of ( equipment adversely affects the Company's service to others.

.2 At customer's request.

.2.1 Contracts for service may be terminated prior to the expiration of the contract period provided advance notice is given to the Telephone Company and upon agreement to pay all charges due for the service furnished, plus any termination charge which might be applicable.

.2.2 Where a contract for service with a one-month minimum period is cancelled before establishment of the service is completed, a charge not to exceed the service charge specified, is applied if all or a portion of the facilities have been installed.

.2.3 No minimum or termination charge will apply where a new customer takes over the service of the former customer provided the service is to be furnished at the same location without interruption and that the new customer assumes all unpaid charges on the original contract. Minimum and termination charges will apply for any service furnished under the original contract which is not retained by the new customer.

.2.4 No minimum or termination charge will apply in the event the service is terminated because of the condemnation, destruction or damage to property by fire or other cause, beyond the control of the customer.

(C) - Denotes Change

Issued June 14, 1983

Effective: July 14, 1983

Issued by

Henry W. Gentsch, President  
Waterloo, Illinois

Pursuant to G. O. 218

JUN 10 1983

FILED IN COMPLIANCE WITH

Order No. 6.0. 218

☒ Law ☐ Tariff Prov.

Checked for Compliance

Date

6-27-83

PUBLIC UTILITIES DIVISION  
ENGINEERING DEPARTMENT

## Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (Continued)

- .3 The following shall not constitute sufficient cause for discontinuance or refusal of service.
- .3.1 Failure to pay the past due bill of a previous customer of the premises to be served, unless the applicant for service voluntarily signed a form agreeing to assume responsibility for the bills of the previous customer, or the previous customer is currently a member of the same household as the Applicant.
- .3.2 Failure to pay charges for directory advertising.
- .3.3 Failure to pay the past due bill for a different class of service (residence or business).
- .3.4 Failure to pay charges for terminal equipment or other telephone equipment purchased from the company, an affiliate or a subsidiary.
- .4 Restoral of Service Charge
- .4.1 Where service has been discontinued for failure to (T) maintain credit, a restoral of service charge of \$4.85 will be made and collected by the Company. In addition to the restoral of service charge, the subscriber will be required to pay or make satisfactory arrangements to pay all amounts that are past due. The Company will grant one (1) restoral of service charge, per year, at no charge in accordance with 83 Ill. Adm. Code, Part 735.

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NOV 14 1986

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(T) - Denotes Text Change

Issued: November 17, 1986

Effective: January 1, 1987

85-0055 +

Issued by: Henry W. Gentsch, President  
Waterloo, Illinois

FILED IN COMPLIANCE WITH	
<input checked="" type="checkbox"/> Order No.	86-0278
<input type="checkbox"/> Law	<input type="checkbox"/> Tariff Prov.
Checked for Compliance	
Date	11-25-86
PUBLIC UTILITIES DIVISION ENGINEERING DEPARTMENT	

Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (continued)

## .5 Body of Notice

## .5.1 - Front

IMPORTANT! READ THIS IMMEDIATELY!

CUSTOMER  
ADDRESSHARRISONVILLE TELEPHONE COMPANY  
213 SOUTH MAIN STREET  
WATERLOO, ILLINOIS 62298  
TELEPHONE NUMBER: 939-6112

ACCOUNT # \_\_\_\_\_

YOUR TELEPHONE SERVICE WILL BE DISCONTINUED ON OR AFTER \_\_\_\_\_.

(N)

BECAUSE:

\_\_\_\_ YOU OWE \$ \_\_\_\_\_ IN PAST DUE BILLS  
\_\_\_\_ YOU OWE \$ \_\_\_\_\_ FOR A DEPOSIT FOR TELEPHONE SERVICE  
\_\_\_\_ OTHER \_\_\_\_\_

TO AVOID DISCONTINUANCE OF TELEPHONE SERVICE, YOU MUST PAY

\$ \_\_\_\_\_ BEFORE \_\_\_\_\_.

\*\*\* If you cannot pay the whole amount now, you may be able to get a payment plan with Harrisonville Telephone Company. Call us at phone number 939-6112 for more information.

\*\*\* Harrisonville Telephone Company has employees on duty from 8:00 A.M. to 5:00 P.M. to answer your questions or listen to your complaints. If you do not understand why you owe this money, or if you think there has been a mistake, call Harrisonville Telephone Company at 939-6112, as soon as possible. If the person you talk to cannot help you, ask to talk to a supervisor. If the supervisor cannot help you, call the Consumer Affairs Division of the Illinois Commerce Commission at 312-793-2887 (Chicago) or 217-782-2024 (Springfield). Call before you are Discontinued!

\*\*\* IMPORTANT! If your services are Discontinued, you will have to pay \$ \_\_\_\_\_ before your telephone service will be turned on again.

(N)

(N) - Denotes New

Issued: June 14, 1983

Effective: July 14, 1983

Issued by:

Henry W. Gentsch, President  
Waterloo, Illinois

Pursuant to G.O. 218

RECEIVED  
JUN 10 1983



Applies to All Exchanges, Illinois

GENERAL REGULATIONS (continued)

.5.2 - Back

THIS MEDICAL EMERGENCY PROVISION IS APPLICABLE TO RESIDENTIAL ACCOUNTS ONLY (N)

IF DISCONTINUANCE OF SERVICE WILL AGGRAVATE OR CREATE A MEDICAL EMERGENCY FOR A RESIDENT OF YOUR HOUSEHOLD, WE WILL NOT DISCONTINUE SERVICE.

WHAT YOU MUST DO:

YOU MUST CONTACT A PHYSICIAN OR LOCAL BOARD OF HEALTH.

THEY MUST CALL HARRISONVILLE TELEPHONE COMPANY AT 939-6112 RIGHT AWAY. THEY ALSO MUST SEND A WRITTEN CONFIRMATION, SIGNED BY A PHYSICIAN, TO THE COMPANY WITHIN 5 DAYS WHICH CONTAINS THE FOLLOWING INFORMATION:

Name of the person. A statement that the person is a resident of the premises in question; the name, business address, and telephone number of the certifying physician; the nature of the illness; the period of time during which discontinuance of telephone utility service will aggravate the illness.

HOW LONG IS THE CERTIFICATION VALID?

THE CERTIFICATION IS VALID FOR ONE MONTH. IT CAN ALSO BE RENEWED FOR ONE MONTH IF THE PHYSICIAN WRITES TO THE COMPANY AGAIN. IF THE CERTIFICATION IS NOT RENEWED, YOUR TELEPHONE SERVICE MAY BE DISCONTINUED AFTER THE FIRST MONTH.

FOR MORE INFORMATION, CALL HARRISONVILLE TELEPHONE COMPANY AT 939-6112 OR CALL:

CONSUMER AFFAIRS DIVISION  
ILLINOIS COMMERCE COMMISSION

217-782-2024 (Springfield)

or-

312-793-2887 (Chicago)

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NOV 20 1984

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

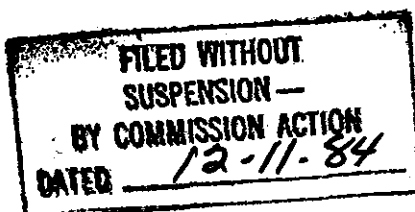
(N) - Denotes New

Issued: November 26, 1984

Effective: December 26, 1984

Issued by:

Henry W. Gentsch, President  
Waterloo, Illinois



Applies to All Exchanges, Illinois

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MAR 14 1997

## GENERAL REGULATIONS (Continued)

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

## 9. Resale of Service

- .1 No payment may be exacted, directly or indirectly from any person by any party other than the Company for the use of any of the Company's services, except in exchanges offering only Usage Sensitive Service, as set forth elsewhere in this tariff, or in conjunction with Payphone Service as set forth in Section 4 of this tariff, or as otherwise stipulated in the Company's tariff. (T)
- .2 If an end user in a group or entity service by a public reseller, private reseller or sharer wishes to obtain service from the Company and it is in the Company's best interest to lease or purchase the reseller's or sharer's facilities, the Company will connect its facilities to those of the reseller or sharer to provide service to the end user as set forth below.
- .2.1 When an end user in a group or entity being served by a reseller or sharer wishes to obtain service from the Company, the reseller or sharer must sell or lease necessary facilities to the Company to connect the end user to the Company's facilities.
- .2.2 Facilities will be leased or purchased from the reseller or sharer on the basis of "Cost." The reseller or sharer must provide the Company with a cost statement illustrating applicable cost elements including, but not limited to, labor, material, and other related items. It shall also be the reseller's or sharer's responsibility to furnish the Company a lease agreement or bill of sale, as appropriate covering each location and facility obtained. Such leases will be restricted to the period of time facilities are used to provide the end user service from the Company. Bills of sale shall carry reseller or sharer buy back provisions in the event the facility is no longer required by the Company. Such leases and bills of sale shall contain certain provisions stating that the Company and the reseller or sharer shall not be liable, one to the other, for damages (including, without limitation service outages, service interruptions or transmission quality) caused by the Company or the reseller or sharer as the case may be. The reseller or sharer shall indemnify and hold harmless the Company from such damages sought by end users of the reseller or sharer.

FILED WITHOUT  
SUSPENSION

APR 09 1997

BY COMMISSION ACTION

(T) - Denotes Text Change

Issued: March 14, 1997

Effective: April 15, 1997

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (continued)

- .2.3 If the revenue to be derived from the service provided is not sufficient to warrant the Company assuming the cost of leasing or purchasing such facilities, the end user requesting the Company's services may be required to pay all or a portion of the costs, based on the circumstances in each case. (N)

## 10. Telephone Numbers

- .1 The customer has no property right to the telephone number nor any right to continuance of service through any particular central office.
- .2 The Telephone Company reserves the right to change the customer's telephone number or the central office associated with such number, or both, as may be required for the proper conduct of its business.

## 11. Directories

- .1 The Telephone Company will furnish to its customers, without charge, such directories as are necessary for the efficient use of the service. Copies of other directories may be provided at a nominal charge.
- .2 Directories regularly furnished to customers shall remain the property of the Telephone Company. No binder, holder, or auxiliary cover, except as provided or authorized by the Telephone Company shall be used in conjunction with any directory furnished by the Telephone Company.

FILED IN COMPLIANCE WITH	
<input checked="" type="checkbox"/> Order No. 82-0292	No. 11-111111
<input type="checkbox"/> Law	<input type="checkbox"/> Tariff of
Checked for Compliance	
Date 12-27-84	
PUBLIC UTILITIES DIVISION	
ENGINEERING DEPARTMENT	

Operator shall attach to the Telephone Company. In the case of additional or extra listings or classified yellow page advertisements for which a charge is made, its liability shall be limited to the standard rate for each such listing or classified yellow page advertisement for the charge period during which the error or omission continues.

(N) - Denotes New - Pursuant to Docket Case 82-0292, Third Interim Order

Issued: December 20, 1984

Effective: January 1, 1985

**RECEIVED**  
DEC 24 1984Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Applies to All Exchanges, Illinois

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GENERAL REGULATIONS (Continued)

12. Alterations

- .1 The subscriber agrees to notify the Company promptly whenever alterations or new construction on premises owned or leased by him necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company current charges for such changes.

13. Subscriber Service-Use Of.

- .1 Subscriber telephone service, as distinguished from Payphone Service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of a public or semi-public character when the instrument is so located that the public in general or patrons of the subscriber may make use of the service. At such locations, however, subscriber service may be installed, provided the instrument is so located that it is not accessible for public use. (T)

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SUSPENSION

APR 09 1997

BY COMMISSION ACTION

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MAR 14 1997

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(T) - Denotes Text Change

Issued: March 14, 1997

Effective: April 15, 1997

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

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GENERAL REGULATIONS (Continued)

C. Obligation of Telephone Company

1. Furnishing of Service.

- .1 The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

2. Maintenance and Repair.

- .1 All costs associated with the maintenance and repair of services furnished by the Telephone Company will be borne by the Telephone Company except as specified elsewhere in the Tariff.
- .2 The Telephone Company will be reimbursed for any loss or damage to its facilities on the customer's premise resulting from intentional destruction or any other cause except from fire or unavoidable accidents.
- .3 Access to customer's premises, at any reasonable hour, will be given to representatives of the Telephone Company for the purpose of inspecting, repairing, testing or removing any part of the Telephone Company's facilities.

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MAY 18 2010

CHIEF CLERK'S OFFICE  
Illinois Commerce Commission

(S)

(S)

Issued: May 21, 2010

Effective: June 21, 2010

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (Continued)

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MAY 18 2010

CHIEF CLERK'S OFFICE

Illinois Commerce Commission

(S)

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## 4. Liability

- .1 Except as set forth below in this Paragraph 4, the liability of the Telephone Company for damages arising out of mistakes, omission, interruptions, delays, or errors or defects in providing telephone circuits or facilities or in the transmission occurring in the course of furnishing service under this Tariff shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay, or error or defect in transmission occurs. No other liability shall in any case attach to the Telephone Company except as specifically set forth in this Paragraph 4.
- .2 The Telephone Company shall have no liability whatsoever for damages, arising out of or caused, in whole or in part, by the negligence or intentional acts of the customer or end user.
- .3 When the facilities of other companies are used in establishing connections to points not reached by the Telephone Company's facilities, the Telephone Company is not liable for any act or omission of the other company or companies.
- The Telephone Company shall not be liable for any claims for loss or damages involving any other entity furnishing service, equipment or facilities provided by the Telephone Company.
- .4 The Telephone Company shall not be liable for any act or omission of any other entity furnishing to customer equipment, facilities or services used with the service furnished in this Tariff; nor shall Telephone Company be liable for any damages or losses due to the failure or negligence of customers or due to the failure of customer-provided equipment or facilities.

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## GENERAL REGULATIONS (Continued)

## 4. Liability (continued)

- .5 The Telephone Company shall not be liable for any act or omission of any other entity furnishing facilities or service to Telephone Company, which are necessary for the provision of service under this Tariff. N  
N
- .6 The Telephone Company shall exercise due care in connection with all work done T M  
on subscriber's premises. No liability shall attach to the Telephone Company by  
reason of any defacement or damage to the subscriber's premises resulting from  
the existence of the Telephone Company's instruments, apparatus, and associated  
wiring on such premises or by the installation or removal thereof, unless such  
defacement or damage is the result of the sole negligence of the Telephone  
Company or its employees. M
- .7 The Telephone Company shall not be liable for unavoidable damages to the N  
customer's premise resulting from attachment of its equipment and associated  
wiring on such premises, or from the installation or removal thereof. Customer  
shall indemnify and save harmless Telephone Company from any claims of the  
owner of Customer's premises or other third party claims for such damages.
- .8 The Telephone Company shall have no liability for any incidental, indirect, N  
special or consequential damages arising out of or related to events, acts, rights  
or privileges contemplated in this Tariff or facilities or services provided hereunder.

☒ Order No. ☐ Tariff Prov.  
☒ Law

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(M) - Text Moved (Text previously appear on First Revised Sheet No. 15)  
(T) - Change in Text  
(New) - New

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## GENERAL REGULATIONS (Continued)

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Illinois Commerce Commission

## 4. Liability (continued)

- .9 The Telephone Company shall not be liable for, and the customer shall indemnify and save harmless the Telephone Company against claims, losses or suits for injury to or death of any person, or damage to any property which arises from the use, placement or presence of the Telephone Company's equipment, facilities or associated wiring on the customer's premises and further, the customer indemnifies and save harmless the Telephone Company against claims for libel, slander, or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities and circuits from the Telephone Company or the use thereof by the customer; against claims for infringements of patents arising from combining with or use in connection with facilities or circuits furnished by the Telephone Company of any apparatus, equipment, and systems provided by the customer; against all other claims arising out of any act or omission of the customer in connection with the services or facilities or circuits provided by the Telephone Company.
- .10 The Telephone Company shall not be liable for any claims for loss or damages involving any act or omission of the customer, and the customer shall indemnify and save the Telephone Company harmless from any such claim.
- .11 The Telephone Company shall not be liable for any claims for loss or damages involving any unlawful or unauthorized use of the Telephone Company's facilities and services. This includes damage to any customer equipment, data, or software programs caused by those with unauthorized access to the Telephone Company's network (i.e. hackers). Customers shall be responsible for any service usage charges that result from the unauthorized activity of hackers. N  
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- .12 The Telephone Company shall not be liable for any claims for loss or damages involving any libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications by means of Telephone Company-provided facilities or services; or by means of the combination of Telephone Company-provided facilities or services with Customer-provided facilities or services.



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## GENERAL REGULATIONS (Continued)

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## 4. Liability (continued)

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

- .13 The Telephone Company shall not be liable for any claims for loss or damages involving any breach in the privacy or security of communications transmitted over the Telephone Company's facilities.
- .14 The Telephone Company shall not be liable for any claims for loss or damages involving any changes in any of the facilities, operations or procedures of the Telephone Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Telephone Company and is not provided to the Customer, in which event the Telephone Company's liability is limited as set forth in Section 4.1 preceding.
- .15 The Telephone Company shall not be liable for any claims for loss or damages involving any injury to property, injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the customer, or the construction, installation, maintenance, presence, use or removal of the customer's facilities or equipment connected, or to be connected to the Telephone Company's facilities.
- .16 The Telephone Company shall not be liable for any claims for loss or damages involving any intentional, wrongful act of a Telephone Company employee when such act is not within the scope of the employee's responsibilities for the Telephone Company and/or is not authorized by the Telephone Company.
- .17 The Telephone Company shall not be liable for any claims for loss or damages involving any representations made by Telephone Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff.
- .18 The Telephone Company shall not be liable for any claims for loss or damages involving any noncompletion of calls due to network busy conditions or disasters, or for any calls not actually attempted to be completed during any period that service is unavailable.

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## GENERAL REGULATIONS (Continued)

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## 4. Liability (continued)

PUBLIC UTILITIES DIVISION  
Engineering Department

- .19 The Telephone Company shall not be liable for any claims for loss or damages involving any delay or failure of performance or equipment due to causes beyond Telephone Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Telephone Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties, breach or delay by a supplier, and any law, order, regulation or other action of any governing authority or agency thereof.
- .20 The Telephone Company shall be indemnified, defended and held harmless by interconnecting companies, the customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Telephone Company or customer equipment or facilities or service provided by the Telephone Company.
- .21 Telephone Company shall not be liable for any damages, including usage charges, that Customer may incur as a result of the unauthorized use of its Authorization Codes, or service by others. The unauthorized use of Customer Authorization Codes includes, but is not limited to, the placement of calls utilizing Customer's Authorization Codes without the authorization of Customer. Customer shall be fully liable for all such usage charges.
- .22 The liability of the Telephone Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed plus interest or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed plus interest. (C) (C)
- .23 No agents or employees of others shall be deemed to be agents or employees of Telephone Company.

(C) - Denotes Change

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GENERAL REGULATIONS (Continued)

2. The estimated installed cost used in the derivation of the various expense items shall include the following:

- .1 material
- .2 material overhead
- .3 installation labor
- .4 installation labor overhead

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Illinois Commerce Commission

E. Special Construction

1. Private Property

.1 Conditions

- .1.1 No charges will apply for facilities constructed on private property when such facilities are used as a part of the general distribution system in furnishing service to customers unless the construction requires special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the nature or design of the development to be served; the location, topography or geology of the property to be developed or the existence of natural or man-made barriers or obstructions; restricted access to or other unique characteristics associated with the customer's premises or the surrounding property. In such instances, Special Construction Charges shall apply as set forth below.

- .1.2 Charges will apply for facilities constructed on private property when such facilities are used in furnishing service to a single customer. If attachments are made to another company's facilities in lieu of construction, charges for the attachment privilege will be borne by the customer. The Company may exercise its discretion in considering individual case circumstances in applying this section.

(N)  
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(N)

- .1.3 The customer may provide his own facilities on private property provided they meet the specifications of the Telephone Company.

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.2 Charges

- .2.1 Construction of facilities shall be billed on a per foot basis less an allowance equal to one hundred fifty feet of facilities.

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.2.2

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First Revised Sheet No. 18  
Canceling Original Sheet No. 18

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GENERAL REGULATIONS (Continued)

- .2.3 Where a customer is so located that it is necessary to use private right-of-way to furnish a service or channels and the Telephone Company is unable to obtain the required right-of-way without cost, the customer may be required to pay the entire costs involved in securing such right-of-way.

2. Underground  
.1 Conditions  
.1.1

- .1.2 The costs associated with customer requests for a relocation of underground entrance facilities or a change from aerial to underground entrance facilities will be paid by the customer.
- .1.3 Underground distribution facilities may be provided in certain areas, if requested prior to furnishing of services provided satisfactory arrangements can be made with the contracting party involved and where such facilities are economically practical.

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GENERAL REGULATIONS (Continued)

4. Liability (continued)

- .24 Liability for telephone directories is covered elsewhere in this Section under Directories.

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D. Special Equipment or Special

- 1, Special equipment or assemblies or equipment, for which provision is not otherwise made in this tariff, may be provided where practicable, if not detrimental of any of the services furnished by the Telephone Company. The charge for such facilities may be in the form an installation charge only, a monthly charge only, or both, and will include, as applicable one or more of the following estimated expense items associated with the special equipment or service provided:

- .1 maintenance expense
- .2 depreciation expense – including reusable and non recoverable items
- .3 administration expense
- .4 taxes – including Federal Income Tax
- .5 any other specific items of expense that may be associated with the facility provided
- .6 a reasonable return on investment

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GENERAL REGULATIONS (Continued)

3. Unique Construction Requirements

.1 General

- .1.1 For purposes of this Paragraph 3 and all subparagraphs thereof, the term "Customer" shall refer to the developer of the new development, the owner of the property of which the new development is to be built and/or the end user customer, based on which person or entity requested the construction of facilities by the Telephone Company or the service requiring such construction and/or agreed to accept the Special Construction Charges and to provide and install facilities as described below.
- .1.2 Special Construction Charges shall apply where the construction necessary to provide services to a new development require special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the nature or design of the development to be served; the location, topography or geology of the property to be developed or the existence of natural or man-made barriers or obstructions; restricted access to or other unique characteristics associated with the Customer's premises or the surrounding property.
- .1.3 Special Construction Charges may be partially offset to the extent that the Customer provides and installs necessary facilities such as ground wires, conduits, pull boxes, pipes, sleeves, brackets and/or racks. When the Customer proposes to provide facilities to offset the otherwise applicable Special Construction Charges, the Telephone Company and the Customer shall execute a Special Construction Agreement identifying the facilities to be provided and installed by the Customer and the assumption by the Customer of all liability that may arise out of or in connection with the facilities. The Telephone Company may require that any such Agreement be executed before commencement of the construction.

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### GENERAL REGULATIONS (Continued)

- .1.4 Any facilities to be provided and installed by the Customer must meet all applicable standards, including but not limited to the National Electrical Safety Code, the National Electrical Code and the rules and regulations of the Illinois Commerce Commission and any other applicable standard regarding minimum vertical clearance and separation requirements. Any facilities to be provided and installed by the Customer are subject to the approval of the Telephone Company in its sole discretion. The Telephone Company shall, in its sole discretion, determine the appropriate sizing and type of cable to be used in any such construction. After completion of construction, all telecommunications facilities shall be owned by the Telephone Company unless the Special Construction Agreement provides for an alternate ownership arrangement.
- .1.5 The Customer must provide the Telephone Company with written acceptance of all Special Construction Charges and liabilities prior to the start of construction by the Telephone Company. If more than one condition requiring special construction is involved, charges for each condition apply.
- .2 Charges
- .2.1 When the installation of facilities necessary to provide services to a new development requires special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the conditions set forth in 3.1.2 above, the Customer shall pay to the Telephone Company the full estimated cost of such construction prior to the commencement of construction. The Customer may be entitled to a partial refund of such payment as set forth below. Notwithstanding the possibility of a refund, the payment of Special Construction Charges shall not be deemed to be a deposit. The Telephone Company may, in its sole discretion, require payment of the full amount of the estimated Special Construction Charges before commencement of the construction.
- .2.2 When the costs of maintenance for facilities described in 3.1.2 above exceed the maintenance costs which the Telephone Company would ordinarily have incurred, the Customer shall pay the excess maintenance costs over that which the Telephone Company would have ordinarily incurred.

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GENERAL REGULATIONS (Continued)

- .2.3 When construction of facilities is required at locations that may present hazards to personnel or communications equipment, the Customer shall pay the full cost of providing any protection equipment required to minimize such hazard.
- .2.4 When maintenance of facilities is required at locations that may present hazards to personnel or communications equipment, the Customer shall pay the full cost of providing any protection equipment required to minimize such hazard.
- .3 Calculation of Special Construction Charges

- .3.1 Special Construction Charges will include all costs allocable to the special construction performed in providing the requested service or facilities. These charges will include any or all of the following items, depending upon the particular circumstances involved:

- A. Labor and materials;
- B. Supervision and inspection;
- C. Engineering;
- D. Operating expenses, e.g., maintenance, administrative, etc.;
- E. Overhead;
- F. Return on investment;
- G. Applicable taxes;
- H. Revenue expense in the form of a gross up for the amount required to pay applicable federal and state income taxes associated with the Special Construction Charges;
- I. Charges associated with construction provided by a third-party contractor or another communications company;
- J. Charges for securing private right-of-way;
- K. Charges for securing use of poles and pole line attachments;
- L. Equipment or space rental;
- M. Expenses made necessary by damages caused by the customer or his agents;
- N. Expenses made necessary by damages caused by water improperly drained customer-provided conduits;
- O. Charges for protection equipment required to minimize hazards;
- P. Excess maintenance costs; and

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GENERAL REGULATIONS (Continued)

Q. Any other identifiable costs associated with the construction or maintenance.

.4 Payment of Charges

- .4.1 The Telephone Company shall estimate the charges for the special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the conditions set forth in 3.1.2 above prior to commencing such construction.
- .4.2 The Customer requesting the special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the conditions set forth in 3.1.2 above or the service requiring such construction may be required to pay the estimated charges for such construction prior to the commencement of construction, in the Telephone Company's sole discretion.
- .4.3 If the cost of the special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the conditions set forth in 3.1.2 above are less than the estimated charges paid by the Customer, the Telephone Company shall refund the difference within a reasonable time after completion of the construction. No interest shall be payable by the Telephone Company on any such refund. If the cost of such construction exceeds the estimated charges paid by the Customer, the Customer shall pay such excess amount within a reasonable time after completion of the construction. No interest shall be payable on such excess amount.

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### GENERAL REGULATIONS (Continued)

#### .5 Partial Refund of Special Construction Charge Payments

.5.1 In addition to any refund under 3.4.3 above, the Customer who paid the Special Construction Charges associated with the main distribution facilities to the new development shall be entitled to a partial refund of the amounts paid for Special Construction Charges based on new end user locations subscribing to service within the new development in the following manner:

- A. The Telephone Company shall pay the Customer who made the payment for the Special Construction Charges associated with the main distribution facilities a set dollar amount for each access line activated at a new end user location within the new development, provided the access line has remained in service for a minimum of twelve (12) months after its activation by either the original or a subsequent end user at the same location. No such payments shall be made after the 5<sup>th</sup> anniversary of the completion of the construction necessary to provide initial service to the new development.
- B. The set dollar amount payment for each access line activated at a new end user location within the new development during the 5 year period that has remained in service for a minimum of twelve (12) months after its activation shall be determined based on the following formula:

Payment =  $1 \div CS \times TC$ ; where CS stands for the size of cable used in the construction of the main distribution facilities to the new development, and TC stands for the total charges paid by the Customer to the Telephone Company for Special Construction Charges.

For example: if the cable main run to the new development as part of the Special Construction was a 25 pair cable, the payment shall be equal to  $1/25^{\text{th}}$  of the Special Construction Charges, or if the cable main run to the new development as part of the Special Construction was a 100 pair cable, the payment shall be equal to  $1/100^{\text{th}}$  of the Special Construction Charges.

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GENERAL REGULATIONS (Continued)

- C. Notwithstanding the possibility of a refund, the payment of Special Construction Charges shall not be deemed to be a deposit, and no interest shall be paid on any such refund.

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- .6 The following is a sample Special Construction Agreement:

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SPECIAL CONSTRUCTION AGREEMENT

(Name of Project; Phase \_\_\_\_)

PUBLIC UTILITIES DIVISION  
Engineering Department

This Special Construction Agreement is entered into this \_\_\_\_ day of 20\_\_ by and between Harrisonville Telephone Company ("Telephone Company") and \_\_\_\_ ("Customer").

Recitals:

A. Customer has requested telecommunications services and/or facilities to a new development that requires special or unusual facilities, special or unusual construction techniques or other unique construction requirements due to the nature or design of the development to be served; the location, topography or geology of the property to be developed or the existence of natural or man-made barriers or obstructions; restricted access to or other unique characteristics associated with the Customer's premises or the surrounding property.

B. Construction of such facilities by Telephone Company is subject to Special Construction Charges under Telephone Company's tariff; and

C. Customer desires to partially offset the Special Construction Charges that it would otherwise be required to pay to Telephone Company by providing and installing certain facilities necessary to extend service to the new development.

D. [general description of new development and description of conditions requiring unique construction requirements]

E. Telephone Company has determined that construction of the necessary facilities to serve the new development will require the following special or unusual facilities, special or unusual construction techniques or other unique construction requirements:

[list facilities and special construction techniques]

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GENERAL REGULATIONS (Continued)

Covenants:

1. Where the new development is located inside a natural or man-made structure, such as a cave or a mine, Customer shall provide brackets installed on the roof or walls of the structure that are sufficient in design, location and number for placement of Telephone Company's cables in a manner that complies with all applicable standards, including but not limited to the National Electrical Safety Code, the National Electrical Code, the rules and regulations of the Illinois Commerce Commission and any other applicable standard regarding minimum vertical clearance and separation requirements. Customer shall provide and install all usable brackets, conduit and pull boxes or racks and any required ground wire and ground wire conduit as specified by Telephone Company in full compliance with all applicable standards. Customer shall provide conduits, pipes or sleeves through walls, at its sole expense, and shall be solely responsible for penetrating the walls for such facilities. Customer shall provide and install conduit or usable brackets or racks, as specified by Telephone Company, from Telephone Company's main terminal to Customer's electric meter location for grounding Telephone Company network interface to the power ground. Customer shall maintain said brackets, conduit and/or racks in good repair at all times.

2. Telephone Company shall provide: [list major items to be provided by Telephone Company].

3. Customer shall pay to Telephone Company the estimated Special Construction Charges in the amount of \$\_\_\_\_\_ prior to the commencement of construction. If the final costs of the Special Construction, as determined by Telephone Company, are less than the estimated charges paid by Customer, Telephone Company shall refund the difference within a reasonable time after completion of the construction. No interest shall be payable by Telephone Company on any such refund. If the cost of such construction exceeds the estimated charges paid by Customer, Customer shall pay such excess amount within a reasonable time after completion of the construction. No interest shall be payable on such excess amount.

4. Customer shall provide [or shall pay the full cost of] any protection equipment required to minimize hazards to Telephone Company's personnel or communication equipment in the new development during construction and any subsequent maintenance by Telephone Company as determined in the sole discretion of Telephone Company.

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GENERAL REGULATIONS (Continued)

5. Customer shall and hereby agrees to defend, protect, indemnify and hold harmless Telephone Company, its officers, directors, employees and agents from and against, and assumes liability for, any injury, loss or damage to any person or property and all claims, liabilities or judgments in connection therewith (including reasonable attorneys' fees and costs) arising out of or in connection with the construction, maintenance or operation of the telecommunications facilities in and around the new development unless such is caused by the gross negligence or willful misconduct of Telephone Company or its officers, directors, employees or agents.

6. Customer shall be entitled to a partial refund of the amounts paid for Special Construction Charges for new end user locations subscribing to service within the new development in the following manner:

The Telephone Company shall pay the Customer who made the payment for the Special Construction Charges \$\_\_\_\_\_ for each access line activated at a new end user location within the new development provided the access line has remained in service for a minimum of twelve (12) months after its activation by either the original or a subsequent end user at the same location. No such payments shall be made after the 5<sup>th</sup> anniversary of the completion of the construction necessary to provide initial service to the new development.

Notwithstanding the possibility of a refund, the payment of Special Construction Charges shall not be deemed to be a deposit, and no interest shall be paid on any such refund.

7. This Special Construction Agreement applies only to the matter specifically addressed herein. For all matter not specifically addressed herein, the relationship and obligations of the parties shall be governed by Telephone Company's tariff, as the same shall be in effect from time to time, and any applicable laws and regulations.

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Issued: March 16, 2005  
Issued by:

H.R. Gentsch, President  
and Chief Executive Officer

Effective: April 15, 2005

HARRISONVILLE TELEPHONE COMPANY  
213 South Main Street  
P.O. Box 149  
Waterloo, IL 62298-0149

ILL. C.C. No. 9  
Section No. 2  
Original Sheet No. 18.9

Applies To All Exchanges, Illinois

GENERAL REGULATIONS (Continued)

IN WITNESS WHEREOF, the parties have caused their duly authorized representatives to execute this Special Construction Agreement as of the date first above written.

Harrisonville Telephone Company

By: \_\_\_\_\_  
Title:

[Customer]

By: \_\_\_\_\_  
Title:

FILED IN COMPLIANCE WITH  
☐ Order No. \_\_\_\_\_  
☒ Law ☐ Tariff Prov.  
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Engineering Department

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## GENERAL REGULATIONS (continued)

## 4. CHANGES FROM AERIAL TO UNDERGROUND FACILITIES (T)

- .1 Where aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the change from aerial to underground is made subject to the following conditions:
- a. The underground conduit or trench is provided and maintained by or at the expense of the customer.
  - b. The customer is charged the cost of dismantling and removing the aerial facilities.
  - c. The customer is charged the cost of the cable including its installation in the conduit or trench.
  - d. The cable is maintained and replaced at the expense of the Telephone Company. However, repairs to or replacements of cable made necessary by damages caused by the customer, his employees or representatives, or by water freezing in improperly drained conduits will be at the customer's expense.

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GENERAL REGULATIONS (Continued)

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## Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (Continued)

## F. Establishment and Furnishing of Service

## 1. Furnishing Inside Wire

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(D)

- a. Inside wire and jacks may be provided by either the Company or the customer, as determined by the customer. Where provided by the customer, the inside wire and jacks must be installed in accordance with the technical standards and regulations available at any Company Business Office. These standards and regulations will comply with those established by the Illinois Commerce Commission.

(D)

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- The Company-provided Network Interface Jack is provided as part of Exchange Telephone Service at no additional charge and will be installed inside or outside the customer's premises at a location determined by the Company which is accessible to the customer and the Company. The normal location of this Network Interface Jack would be in close proximity to the protector or equivalent.

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## Applies to All Exchanges, Illinois

## GENERAL REGULATIONS (Continued)

## F. Establishment and Furnishing of Service

- c. In the event that the customer installs or maintains or attempts to install or maintain inside wire, the customer shall indemnify and hold the Company harmless from any and all liability for damage to property or death of or injury to any person or persons directly or indirectly arising out of or caused, in whole or in part, by the customer's negligence or that of his agent. (C)
- d. In those instances where the Company makes a repair visit to the customer's premises and the service difficulty or trouble results from customer-provided inside wire or jacks, the customer is responsible for the payment of Trouble Investigation Charge filed in Section 7 of this tariff. (C)
- e. Where any customer-provided inside wire and jacks have installed or any inside wire and jacks have been maintained by the customer in violation of paragraph "a", the Company will promptly notify the customer of the violation and will take such immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees. (C)

The customer shall correct the violation and notify the Company in writing within 10 days after receipt of such notice that the violation has been corrected. (C)

Failure of the customer to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of the tariff. (C)

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 2

First Revised Sheet No. 23

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Applies to All Exchanges, Illinois

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GENERAL REGULATIONS (Continued)

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**GENERAL REGULATIONS (Continued)****RECEIVED**  
SEP 07 2001**G. Service Standards**ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE**1. Basic Local Exchange Service Quality Standards**

- .1 "Basic local exchange service" is defined as residential and business lines used for local exchange telecommunications service as defined in Section 13-204 of the Public Utilities Act excluding: 1) Services that employ advanced telecommunications capability as defined in Section 706(c)(1) of the Telecommunications Act of 1996; 2) Vertical services; 3) Company official lines; and 4) Records work only.
- .2 "Basic local exchange service installation" includes all installation and move orders of residential and business lines, including orders for additional lines, and shall exclude orders for the following: 1) Services that employ advanced telecommunications capability as defined in Section 706(c)(1) of the Telecommunications Act of 1996, and special services; 2) Vertical services; 3) Payphones; 4) Company official lines; 5) Records work only; 6) Orders impacted by the customer including hold for payment, customer will advise, customer requested later due date, and no access.
- .3 The Company shall install basic local exchange service within 5 business days after receipt of an order from the customer unless the customer requests an installation date that is beyond 5 business days after placing the order for basic service. If installation of service is requested on or by a date more than 5 business days in the future, the Company shall install service by the date requested. Receipt of an order is defined, for purposes of computing the 5 day period, as the time when the service order process with the customer is completed resulting in a completed written service order which is provided to Company installation personnel.
- .4 The Company shall restore basic local exchange service for a customer within 24 hours of receiving notice that a customer is out of service, including those service disruptions that occur when a customer switches existing basic local exchange service from one carrier to another.
- .5 The Company shall inform a customer when a repair or installation appointment for basic local exchange service requires a customer to be present, and the Company shall keep all such repair and installation appointments.

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**GENERAL REGULATIONS (Continued)**

SEP 07 2001

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE**G. Service Standards (continued)****1. Basic Local Exchange Service Quality Standards (continued)**

- .6 The Company shall inform the customer of its duty to install, repair, and meet appointments within the specific timeframes set forth in this tariff. At a minimum, the Company shall inform the customer at the time the request for the installation or repair appointment is made, whether or not the Company has the requisite information to complete the request. If the Company requires additional information or is waiting for the customer to provide information before the installation or repair appointment can be completed, the customer must be informed at the time the installation request is made that the order is incomplete and what additional information is needed.

**2. Customer Credits For Not Meeting Basic Local Exchange Service Quality Standards**

- .1 The Company shall credit customers for failure to meet the basic local exchange service quality standards described in paragraph G.1 of this Section 2 as set forth in this paragraph G.2. The credits shall be applied on the statement issued to the customer for the next monthly billing cycle following the occurrence or discovery of the occurrence.
- .2 If the Company fails to repair an out-of-service condition for basic local exchange service within 24 hours, the Company shall provide a credit to the customer. If the service disruption is for 48 hours or less, the credit shall be equal to a pro-rata portion of the monthly recurring charges for all local services disrupted. Monthly recurring charges include: 1) Monthly access/usage charges for basic local exchange service, including flat rate EAS charges; 2) Federal and state subscriber line charges; 3) Vertical services; and 4) Taxes if appropriate based on how the taxes were calculated, collected or remitted to the taxing authority. If the service disruption is for more than 48 hours, but not more than 72 hours, the credit shall be equal to at least 33% of one month's recurring charges for all local services disrupted. If the service disruption is for more than 72 hours, but not more than 96 hours, the credit shall be equal to at least 67% of one month's recurring charges for all local services disrupted. If the service disruption is for more than 96 hours, but not more than 120 hours, the credit shall be equal to one month's recurring charges for all local services disrupted. For each day or portion thereof that the service disruption continues beyond the initial 120 hour period, the Company shall also provide either alternative telephone service or an additional credit of \$20 per day, at the customers option.

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GENERAL REGULATIONS (Continued)

G. Service Standards (continued)

2. Customer Credits For Not Meeting Basic Local Exchange Service Quality Standards (continued)

- .3 If the Company fails to install basic local exchange service as required under paragraph G.1.3 of this Section 2, the Company shall waive 50% of any installation charges. If the Company fails to install service within 10 business days after the service application is placed, or fails to install service within 5 business days after the customer's requested installation date, if the requested date was more than 5 business days after the date of the order, the Company shall waive 100% of the installation charge. For each day that the failure to install service continues beyond the initial 10 business days, or beyond 5 business days after the customer's requested installation date, if the requested date was more than 5 business days after the date of the order, the Company shall also provide either alternative telephone service or an additional credit of \$20 per day, at the customer's option until service is installed. (C)
- .4 If the Company fails to keep a scheduled repair or installation appointment when a customer premises visit requires a customer to be present, the Company shall credit the customer \$50 per missed appointment. A credit required by this subparagraph does not apply when the Company provides the customer with 24 hour notice of its inability to keep the appointment. The 24 hour period will begin at noon for an appointment scheduled for the morning hours (4 hour window) of the next day, and 5:00 p.m. for an appointment scheduled for the afternoon hours (4 hour window) of the next day. (C)
- .5 If the violation of a basic local exchange service quality standard is caused by the Company, when another carrier is providing retail service to the customer, the carrier who is providing retail service to the customer shall credit the customer as provided in this Section. The Company shall reimburse the carrier providing retail service the amount credited the customer. When applicable, an interconnection agreement shall govern compensation between the Company and the retail carrier providing the credit to the customer.

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**GENERAL REGULATIONS (Continued)**

SEP 07 2001

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE**G. Service Standards (continued)****2. Customer Credits For Not Meeting Basic Local Exchange Service Quality Standards (continued)**

- .6 When alternative telephone service is appropriate, the customer may select one of the alternative telephone services offered by the Company. The alternative telephone service shall be provided at no cost to the customer for the provision of local service. Alternative telephone service means, except where technically impractical, a wireless telephone capable of making local calls, and may also include, but is not limited to, call forwarding, voice mail, or paging services.
- .7 Credits required by this paragraph G.2 do not apply if the violation of a service quality standard:
- a) Occurs as a result of a negligent or willful act on the part of the customer;
  - b) Occurs as a result of a malfunction of customer-owned telephone equipment or inside wiring;
  - c) Occurs as a result of, or is extended by, an emergency situation;
  - d) Is extended by the Company's inability to gain access to the customer's premises due to the customer missing an appointment, provided that the violation is not further extended by the Company;
  - e) Occurs as a result of a customer request to change the scheduled appointment, provided that the violation is not further extended by the Company;
  - f) Occurs as a result of the Company's right to refuse service to a customer as provided in 83 Ill. Adm. Code 735; or
  - g) Occurs as a result of lack of facilities where a customer requests service at a geographically remote location, a customer requests service in a geographic area where the Company is not currently offering service, or there are insufficient facilities to meet the customer's request for service, subject to the Company's obligation for reasonable facilities planning.

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**GENERAL REGULATIONS (Continued)****G. Service Standards (continued)****2. Customer Credits For Not Meeting Basic Local Exchange Service Quality Standards (continued)**

- .8 Pursuant to the rules of the Illinois Commerce Commission, 83 Ill. Adm. Code 732, the provisions of this paragraph G.2 are cumulative and shall not in any way diminish or replace other civil or administrative remedies available to a customer or class of customers.
- .9 Pursuant to the rules of the Illinois Commerce Commission, 83 Ill. Adm. Code 732, the Company shall be subject to the requirements of this paragraph G.2 as of August 1, 2001, and the Company shall track customer eligibility for credits from and after August 1, 2001.

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Applies to All Exchanges, Illinois

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SERVICE CONNECTION CHARGES

A. GENERAL

1. Service charges are the charges applicable for the following:
  - (a) New Connections – Establishment of basic telephone service or subsequent additions to telephone service. No distinction is made between a new installation and “To and From” installations.
2. Service Charges are in addition to any other scheduled rates and charges normally applying under this tariff. They apply in addition to and not in lieu of Mileage Charges, Initial Nonrecurring Charges (I.N.C.), or Construction Charges.
3. The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply, due to the request of the customer; nor do they contemplate work once begun being interrupted by the customer. If the customer requests overtime labor being performed or interrupts work once begun, a charge in addition to the specified charges will be made equal to the additional cost involved.
4. Service Charges are applicable for the following work functions required to establish telephone service.
  - (a) Line Connection Charge – Performing all or part of the work associated with the connection of a central office line. This includes connections or changes in the central office, cable or drop wire (entrance) facilities.

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SERVICE CONNECTION CHARGES (Continued)

B. CHARGES

1. Line Connection Charge, per line (Note a)

Residence . . . . . \$29.95

(I)

Business . . . . . \$39.95

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NOTE: a. See application of charges for detailed specification.

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SERVICE CONNECTION CHARGES (Continued)

C. APPLICATION OF CHARGES

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## SERVICE CONNECTION CHARGES (Continued)

## C. APPLICATION OF CHARGES

(M)

## 2. Line Connection Charges

- (a) Line Connection Charges are applicable but not limited to connecting, restoration or changing the following services:

- (1) Main line services, including individual and party lines.
- (2) Semipublic Telephone Service.
- (3) PBX Trunks.
- (4) Mobile Telephone Service.
- (5) Long Distance Terminals.
- (6) Channel Services.
- (7) Key System Trunks.
- (8) Telephone Answering Service Lines.

- (b) In addition to the following services, Line Connection Charges are applicable to other services as specified in other section of this tariff.

- (c) One Line Connection Charge applies for connecting a line between the appropriate general distribution cable terminals serving different premises in the same building.

- (d) A Line Connection Charge is applicable per line changed for each change in telephone number made at the customer's request.

- (e) Line Connection Charges are applicable each time service is established at a location. However, when service and facilities are assumed by a new customer prior to the discontinuance of such service by the prior customer with no lapse in the rendition of service and the payment for service as in the case of a change in name and/or interest, no Line Connection Charges are applicable.

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SERVICE CONNECTION CHARGES (Continued)

(M)

D. INSIDE MOVES AND CHANGES

E. ORDERS FOR WHICH SERVICE CHARGES DO NOT APPLY

1. Installations, moves or changes of Public Telephones.
2. Battery of Ringing Supply Circuits.
3. Service reestablished after destruction of the customer's premises by Act of God or a public enemy, whether at the same or another location. Regular service charges apply, however, to service established at a temporary location.
4. Touch Tone Calling Service or Custom Calling Service at the discretion of the Company, when a customer request is in response to a Company-initiated promotional program.

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## SERVICE CONNECTION CHARGES (continued)

## F. RESTORATION OF SERVICE

## 1. General

- (a) When the service of a customer has been suspended for non-payment, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a Restoral of Service Charge will be made. The customer will be required to pay all outstanding charges up to the date of disconnect, including the Restoral of the Service Charge, before service is restored.
  - (1) The Restoral of Service Charge does not apply to the first restoral for each customer during a calendar year.
  - (2) The first billing subsequent to reconnection will reflect the Restoral of Service Charge and offsetting credit.
- (b) Subsequent to the completion of an order to terminate the service, it will be re-established only upon the basis of a new service application.
- (c) When, at the request of a customer, service is temporarily suspended, a Restoral of Service charge will apply for the subsequent restoral of that service.

## 2. Charges

Restoral of Service Charge is equal to the Line Connection Charge (B.1.)

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## SERVICE CONNECTION CHARGES (Continued)

## G. LOCATION OF SERVICE

## 1. General

(N)

A. All central office lines shall terminate at the location of the Network Interface (NI) or its equivalent as described in B following.

B. Certain channel and other services require the use of Network Channel Terminating Equipment to meet the transmission requirements of the particular service as described.

## 2. Description and Regulations for the Network Interface (NI)

A. One NI will be located in or on each building; or in the case of commercial use buildings on a multiple building property, one NI will be located in only one such building on the property.

B. The NI will normally be located within 25 feet of the point at which the network cable enters the building. The NI is the point where the Company's network facilities terminate and the Company's responsibility for installing and maintaining facilities ends. Facilities on the customer's side of the NI are not subject to the provisions of this tariff unless specifically indicated.

C. The NI will normally be installed externally for one and two line customers in single customer residence and commercial buildings. This applies to all installations except where an existing inside network interface device is in place.

D. While only one NI is provided as described in A. preceding, an Additional Point of Presence (APOP), having the operational attributes of a NI, may, with the concurrence of the Company, be provided upon request subject to all of the following conditions.

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## SERVICE CONNECTION CHARGES

## G. LOCATION OF SERVICE (Continued) (N)

## 2. Description and Regulations for the Network Interface (NI)

- (1) The entrance facility to the APOP is routed from the perimeter of the property directly, and may or may not pass through the NI location, but does not have any physical termination there.
- (2) The customer provides a route and support structure suitable to the Company for the entrance facility.
- (3) Provisions of an APOP is subject to special equipment or special assemblies of equipment charges described in Section 2 of this tariff. This includes charging for ongoing maintenance or rearrangements.

Without an APOP, the customer would be subject to substantially greater costs to provide comparable facilities from the NI.

(5) The provision of an APOP would not promote inefficient utilization of Company network distribution facilities.

- (6) Except for the provisions of this Paragraph, references to a NI are also applicable to an APOP.

- E. The equipment provided by the Company at a Network Interface or APOP location as the physical interface between network and building facilities is the Network Interface Device (NID). The specific NID equipment used and the order of appearance of network lines on it shall be determined by the Company. The NID may include a one or two pair modular jack, one or more 25 pair ribbon connectors or comparable interface hardware.

- F. Facility arrangements in place as of April 1, 1989, will be considered as a NI, APOP or NID, as appropriate, and are subject to the provisions of this Paragraph.

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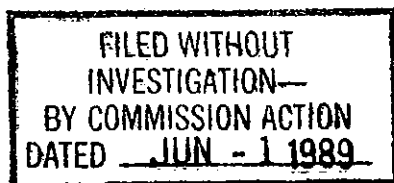
SERVICE CONNECTION CHARGES

G. APPLICATION OF CHARGES

(N)

1. Premises Work Charges (Time and Material Charge plan)

- (1) Material prices are based on cost of goods, administration, allocable tax, supply expense, other appropriate costs and return.
- (2) When, in order to complete customer-requested premises work, additional services such as engineering or special equipment are needed, the customer will be required to pay such cost.
- (3) Customer-requested installations of a Network Interface (NI) at other than the normal external location on one and two line, single customer residence or commercial buildings will be subject to a Premises Work Charge for any additional costs involved in complying with such requests.



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HARRISONVILLE TELEPHONE COMPANY

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Section No. 3

Second Revised Sheet No. 10

Canceling First Revised Sheet No. 10

Applies to All Exchanges, Illinois

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SERVICE CONNECTION CHARGES

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DATED JUN - 1 1989

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(M) - Material previously appearing on this page moved to page 6  
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JUN - 2 1997

PUBLIC UTILITIES DIVISION GENERAL SERVICES  
Engineering Department

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A. Payphone Service

## 1. General Regulations

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

The term customer in this section refers to the Payphone Service Provider.

Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.

Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.

In the case of one-way service, intercept treatments will be provided.

A maximum of one customer provided payphone instrument may be connected to any one Instrument Implemented or CO Implemented Coin line. (C)

General Rules and Regulations found in Section No. 2 of this Tariff are applicable to the provision of Payphone Service.

Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a Company provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer.

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**Engineering Department**

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A. Payphone Service (Cont'd)

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

1. General Regulations (Cont'd)

One directory will be distributed to the customer without charge for each payphone business exchange line.

The appropriate Service Connection Charges, as listed in Section No. 3 of this Tariff, are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

The appropriate Service Connection Charges apply when a premises visit is made for the sole purpose of installing a customer requested NID.

The Company shall not be liable for shortages of coins collected and deposited at the customer's equipment. The limit of the Company's liability for fraud of whatever nature occurring at or in association with the customer's equipment shall be governed by provisions of this Tariff and rules and regulations of the Illinois Commerce Commission (ICC). In case of conflict between the tariff provisions and ICC rules and regulations, the ICC rules and regulations shall prevail.

Off-premise extensions in conjunction with Payphone Service are not permitted.

Local messages from payphones are charged for at the rate of \$0.35 per call, effective October 6, 1997. The current charge of \$0.25 per call is effective (C)  
until that time. (C)

The Multiline Business Subscriber Line Charge, found in the Company's interstate access tariff, is applicable to all instrument implemented and CO implemented coin lines.

The Supplemental Charge listed in Section No. 14 of this Tariff is applicable to Instrument Implemented and CO Implemented Coin lines.

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## GENERAL SERVICES (Continued)

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A. Payphone Service (Cont'd)

## 2. Responsibility of the Customer

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

The customer shall be responsible for the installation, operation and maintenance of the customer provided instrument, plus all ancillary equipment such as booths, shelves, lighting, and directories used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance calls.

The customer provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. If this requirement is met, or the customer provided instrument is connected behind suitable registered protective connecting arrangements, only then will the customer provided instrument be connected to a Company's access line.

The customer must comply with FCC or the Illinois Commerce Commission's Rules and Regulations regarding the use of customer provided pay telephones, including:

Must be able to access operator service (0-minus), 911 emergency services (where available), public safety agencies (i.e. police, fire, rescue), and telecommunications relay services, or to access such services or agencies directly, all at no charge and without using a coin or credit card.

Must be able to complete local and toll calls upon payment of applicable charges.

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## GENERAL SERVICES (Continued)

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A. Payphone Service (Cont'd)ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

## 2. Responsibility of the Customer (Con't)

Must comply with all applicable federal, state and local laws and regulations concerning the use of this type of telephone by disabled and/or hearing impaired persons.

Must be able to access toll free and 800/888 Service at no charge and without using a coin or credit card.

Must allow any end user to reach their preferred long distance carrier by dialing the long distance carrier access code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.

Any federal, state, or local taxes on the payphone or calls made from that phone are the responsibility of the customer.

Each customer must provide instructions, attached or in close proximity to the payphone, for use including specific instructions for the above requirements; general operation of the payphone; dialing instructions for obtaining emergency services; refunds and complaints; one-way calling if so equipped; long distance access; identity of the operator services provider; and must prominently display notice in close proximity to the set that the instrument implemented phone is not a Company Telephone. Said instructions shall also show: the payphone's working number; a local or toll free number to allow the public to directly contact the payphone owner; the method of reporting service problems; and the method of receiving a credit for a faulty call.

All customer provided payphones must be equipped with touch calling.

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GENERAL SERVICES (Continued)

(C)

A. Payphone Service (Cont'd)

2. Responsibility of the Customer (Cont'd)

Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.

The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message, as long as the user continues to pay applicable charges, through deposit of additional coins or otherwise.

The customer shall be responsible for obtaining a Certificate of Service Authority (CSA), if required, to provide Payphone Service, and for providing proof of said authority prior to installation of service. The customer is responsible for complying with the Illinois statutes with regard to designation as a telecommunications carrier and requirements for obtaining a CSA.

3. Violation of Regulations

A copy of the Company's current payphone service tariff language and requirements will be provided by the Company to applicants for payphone service upon receipt of such an applicant's request.

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PUBLIC UTILITIES DIVISION  
Engineering Department

GENERAL SERVICES (Continued)

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A. Payphone Service (Cont'd)

3. Violation of Regulations (Cont'd)

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

An application form will be sent by the Company to applicants for payphone service. This form must be completed prior to obtaining payphone service. This form should refer the applicant for service to the Illinois Commerce Commission regulations for payphone service, and include a requirement to send a signed statement to the Commission that the customer provided payphone is in compliance with all Company tariff regulations.

Where a customer provided payphone is in violation of the Company's tariff regulations, the Company will take action as set forth in the Commission's regulations as set forth in Docket 84-0442 dated June 11, 1986 and will disconnect service upon ICC direction.

4. Instrument Implemented Payphone Service

Instrument Implemented Payphone Service does not require an access line that provides coin line signaling, and is offered for use with a customer provided instrument. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions. (C)

5. Central Office (CO) Implemented Coin Line

Central Office Implemented Coin Line provides coin line signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise. A customer provided payphone may also be used in conjunction with a CO Implemented Coin Line. (C)

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PUBLIC UTILITIES DIVISION GENERAL SERVICES (Continued)  
 Engineering Department

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A. Payphone Service (Cont'd)5. Central Office (CO) Implemented Coin Line (Cont'd) ILLINOIS COMMERCE COMMISSION CHIEF CLERK'S OFFICE

Features are additives to the operation of a flat rate access line that provide for CO Implemented Coin Line service. The Company offers those features that are provided by the functionality of the Company's switches. These include Coin Line Signaling (if applicable), and Coin Supervision. (C)  
 CO Implemented Coin Line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone Service Provider.

CO Implemented Coin Line features, including Coin Line Signaling (if applicable) and Coin Supervision, are provided by the Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Company. (C)

## 6 Features and Functions

Coin Supervision provides signaling on the line notifying the line that the called party has answered. This feature is an additive to the CO Implemented Coin Line. (C)

Coin Line Signaling provides an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. This feature is an additive to the CO Implemented Coin Line. (C)

Certain material formerly on this Sheet now appears on Sheet No. 2.9.

(C) - Denotes Change

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## GENERAL SERVICES (Continued)

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MAR 14 1997A. Payphone Service (Cont'd)

## 6 Features and Functions (Cont'd)

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.

Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.

Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this OLS service are found in the interstate access tariff, when facilities and service are available. The customer has the option to request either Selective Class of Call Screening or OLS.

## 7. Rates and Charges

A "local message" from Instrument Implemented or CO Implemented Payphone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.

Customer Activity Charges, as discussed elsewhere in this Tariff, apply in addition to other charges specified for CO Implemented Coin Line or Instrument Implemented Payphone Service.

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## GENERAL SERVICES (Continued)

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A. Payphone Service (Cont'd)

MAR 15 2006

## 7. Rates and Charges (Cont'd)

PUBLIC UTILITIES DIVISION  
 Engineering Department

Where Custom Calling Service is desired, the charges are specified in  
 Section No., 4 of this Tariff are applicable for Instrument Implemented  
 Payphone Service.

Rates and charges contemplate a normal business exchange access line  
 service installation.

	Monthly Rate	NRC	
1. Dial Tone Rate Line			
Instrument Implemented Payphone Service, 2-Way Service	\$17.80	N/A	(R)
Instrument Implemented Payphone Service, 1-Way Service	\$17.80	N/A	(R)
CO Implemented Coin Line	\$17.80	N/A	(R)
2. Multiline Subscriber Line Charge Each line	\$9.20	N/A	(I)

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ILLINOIS COMMUNITY DEVELOPMENT  
 CHIEF CLERK'S OFFICE

(R) - Denotes Reduction

(I) - Denotes Increase

Issued: February 28, 2006

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Pursuant to Docket No.

04-0306 Effective 2/8/06.

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Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

A. Payphone Service (Cont'd)

## 7. Rates and Charges (Cont'd)

	Monthly <u>Rate</u>	<u>NRC</u>	
3. Features and Functions, including			
Coin line Signaling and			
Coin Supervision	\$0.00	NA	(R)
Special Number Assignment	N/A	NA	
4. Selective Class of Call Screening			
Call to O, 411, directory assistance and 911 (where available) can be made regardless of the availability of Call Screening.			

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☒ Low ☐ Tariff Prov.  
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PUBLIC UTILITIES DIVISION  
 Engineering Department

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ILLINOIS COMMERCIAL CREDIT UNION  
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(D) - Denotes Reduce

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## GENERAL SERVICES (Continued)

A. Payphone Service (Cont'd)

## 7. Rates and Charges (Cont'd)

## .4 Selective Class of Call Screening (Cont'd) (C)

NON- RECURRING CHARGE	PER MO
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.4.1 Selective Class of Call Screening	\$10.00	N/A	(C)
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(D)

.5 Local calls, per call	\$ .25		(C)
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(M)

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Engineering Department  
GENERAL SERVICES (Continued)

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A. Payphone Service (Cont'd)

## 8. Public Coin Telephone Service

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

1. A public telephone is an exchange station installed at the Company's option, in charge of an attendant, or equipped with coin collecting devices at a location chosen or accepted by the Company as suitable and necessary for furnishing service to the general public.
2. Persons with whom arrangements are made by the Company for the installation of public telephones are considered as the agents of the Company in serving the public.
3. Public telephones are installed upon the agent signing established forms of application, without specific term, terminable by either agent or the Company upon written notice.
4. No listings in the directory are allowed in connection with public telephone service.
5. The rate for local messages is listed in Section 4.A(7) of this Tariff.

## 9. Semi-Public Coin Telephone Service

1. Semi-Public Coin Telephone Service is furnished at locations where the use is shared by the customer and the general public.
2. The Company does not undertake to provide booths for housing semi-public telephones, but the customer may, at his option, provide at his own cost, suitable booths, shelves or cubicles for such purposes.
3. One directory listing may be provided for each customer.
4. The rate for local messages is listed in Section 4.A(7) of this Tariff.

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## GENERAL SERVICES (Continued)

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JUN - 2 1997

PUBLIC UTILITIES DIVISION  
Engineering DepartmentB. Extension Station

## 1. Conditions

- .1 Off-premises extension stations may be furnished in connection with all classes and grades of local service except Payphone Service. (C)

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(D)

- .2 Off-premises extension stations will be furnished under the following conditions. (C)

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## GENERAL SERVICES (Continued)

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.3.1 May be located on the premise of another customer or the same customer provided separate resident or business service exists at that location; also, in unoccupied premise of another customer or the same customer.

.3.2 Mileage charges will apply based upon the airline mileage (EXM) between the locations of the primary and extension stations.

.4 Mileage charges will apply for each extension station located in a different building on the same premise as the primary station.

.5 The maximum number of extensions which may be furnished will be restricted to a number which in the judgment of the Telephone Company will not adversely affect the service.

2. Rates: (See Local Exchange Tariff).

## C. EMERGENCY FIRE REPORTING SERVICE

## 1. Conditions

.1 Emergency Reporting Service may be furnished in communities served by an unattended dial telephone system by means of special equipment located in the central office connected to individual line telephones on an emergency reporting work.

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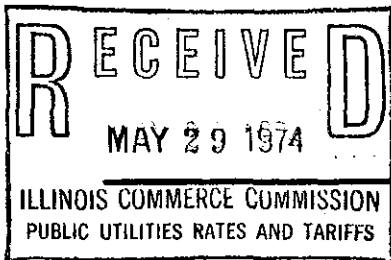
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Waterloo, IL





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## GENERAL SERVICES (Continued)

- .2 A special conference grouping circuit provides for distinctive interrupted ringing until the emergency reporting circuit is released. If an emergency line is busy during an emergency call, a warning tone is sounded over the line to serve notice that an emergency call is waiting. By depressing the hookswitch, the station will automatically be connected to the emergency conference circuit. (N)
- .3 Standard individual line residential telephones may be used as emergency answering phones. (N)
- .4 A Siren Operating Control feature may be provided by utilizing push buttons or keys located at one or more of the conference grouping locations. The power relay and the siren are to be Customer provided. (N)
- .5 Where a conference grouping arrangement consists of more than 15 stations, amplification of each line connected to the conference circuit is required. (N)
- .6 Equipment, instruments, and lines on the Customer's premises, furnished by the Telephone Company, shall be and remain the property of the Company whose agents and employees have the right to enter said premises at any reasonable hour for the purpose of installing, inspecting or repairing equipment and lines. Such equipment is not to be used for performing any function other than the reporting and dissemination of information of an emergency nature. The Customer must not use or permit to be used any electrical or mechanical apparatus or device in connection with the equipment or facilities furnished by the Company without the written consent of the Company. (N)

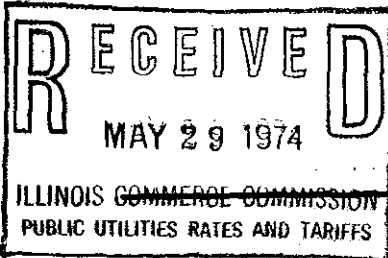
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Waterloo, Illinois



Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

- .7 If any defect in the service, not caused by the negligence (or willful act of the Customer, continues for more than 24 hours, the Company will credit the Customer upon request. Except where damage is due to the willful act of the Company (as distinguished from its negligence) it shall have no other liability arising out of any defect in or the failure, for any reason, of the service or any part thereunder to operate or function as intended. Except as otherwise herein provided, the Customer agrees to indemnify and hold the Company harmless from any claims, loss or damage by reason of the Company furnishing the service.
- .8 Periodic tests of the alarm system are to be performed by both the Company and the Customer in order to insure satisfactory operation of the system.
- .9 The rates quoted herein, for emergency reporting services, contemplate the use of standard equipment. When equipment of a special type is desired, rates are based on the costs involved to meet the individual requirements of each case.
- .10 All operating on the Customer's premises will be performed by the Customer. Suitable commercial power, including outlets, which may be required for the operation of the service shall be furnished by the Customer.
- .11 The initial contract period for Emergency Reporting Service equipment, including associated common equipment, will be four years. In the event the equipment provided is not retained by the Customer for a minimum period of four years from the date service is established, the Customer will pay to the Company a termination charge which will be determined by multiplying the monthly rate by the number of months of the unexpired portion of the contract.

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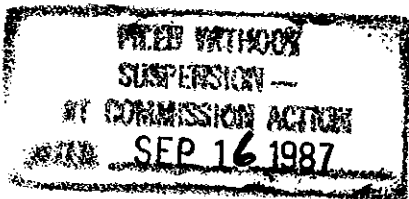
Waterloo, Illinois

Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

- .12 In the event the Customer decides that a system, other than that initially contracted for, is needed to provide for group alerting and that the revenue which is received by the Company is not decreased, termination charges will not apply.
- .13 In the event that the Customer decides to retain the system with its common equipment, but decides to decrease the number of stations which are connected to the system, the termination charge will not apply, but rather the monthly charge for connected lines will be reduced an appropriate amount.
2. Emergency Fire Reporting Equipment is only available in exchanges served with step-by-step switching. (C)

		<u>Monthly Rate</u>
.1	Common equipment to equip for:	
.1.1	15 stations	\$ 45.55
.1.2	20 stations	52.34
.1.3	25 stations	59.12
.1.4	30 stations	65.91
.1.5	35 stations	72.69
.1.6	40 stations	79.47

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AUG 11 1987ILLINOIS COMMERCE COMMISSION  
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HARRISONVILLE TELEPHONE COMPANY

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Section No. 4

First Revised Sheet No. 7

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GENERAL SERVICES (Continued)

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HARRISONVILLE TELEPHONE COMPANY

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GENERAL SERVICES (Continued)

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HARRISONVILLE TELEPHONE COMPANY

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Section No. 4

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Applies to All Exchanges, Illinois

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GENERAL SERVICES (Continued)

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 4

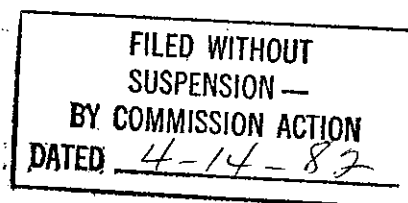
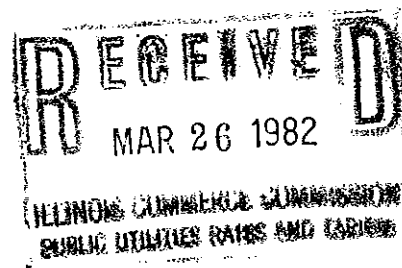
First Revised Sheet No. 10

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GENERAL SERVICES (Continued)



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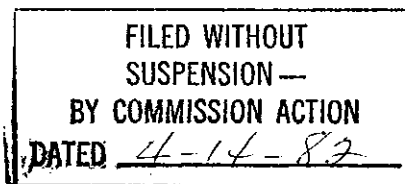
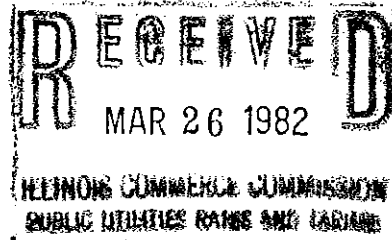
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GENERAL SERVICES (Continued)



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GENERAL SERVICES (Continued)

(D)

D. SEASONAL AND VACATION

(C)

1. Conditions

.1 Seasonal service will be furnished under the following conditions:

.1.1 Available to all classes and grades of exchange service where the usage is of a seasonal nature;

.1.2 No inward or outward service will be provided during the period of suspension;

.1.3 Charges may be billed in total prior to the connection of service or monthly at the option of the Telephone Company.

.2 Vacation

.2.1 The monthly rate will be based upon 50% of the regular rate for the basic and associated additional services suspended for a minimum of 30 days.

.2.2 No other charges will apply for the suspension and subsequent restoration of service.

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GENERAL SERVICES (Continued)

(D)

## F. Directory Listings

(C)

## .1 Conditions

- .1.1 One primary listing which will include the name, address and telephone number of the individual, organization, firm or corporation for whom the service has been contracted, will be furnished at no charge.
- .1.2 Listings will be limited to such information as is necessary for proper identification.
- .1.3 The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.
- .1.4 The Telephone Company may refuse to insert any listing which in its judgment does not facilitate the use of the directory.
- .1.5 An additional listing must include the same address and telephone number as the primary listing except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.

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Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

## F. Directory Listings

(C)

## .1 Conditions

- .1.6 Additional listings may be furnished with residence service for others who are members of the customer's domestic establishment and who occupy the same premises.
- .1.7 An alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays or if there is no answer on the first listed number.
- .1.8 Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
- .1.9 A foreign listing may be furnished customers requesting that their listing be included in a directory for another exchange. The rate for a foreign company listing will be the rate of the company in whose directory the listing appears.
- .1.10 Non listed service is an arrangement where a customer's listing is omitted from the telephone directory but is listed in "Information" records and is given out by an information operator upon request.
- .1.11 Nonpublished service is an arrangement where a customer's listing is omitted from both the telephone directory and Information records.

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When nonpublished service is to be furnished, the customer will hold the Telephone Company harmless from any damages which might arise and will absolve the Telephone Company from any responsibility for the failure of the customer to receive calls because of the non published listing.

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# HARRISONVILLE TELEPHONE COMPANY

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Section No. 4

Fourth Revised Sheet No. 15

Canceling Third Revised Sheet No. 15

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## GENERAL SERVICES

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### G. Directory Listings

#### .1 Conditions

- b. The rate for a nonpublished service is specified in .2 following, except that no charge will apply to nonpublished numbers for customers having other listed services.

- .1.12 The charge for additional alternate or nonpublished listings begins on the day the information records are posted.
- .1.13 The length of contract period for directory listing where the listing actually appears in the directory is the directory period. The directory period is from the day on which the directory is distributed to the customers to the day the succeeding directory is distributed to the customers.
- .1.14 Dual name listing service may be provided for any two (2) residence customers who have the same surname and reside at the same address with the same telephone number, another name by which the listed person is known, or the given name of a deceased spouse and will be provided at no monthly charge. Nonrecurring work charges will apply as applicable.

This offering is available in current directories.

#### .2 Rates

	Monthly Rate	
.2.1 Additional Listings, per listing	.95	(I)
.2.2 Alternate Listing, per listing	.95	(I)
.2.3 Nonpublished service, per listing	1.20	(I)
.2.4 Nonlisted service	No charge	
.2.5 Dual listing	No charge	

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GENERAL SERVICES

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## G. Signaling Equipment

## .1 Conditions

- .1.1 Various types of signaling equipment are available for primary or secondary signaling purposes.
- .1.2 Mileage charges will apply where signaling circuits are furnished between different buildings.
- .1.3 Mileage charges for signaling circuits between different premises will be as outlined in Section 7, Sheet 4.
- .1.4 Signals may be activated directly from telephone lines, from a commercially powered control relay which may serve a group of signals or from a commercially powered control relay which is self-contained in the signal.
- .1.5 Visual signals (lamps) may be provided only when an audible signal is permanently connected to the line.
- .1.6 Push button and buzzer equipment will be furnished and maintained in connection with all classes of service.

## .2 Rates

Monthly Rate

## .2.1 Mileage Charge

Between Buildings, per 1/8 airline mile

\$1.20

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GENERAL SERVICES

## H. Special Circuits

- .1 Local loops used in connection with facilities for private line telephone service, private line teletypewriter service, teletypewriter exchange service, radio broadcasts or private line morse service, will be furnished where available at the business individual line rate.

In addition, an installation charge equal to cost of labor required to install such Loop applies to each loop in lieu of a service connection charge. The minimum installation charge will be \$40.00. Extra line mileage charges apply on loops that extend beyond the local base rate area.

- .2 Rental of Circuits  
Circuits may be rented for signal and non-telephone purposes at a charge of \$3.39 per month for the first one-quarter mile or fraction thereof, circuit measurement, and 73 cents per month for each additional quarter mile or fraction thereof. This service will no longer be provided to new customers. Rental of circuits is grandfathered to existing customers.

- .3 Metallic Channel  
A Metallic Channel, furnished where suitable facilities exist, is an unconditioned two-wired channel from the central office to the customer premise or from a customer premise to a customer premise served by the same central office and arranged to transmit direct current for alarm purposes and arranged to transmit varying signals for data purposes. Metallic channel service requires local exchange service at customer premise locations. (T)

Monthly Rate

- Metallic channel, per Exchange, per two- wire channel	\$25.00
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A non-recurring charge of \$75.00 per two-wire channel applies rather than a line connection charge.

A Metallic Channel may be conditioned to provide for voice grade service. Conditioning provides additional specific transmission characteristics suitable for Voice Grade services. The outside plant may need load coils removed, bridge taps removed, and the following attenuation distortion and envelope delay distortion provided dependent upon the type of conditioning.

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## GENERAL SERVICES

## H. Special Circuits (Cont'd)

## .3 Conditioning (Cont'd)

(a) C-Type Conditioning

C-Type Conditioning is provided for the additional control of attenuation distortion and envelope delay distortion.

The attenuation and envelope delay distortion specifications for C-Type Conditioning are:

Attenuation Distortion  
(Frequency Response)  
Relative to 1004 Hz

Frequency Range (Hz)	Variation (dB)
400-2800	-1.0 + 2.0
300-3000	-1.0 + 3.0
3000-3200	-2.0 + 6.0

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MAR 09 2001

PUBLIC UTILITIES DIVISION  
Engineering Department

Envelope Delay  
Distortion

Frequency Range (Hz)	Variation Microseconds
1000-2600	100
800-2600	200
600-2600	300
500-2800	600
500-3000	3000

Conditioning  
- C-Type

Monthly  
Rates  
\$ 7.90

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## GENERAL SERVICES

## H. Special Circuits (Cont'd)

(N)

## .3 Conditioning (Cont'd)

(b) Data Capability (D Conditioning)

Data Capability provides transmission characteristics suitable for data communications. Specifically, Data capability provides for the control of Signal to C-Notched Noise Ratio and intermodulation distortion. It is available for two-point services or three-point multipoint services.

When a service equipped with Data Capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

	Monthly Rates
<u>Conditioning</u> - D-Type	\$ 5.30

Order No. \_\_\_\_\_  
☒ Law ☐ Tariff Prov.  
 PUBLIC UTILITIES DIVISION  
 Engineering Department

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## I. Transfer Service

## .1 Conditions

- .1.1 This service provides for the automatic transfer of incoming calls from one line to another through the operation of a key at the customer's location.
- .1.2 This service is available only with one-party line services within the same central office and only where the central office is so equipped.

## .2 Rates

	Monthly Rate
.2.1 Transfer service	\$2.42

Installation  
or  
Move Charge

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Material now appearing on this Sheet formerly appeared on Sheet No. 17

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## Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

## J. SPECIAL REVERSE TOLL CHARGE SERVICE (Enterprise) (C)

## .1 Conditions

- .1.1 This is an arrangement where a customer may offer his patrons in another exchange the privilege of calling him without charge or without requesting the reversal of toll charges.
- a. The charges for each message will be billed to the called party at the regular sent-paid station rate.
- .1.2 This service may be furnished with business and PBX services.
- .1.3 This service includes the listing of a special number in both the published directory and information records of the exchange or exchanges from which calls are to be accepted.
- a. At the option of the customer, this number may be nonpublished to limit the service to certain selected individuals.

## .2 Rates

	Monthly Rate	Installation Charge
.2.1 Special Reverse Toll Charge Service, per exchange	\$5.33	\$19.38

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## GENERAL SERVICES (Continued)

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## K. TOUCH TONE CALLING SERVICE

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## 1. General

- .1 Touch Tone Calling Service provides for the origination of telephone calls through the use of telephones equipped with push buttons. The Service requires special central office equipment and will be furnished in all exchanges.
- .2 The service is furnished in connection with individual line central office service, Centrex Service, and Key Telephone Service.
- .3 The rates and charges for Touch Tone Calling Service are in addition to the applicable rates and charges for all the services with which this service is associated.
- .4 Extension telephones accessing a Touch Tone line can be equipped for Touch Tone or rotary dial service.

## L. Rates

1. The following rates apply in addition to applicable monthly rates and non-recurring charges for all service or equipment items with which Touch Tone Calling Service is associated. The elimination of the charge for Touch Tone Calling Service shall be effective on the first complete billing cycle following July 1, 1995.

	<u>Monthly Rate</u>	
.1 Business, including Payphone Service	\$ .00	(T)
Individual Lines, each	.00	
PBX Trunks, each	.00	
.2 Residence		
Individual Lines	\$ .00	

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## GENERAL SERVICES (Continued)

- M. Connection with Customer-provided Recording, Reproducing and Automatic Answering and Recording Equipment.

.1 Regulations

.1.1 General

Customer-provided recording, reproducing and automatic answering and recording equipment may be used in connection with the facilities of the Telephone Company for the following purposes and subject to the following conditions:

a. Restoration or Repair or Impaired Service due to the Connection of Customer-provided Equipment or Facilities.

a.1 A Maintenance of Service Charge as stated in Section 7, Sheet 2 of this tariff will apply.

(C)

.2 Conditions

.2.1 Recording of Two-Way Telephone Conversations

a. Telecommunications services are not represented as adapted to the recording of two-way telephone conversations. However, voice recording equipment which is directly, acoustically or inductively connected with telecommunications services may be used for the recording of such conversations subject to the following regulations which have been adopted by the FCC.

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GENERAL SERVICES (Continued)

- M. Connection with Customer-provided Recording, Reproducing and Automatic Answering and Recording Equipment. (Cont'd) (C)

a.1 Recording Requirements - The voice recording equipment must be arranged so that it can be connected or disconnected (or switched on or off) at the will of the customer. In addition, one of the following conditions must apply:

.a.1.1 All parties to the telephone conversation must give their prior consent to the recording of the conversation, and the prior consent must be obtained in writing or be part of, and obtained at the start of, the recording, or

.a.1.2 A distinctive recorder tone, repeated at intervals of approximately fifteen seconds, is required to alert all parties when the recording equipment is in use. The distinctive recording tone can be provided as part of (1) the recording equipment, or (2) registered or grandfathered protective circuitry.

A broadcast licensee shall be exempt from the above recording requirements provided at least one of the following requirements is met:

- the licensee informs each party to the call of its intent to broadcast the conversation; or

- each party to the call is aware of the licensee's intent to broadcast the call; or

- such awareness of the licensee's intent to broadcast the call may be reasonably imputed to the party.

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## GENERAL SERVICES (Continued)

(C)

## M. Connection with Customer-provided Recording, Reproducing and Automatic Answering and Recording Equipment. (Cont'd)

- a.2 Recordings made of incoming calls to telephone numbers publicized for emergencies involving health or safety of life and property (e.g., emergency situations involving fire, health care, police, public utilities and emergency road service) and outgoing calls made in immediate response to such calls. Included in this exception are:

a.2.1 Recordings made at the United States Department of Defense Command Centers of emergency communications transmitted over the Department of Defense's private line system when connected to telecommunications services.

a.2.2 Recordings made by the United States Nuclear Regulatory Commission of the Department of Energy with respect to the telephone systems located at its Operations Center.

a.2.3 Recordings of calls made for patently unlawful purposes, such as bomb threats, kidnap ransom requests and obscene telephone calls.

- Recordings made by the United States Secret Service of the Department of the Treasury for recording of two-way telephone conversations which concern the safety and security of the person of the President of the United States, members of his immediate family, or the White House and its grounds.

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## GENERAL SERVICES (Continued)

(C)

## M. Connection with Customer-provided Recording, Reproducing and Automatic Answering and Recording Equipment. (Cont'd)

a.2.4 Recordings of calls made by Federal, State or local law enforcement authorities, or federal intelligence authorities, acting under color of law.

a.2.5 In the case of a private line service which has no connection with the exchange or toll system of the company.

## .3 Responsibility of the Telephone Company

Telephone service furnished by the Telephone Company is not represented as adapted to the recording of telephone conversations or messages or to the transmission of pre-recorded messages. The use of customer-provided recording, reproducing, automatic answering and recording or alarm detection equipment in connection with the facilities of the Telephone Company is permitted only on the condition that the liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors or defects in transmission, or failure or defects in the recorder connector, recorder control and announcement message, recorder coupler, automatic dialing and announcement equipment, alarm reporting telephone, or alarm coupler occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failures or defects in such equipment occurs.

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GENERAL SERVICES (Continued)

(C)

M. Connection with Customer-provided Recording, Reproducing and Automatic Answering and Recording Equipment. (Cont'd)

.4 Obligation of the Customer

.4.1 The operating characteristics of the customer-provided recording, reproducing, automatic answering and recording or alarm detection equipment shall be such as not to interfere with any of the services offered by the Telephone Company. Upon notice from the Telephone Company that the equipment of a customer is causing or is likely to cause hazard or interference, the customer shall make such changes as may be necessary to remove or prevent such hazard or interference.

.4.2 The customer indemnifies and saves the Telephone Company harmless (including costs and reasonable attorney's fees) against claims for libel, slander, or infringement or copyright arising from the improper use of material transmitted over its facilities and recorded; against claims for infringement of patents arising from combining with, or using in connection with, facilities of the Telephone Company, apparatus or systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by the Telephone Company.

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## GENERAL SERVICES (Continued)

## N. Automatic Warning Equipment

1. The customer will be solely responsible for the wording of the message to be transmitted.
2. The Telephone Company makes no guarantee and assumes no liability for the use, operation, and maintenance of Automatic Warning Equipment and any associated equipment. The subscriber agrees fully and completely to indemnify and save harmless the Telephone Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Automatic Warning Equipment, including, without limitation, any claim loss, damage, suit or liability involving damage to or destruction of property or personal injury to or death of any person or persons which arises, or is claimed to arise, directly or indirectly, with or without negligence, out of the installation, use, maintenance, operation, failure of operation, malfunction or the presence of Automatic Warning Equipment and associated equipment on the premises of the subscriber.

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## GENERAL SERVICES (Continued)

## O. UNIVERSAL SERVICE PROGRAM

## 1. UNIVERSAL SERVICE DISCOUNT PLAN FOR SCHOOLS AND LIBRARIES

Schools, libraries, and consortia including those entities that comply with 47 CFR Section 54.501, as well as 83 Illinois Administrative Code Part 757, will be eligible for the Universal Service Discount Plan for schools and libraries (Plan).

Discounts available to eligible schools and libraries shall be determined based on 47 CFR, Section 54.505 and Illinois Administrative Code Part 765. (T)

Services purchased at a discount under this Plan shall not be resold.

## A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with Section 54.500 and Illinois Administrative Code Part 765. (T)

## B. Prices

Plan discounts are as detailed in 47 CFR, Section 54.505, as well as 83 Illinois Administrative Code Part 765. (C)

## 2. UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS

Public and non-profit health care providers as defined in 47 CFR, Section 54.601 shall be eligible for this universal service support plan for health care providers (Plan). Services covered by the Plan area all telecommunications services.

However, those with a bandwidth capacity are limited to a bandwidth capacity of 1.544 Mbps or less.

Services purchased pursuant to this Plan shall not be resold.

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Waterloo, IL 62298

Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

O. UNIVERSAL SERVICE PROGRAM (Cont'd)

(N)

2. UNIVERSAL SERVICE SUPPORT PLAN FOR HEALTH CARE PROVIDERS  
(Cont'd)

A. Terms and Conditions

Plan provisions and eligibility are as detailed in 47 CFR beginning with  
Section 54.601.

B. Prices

Plan discounts/support are as detailed in 47 CFR, Section 54.605, 607  
and 609.

Plan discounts/support are as detailed in 47CFR, Section 54.605, 607 and 609.  
this tariff apply to each business line.

(N)

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GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE

## A. General

1. Custom Calling Service provides for Call Waiting, Call Forwarding (fixed, variable), Call Forwarding Busy Line/No Answer-Variable, Distinctive Ring, Camp-On/Busy Number Redial, Last Number/Save Number Redial, Cancel Call Waiting, Speed Calling-8, Speed Calling-30 and Threeway Calling features in either individual or package configurations. (N)
2. Custom Local Area Signaling Service (CLASS) features include: Automatic Recall; Automatic Call Back; Call Block; Call Trace; Calling Number ID; Calling Number Delivery Blocking; Selective Call Acceptance; Selective Call Forwarding; Selective Call Waiting; and VIP Alert. (N)

## B. Conditions

1. Custom Calling Service is furnished in those exchanges where facilities are available.
  - .1.1 Call Waiting is not offered for use with rotary hunting group lines or trunks terminating in Multiline Telephone Systems.
  - .1.2 Call Waiting and/or Threeway Calling are not offered for use with rotary hunting group trunks terminating in Private Branch Exchange or Electronic Private Branch Exchange systems.
2. CLASS is a custom calling service which is provided on an intra and inter-exchange basis. (N)
  - .2.1 CLASS is a custom calling service offered to single line residential and business customers subscribing to local exchange service.
  - .2.2 CLASS features are not offered in conjunction with rotary hunt or foreign exchange service. (N)

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## P. CUSTOM CALLING SERVICE (CONTINUED)

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## B. Conditions (Continued)

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- .2.3. CLASS features are applicable to calls placed to/from compatible central offices specifically equipped to provide such service.
- .2.4. Operator assisted calls will override CLASS features.
- .2.5. Coin Telephone Service will not be enabled with CLASS features.
- .2.6. Customers upgrading from an existing Feature Package to another Feature Package will receive a waiver of any Service Charges applicable to the installation of Custom Calling Service.

## C. Feature Descriptions

1. Automatic Recall - allows a customer to automatically recall the last incoming call by feature activation, whether or not it was answered. If the line is busy, the call is queued for up to 30 minutes or until both numbers are idle. The customer is given an indication that the network will attempt to set up the call when the called line is idle. When the called line is free, the customer's line rings, then the other number rings.
2. Automatic Call Back - allows a customer to activate a code which automatically initiates the placement of their last outgoing call. When a busy signal is reached, the feature is activated and the call is queued for up to 30 minutes and is automatically retried until both parties are available. The call is not automatically retried for periods longer than 30 minutes.
3. Call Block - allows a customer to block calls from certain numbers (maximum of 12) known to the customer. The customer also can block incoming calls placed from the last calling number if the number is unknown to the customer. Blocked calls are routed to a recorded announcement which specifies that the called party is not accepting calls. Remote Activation may be accomplished from any telephone subject to the application of the proper code.

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GENERAL SERVICES (Continued)

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## P. CUSTOM CALLING SERVICE (Continued)

## C. Features Descriptions (Continued)

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4. Call Waiting - provides a tone signal to indicate to a customer who is using his station that another call is trying to reach him. The customer can answer the incoming call while holding his original call, as well as alternately talk to either the first or second calling party.
5. Cancel Call Waiting - permits the customer with Call Waiting to inhibit the operation of call waiting for one call. Call Waiting is automatically restored to the customer's line upon a disconnect.
6. Threeway Calling - permits adding a third party to an established call without Company operator assistance (see NOTE).
7. Speed Calling-8 - permits the customer to call other telephone numbers by dialing a one digit code rather than the complete telephone number. The speed calling list is established and maintained by the customer, and may include up to eight (8) separate telephone numbers. In the event of an interruption in Speed Calling-8 service, the customer is responsible for reestablishing the speed calling list. Remote activation may be accomplished from any telephone subject to the application of the proper code. (N)
- Speed Calling-30 - permits the customer to call other telephone numbers by dialing a two digit code rather than the complete telephone number. The speed calling list is established and maintained by the customer, and may include up to thirty (30) separate telephone numbers. In the event of an interruption in Speed Calling-30 Service, the customer is responsible for reestablishing the speed calling list. Remote activation may be accomplished from any telephone subject to the application of the proper code. (N)

NOTE: The grade of transmission on threeway calls may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed.

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GENERAL SERVICES (Continued)

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## P. CUSTOM CALLING SERVICE (Continued)

## C. Feature Descriptions (Continued)

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9. Call Forwarding - permits the customer to have all incoming calls to his station automatically transferred to another dialable telephone number, while this service feature is activated. Where a message charge is applicable to a call between the customer's station and the telephone number to which calls are to be forwarded, such charge will be billed to the Call Forwarding customer (see NOTE). Remote activation may be accomplished from any telephone subject to the application of the proper code.

- 9.1 When Call Forwarding is arranged for "fixed" operation, the Company will establish or change the forwarded telephone number destination requested by the customer. In the event of an interruption in "fixed" Call Forwarding service, the Company will reestablish the most current forwarded telephone number destination shown in its records. Feature activation and deactivation is the responsibility of the customer.

- 9.2 When Call Forwarding is arranged for "variable" operation, the customer establishes and changes the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number destination upon interruption of "variable" Call Forwarding service.

NOTE: The grade of transmission on forwarded calls may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed.

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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## P. CUSTOM CALLING SERVICE (Continued)

## C. Feature Descriptions (Continued)

10. Call Forwarding Busy Line/No Answer - permits the customer to have incoming calls transferred to another telephone number when their number is busy or not answered after a specified number of rings. The customer is responsible for the establishment and change of the forwarded telephone number destination. The customer is also responsible for feature activation and deactivation as well as reestablishing the forwarded telephone number upon interruption of the service. Where a message charge is applicable to a call between the customer's station and the telephone number to which calls are to be forwarded, such charge will be billed to the Call Forwarding customer (see NOTE). Remote activation of the feature may be accomplished from any telephone subject to the application of the proper code. (T)
11. Call Trace - allows a customer to initiate a trace of the origin of the last incoming call completed by dialing an activation code immediately after terminating the call. If a trace is successful, the Telephone Company equipment will record the incoming call detail (not the conversation). The results of the trace will not be provided to the customer directly. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours.
12. Calling Number ID - provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. The Calling Number ID feature will forward the calling number from the appropriately equipped central office to the customer provided display device. The Company will forward all telephone numbers subject to technical limitations.
- All customer provided equipment used to interface with Calling Number ID must be connected in accordance with the provisions of the Federal Communications Commission's Registration Program.

**NOTE:** The grade of transmission on forwarded calls may vary depending on the distance and routing necessary to complete the call. Therefore, the normal grade end-to-end transmission is not guaranteed.

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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## P. CUSTOM CALLING SERVICE (Continued)

## C. Feature Descriptions (Continued)

(N)

13. Calling Number Delivery Blocking - provides free calling number delivery blocking to all customers. Customers with non-published telephone service will automatically have their Calling Number Delivery Blocking feature activated and will deactivate the feature on a per call basis by using a deactivation code prior to placing the call thereby allowing the delivery of their telephone number to the called party. All customers, except for those with non-published telephone service, may prevent the delivery of their telephone number to the called party on a per call basis by dialing the activation code prior to placing the call.

14. Camp-On/Busy Number Redial - permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the calling customer that a successful camp-on has been activated. When both parties are available, the calling customer receives a distinctive ring, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.

15. Distinctive Ring - This feature allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a "second" number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth in Section No. 4 of this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the "second" number.

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## P. CUSTOM CALLING SERVICE (Continued)

## C. Feature Descriptions (Continued)

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16. Last Number/Save Number Redial - permits the customer to dial a code which initiates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.
17. Selective Call Acceptance - allows a customer to select specific telephone numbers (maximum of 12) from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Remote activation may be accomplished from any telephone subject to the application of the proper code. (N)
18. Selective Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12), for which calls are to be forwarded. During the period that Selective Call Forwarding is activated, only calls from one of the prespecified numbers will be forwarded. Remote activation may be accomplished from any telephone subject to the application of the proper code. (N)
19. Selective Call Waiting - allows a customer to choose the numbers (maximum of 12) which can activate Call Waiting. Calls placed from numbers not selected by the customer receive busy signals, when the customer's line is busy. Customers may not subscribe to Call Waiting and Selective Call Waiting on the same line. (N)
20. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to call waiting, calls from the selected numbers will be distinguished by a distinctive call waiting tone.

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## GENERAL SERVICES

## C. Feature Descriptions (Continued)

21. Caller ID - Name and Number - permits a customer to receive both the name and telephone number associated with the calling party. Caller ID - Name and Number is forwarded from the terminating central office to compatible customer provided equipment. If the Caller ID - Name and Number is not available for forwarding to the called party, a message indicating that unavailability will not be forwarded. A maximum of 15 characters is allowed for transmission of the calling party name.
22. Intercom/Call Transfer - permits a customer to initiate a call on the customer's telephone line to a telephone on the same line and transfer an incoming call to a party on the same line. (N)  
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(N)

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GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE (Continued)

- D. Rates - in addition to applicable monthly rates for all service or equipment items with which Custom Calling Service is associated:

		MONTHLY RATE		
		<u>Business</u>	<u>Residence</u>	
When provided individually (each feature, per line or trunk arranged):				
.1.1	Call Waiting	\$ 2.50	\$ 1.95	(T)
.1.2	Call Forwarding			
	(a) Variable	1.40	.85	
	(b) Fixed	1.40	.85	
.1.3	Speed Calling-8	1.95	1.40	
.1.4	Speed Calling-30	5.50	3.30	
.1.5	Threeway Calling	4.40	3.85	(T)
.1.6	Camp-On/Busy Number Redial	4.50	3.50	(N)
.1.7	Cancel Call Waiting	2.00	1.00	
.1.8	Last Number/Save Number Redial	3.95	2.95	
.1.9	Distinctive Ring	6.00	6.00	
.1.10	Automatic Call Back	6.00	5.00	
.1.11	Automatic Recall	6.00	5.00	
.1.12	VIP Alert	4.00	3.00	
.1.13	Call Block	4.00	3.00	
.1.14	Selective Call Forwarding	6.00	5.00	
.1.15	Selective Call Waiting	6.00	5.00	(N)

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D. Rates - in addition to applicable monthly rates for all service or equipment items with Custom Calling Service is associated: (Continued)

		MONTHLY RATE	
		<u>Business</u>	<u>Residence</u>
1.	When provided individually (each feature, per line or trunk arranged): (Continued)		
.1.16	Selective Call Acceptance	\$ 3.00	\$ 2.00
.1.17	Call Forwarding Busy Line/ No Answer-Variable	2.00	2.00
.1.18	Calling Number ID with Name - per line	10.00	7.00
.1.19	Intercom/Call Transfer	3.00	2.00 (N)
		NONRECURRING CHARGE	
.1.20	Calling Number Delivery Blocking - per call	None	None (C)
.1.21	Call Trace - Per Activation	8.00	8.00 (C)
2.	When provided as a package of two features ( per line or trunk arranged):		
		MONTHLY RATE	
.2.1	Feature Package 2.1		
(a)	Call Waiting and Call Forwarding	\$ 3.30	\$ 2.20
.2.2	Feature Package 2.2		
(b)	Call Waiting and Speed Calling-8	\$ 3.60	\$ 2.75

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GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE (Continued)

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## D. Rates - (Continued)

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2. When provided as a package of two features  
(per line or trunk arranged): (Continued)

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MONTHLY  
RATES

	<u>Business</u>	<u>Residence</u>	
.2.3 Feature Package 2.3			
(a) Call Waiting and Speed Calling-30	\$ 6.60	\$ 4.40	
.2.4 Feature Package 2.4			
(a) Call Forwarding and Speed Calling-8	2.75	1.95	
.2.5 Feature Package 2.5			
(a) Call Forwarding and Speed Calling-30	5.50	3.30	
.2.6 Feature Package 2.6			
(a) Call Waiting and Threeway Calling	5.80	4.95	
.2.7 Feature Package 2.7			
(a) Threeway Calling and Speed Calling-8	5.50	4.95	
.2.8 Feature Package 2.8			
(a) Threeway Calling and Speed Calling-30	8.55	6.60	
.2.9 Feature Package 2.9			
(a) Threeway Calling and Call Forwarding	4.95	4.40	
.2.10 Feature Package 2.10			
(a) Caller I.D. on Call Waiting	11.65	7.60	(N)
.2.11 Feature Package 2.11			
(a) Call Waiting and Cancel Call Waiting	3.85	2.50	(N)

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE (Continued)

## D. Rates - (Continued)

3. When provided as a package of three or more  
(each package, per line or trunk arranged):

		MONTHLY RATES	
		<u>Business</u>	<u>Residence</u>
.3.1	Feature Package 3.1		
(a)	Call Waiting, Call Forwarding, and Speed Calling-8	\$ 4.40	\$ 3.05 (T)
.3.2	Feature Package 3.2		
(a)	Call Waiting, Call Forwarding, and Speed Calling-30	7.15	4.70
.3.3	Feature Package 3.3		
(a)	Call Waiting, Threeway Calling, and Speed Calling-8	6.60	5.50
.3.4	Feature Package 3.4		
(a)	Call Waiting, Threeway Calling, and Speed Calling-30	9.35	7.15
.3.5	Feature Package 3.5		
(a)	Call Waiting, Threeway Calling, and Call Forwarding	6.35	5.25 (T)
.3.6	Feature Package 3.6		
(a)	Threeway Calling, Speed Calling-8 and Call Forwarding	4.50	3.50 (R)
.3.7	Feature Package 3.7		
(a)	Threeway Calling, Speed Calling-30, and Call Forwarding	8.25	6.90 (T)
.3.8	Feature Package 3.8		
(a)	Call Waiting, Threeway Calling, Speed Calling-8, and Call Forwarding	4.95	3.95 (R)

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## P. CUSTOM CALLING SERVICE (Continued)

## D. Rates - (Continued)

3. When provided as a package of three or more  
(each package, per line or trunk arranged): (Continued)

		MONTHLY RATES		
		Business	Residence	
.3.9	Feature Package 3.9			(T)
	(a) Call Waiting, Threeway Calling, Speed Calling-8, Call Forwarding, and Distinctive Ring	\$ 7.95	\$ 6.95	(N)
.3.10	Feature Package 3.10			
	(a) Call Waiting, Threeway Calling, Speed Calling-30 and Call Forwarding	10.20	7.45	(T)
.3.11	Feature Package 3.11			(N)
	(a) Call Waiting, Threeway Calling, Speed Calling-8, Call Forwarding, Camp-On/Busy Number Redial, Cancel Call Waiting and Last Number/ Save Number Redial	6.95	5.95	
.3.12	Feature Package 3.12			
	(a) Call Waiting, Threeway Calling, Speed Calling-8, Call Forwarding, Camp-On/ Busy Number Redial, Cancel Call Waiting, Last Number/Save Number Redial, and Distinctive Ring	9.95	8.95	(N)

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GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE (Continued)

## D. Rates - (Continued)

3. When provided as a package of three or more  
 (each package, per line or trunk arranged): (Continued)

	MONTHLY RATES	
	<u>Business</u>	<u>Residence</u>
.3.13 Feature Package 3.13		
(a) Call Waiting, Call Block, Automatic Call Back, and Automatic Recall, per line	----	\$ 8.75
.3.14 Feature Package 3.14		
(a) Call Waiting, Call Block, Automatic Call Back, Automatic Recall, Call Forwarding, Speed Calling-8, Threeway Calling, Cancel Call Waiting, and VIP Alert, per line	----	13.25
.3.15 Feature Package 3.15		
(a) Caller I.D., on Call Waiting and Cancel Call Waiting	10.85	7.50 (N)

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE (Continued)

## D. Rates - (Continued)

4. When provided as a residential bundle with Caller ID or Caller ID on Call Waiting. (T)  
In addition to Caller ID at \$7.00 per month or Caller ID on Call Waiting at \$7.60 (T)  
per month, any two features from the list below for \$9.00 per month, or four features  
from the list below for \$11.00 per month, or six features for \$13.00 per month. (T)

**FEATURE****Call Handling Features**

Call Waiting  
Cancel Call Waiting  
Call Forwarding  
Call Forwarding  
Call Forwarding Busy Line/No Answer  
Three Way Calling  
Intercom/Call Transfer  
Call Forward Fixed  
Call Forward Fixed/Busy Line No Answer

**Automatic/Convenience Dialing Features**

Speed Call 8  
Speed Call 30  
Automatic Call Back  
Automatic Recall

**Call Blocking Features**

Call Block  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Waiting

**Call Identify Feature**

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(T)- Denotes Change in Text

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Waterloo, IL 62298

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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## P. CUSTOM CALLING SERVICE (Continued)

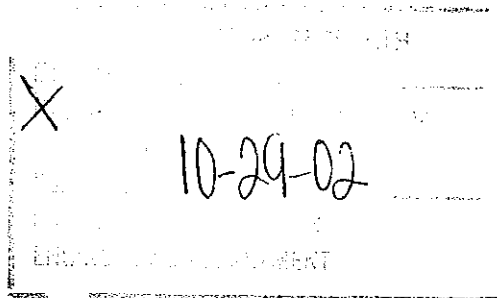
## D. Rates - (Continued)

(N)

5. When provided as a business bundle with Caller ID. In addition to Caller ID at \$10.00 per month, any two features from the list below for \$13.00 per month, any four features from the list below for \$16.00 per month, or six features for \$19.00 per month effective on the next billing cycle after July 1, 2002.

**FEATURE****Call Handling Features**

Call Waiting  
Cancel Call Waiting  
Call Forwarding  
Call Forwarding  
Call Forwarding Busy Line/No Answer  
Three Way Calling  
Intercom/Call Transfer  
Call Forward Fixed  
Call Forward Fixed/Busy Line No Answer

**Automatic/Convenience Dialing Features**

Speed Call 8  
Speed Call 30  
Automatic Call Back  
Automatic Recall

**Call Blocking Features**

Call Block  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Waiting

**Call Identify Feature**

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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## P. CUSTOM CALLING SERVICE (Continued)

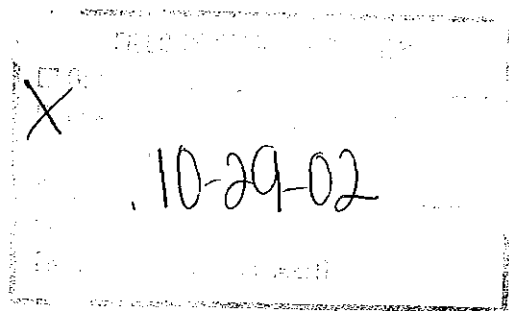
## D. Rates - (Continued)

(N)

6. When provided as a residential bundle, any four features from the list Below for \$4.00 per month, or six features for \$6.00 per month, or eight for \$8.00 per month effective on the next billing cycle after July 1, 2002.

**FEATURE****Call Handling Features**

Call Waiting  
Cancel Call Waiting  
Call Forwarding  
Call Forwarding  
Call Forwarding Busy Line/No Answer  
Three Way Calling  
Intercom/Call Transfer  
Call Forward Fixed  
Call Forward Fixed/Busy Line No Answer

**Automatic/Convenience Dialing Features**

Speed Call 8  
Speed Call 30  
Automatic Call Back  
Automatic Recall

**Call Blocking Features**

Call Block  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Waiting

**Call Identify Feature**

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

---

## P. CUSTOM CALLING SERVICE (Continued)

## D. Rates - (Continued)

7. When provided as a business bundle, any four features from the list below for \$6.00 per month, or six features for \$9.00 per month, or eight for \$12.00 per month effective on the next billing cycle after July 1, 2002.

**FEATURE****Call Handling Features**

Call Waiting  
Cancel Call Waiting  
Call Forwarding  
Call Forwarding  
Call Forwarding Busy Line/No Answer  
Three Way Calling  
Intercom/Call Transfer  
Call Forward Fixed  
Call Forward Fixed/Busy Line No Answer

**Automatic/Convenience Dialing Features**

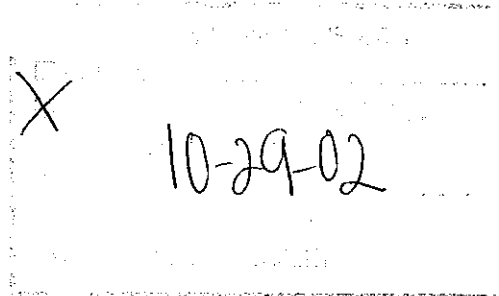
Speed Call 8  
Speed Call 30  
Automatic Call Back  
Automatic Recall

**Call Blocking Features**

Call Block  
Selective Call Acceptance  
Selective Call Forwarding  
Selective Call Waiting

**Call Identify Feature**

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GENERAL SERVICES (Continued)

## P. CUSTOM CALLING SERVICE (Continued)

- E. Nonrecurring Charges - in addition to all applicable nonrecurring charges for equipment or services with which Custom Calling Service is associated.

		<u>Nonrecurring Charges</u>		
		<u>Business</u>	<u>Residence</u>	
A.	When Custom Calling features are provided in conjunction with the initial establishment of an Exchange Telephone Service line or trunk, each line or trunk arranged	NONE	NONE	
B.	When Custom Calling features are provided via a change to an existing exchange Telephone Service line or trunk, each line or trunk arranged (see <u>NOTE</u> )	\$10.00	\$ 5.00	
C.	When an existing Custom Calling feature or feature package is changed to a different feature or feature package, or when a fixed Call Forwarding destination number is changed, each line or trunk so rearranged (see <u>NOTE</u> )	\$10.00	\$ 5.00	
D.	When Touch Tone Calling Service or Custom Calling Service, at the discretion of the company, is requested in response to a company-initiated promotional campaign.	NONE	NONE	
		<u>Monthly Rate</u>		(N)
		<u>Business</u>	<u>Residence</u>	
E.	When the Custom Calling feature(s), at the discretion of the Company, is requested in response to a company-initiated promotional campaign.	NONE	NONE	(N)

Note: The Charges shown in Paragraphs B and C above apply in lieu of Connection Charges in Section 3 of this Tariff.

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Engineering Department

112 0 3 2001

Order No. ☒ Law ☐ Tariff Prov.

Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

## Q. REMOTE CALL FORWARDING SERVICE

(N)

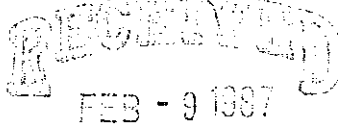
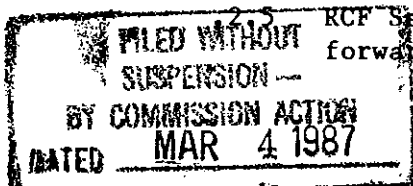
## 1. General

- .1.1 Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number located in a different exchange. The RCF customer is the called party who receives the automatically forwarded call.
- .1.2 The telephone number equipped for RCF Service is hereinafter referred to as a RCF number.

## 2. Conditions

- .2.1 RCF Service is available only in digital offices. It is offered subject to the availability of suitable facilities.
- .2.2 The RCF customer must be located beyond the flat rate calling area of the exchange where the RCF number is furnished. RCF Service may not be utilized in lieu of Extended Area Service; however, it is permissible to use the Extended Area Service network to complete the forwarded call.
- .2.3 Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
- .2.4 RCF Service is not suitable for satisfactory transmission of data.

RCF Service is not offered when the answering location for a forwarded call is a coin/coinless station.



(N)

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Waterloo, IL

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GENERAL SERVICES (Continued)

Q. REMOTE CALL FORWARDING SERVICE (Cont'd)

(N)

2. Conditions (Continued)

- .2.6 The Call Forwarding feature of Custom Calling Service will not be offered as a feature at the answering location.
- .2.7 The Company will not provide identification of the calling party number to the RCF customer.
- .2.8 The Company will provide one alphabetical and one classified directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified in this Tariff for extra directory listings.
- .2.9 Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- .2.10 RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
- .2.11 The minimum contract period for RCF Service is three months.

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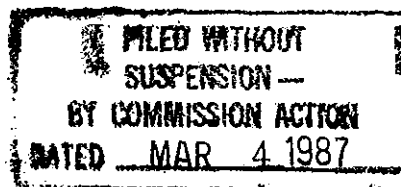
## GENERAL SERVICES (Continued)

## Q. REMOTE CALL FORWARDING SERVICE (Cont'd)

(N)

## 3. Rates

	<u>S. O.</u>	<u>Monthly</u>	<u>Nonrecurring</u>
	<u>Abbrev.</u>	<u>Rate</u>	<u>Charge</u>
.3.1 Remote Call Forwarding Service, each line...	RCF	\$16.00	\$*
*Ordering and Connection Charges apply as shown in Section 3 of this Tariff.			
.3.2 For that portion of the call between the calling party and the RCF number:			
a. The calling party is responsible for payment of the applicable charges to call the RCF number.			
b. On collect calls, the RCF customer is responsible for payment of the applicable charges if the answering location accepts the forwarded call.			
.3.3 For that portion of the call between the RCF number and the answering location:			
a. The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person and collect calls, even though they may not be accepted at the answering location.			

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Waterloo, IL



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Third Revised Sheet No. 38

Canceling Second Revised Sheet No. 38

## PUBLIC UTILITIES DIVISION

Engineering Department

Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

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## R. DIRECT HIGH CAPACITY SERVICE

## 1.544 MEGABITS PER SECOND DIGITAL SERVICE

## 1. General

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CHIEF CLERK'S OFFICE

- .1 1.544 Megabits per second (Mbps) (DS1) Digital Service consists of digital equipment which provides for transmission of digital signals at a transmission speed of 1.544 Mbps. The service is provided in capacity increments of 24 digital channels, where channelization is applicable, and may be used to connect:
- a. Two customer premises,
- b. A customer's premises and a Company office for digital line access with Digital Line Service which provides a lineside DS1 connection for 24 channels. The Company will provide, subject to applicable tariff rates, twenty-four (24) Intrastate supplemental charges, twenty-four (24) 911 surcharges and twenty-four (24) federal end user surcharges, or
- c. A customer's premises and a Company office for digital trunk access with Digital Trunk Service which provides a trunkside DS1 connection for 24 trunk channels. The Company will provide, subject to applicable tariff rates, one (1) Intrastate supplemental charge, one (1) 911 surcharge, and one (1) federal end user surcharge.
- .2 1.544 Megabits Digital Service is classified as a non-competitive local exchange and interexchange telecommunications service, except as provided for elsewhere in this tariff.
2. Regulations
- .1 Availability of Service
- a. 1.544 Mbps Digital Service can only be provided from central offices equipped for appropriate digital transmission.
- b. This service does not provide the functions of analog to digital (or vice versa) conversions.
- .2 Provision of Service
- a. 1.544 Mbps Digital Service is available only on a two-point basis.
- b. 1.544 Mbps Digital Service is furnished on a full-time basis (24 hours a day, seven days a week).

(T) - Denotes Text Change

(D) - Denotes Delete

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CHIEF CLERK'S OFFICE

GENERAL SERVICES (Continued)

## R. DIRECT HIGH CAPACITY SERVICE (Cont'd)

(N)

1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

## 2. Regulations (con't)

## .2 Provision of Service (con't)

## c. Performance Criteria

1.544 Mbps Digital Service is designed to provide an average performance of at least 95% error-free-seconds of transmission measured over a continuous 24 hour period. The service is considered interrupted when the customer reports to the Company that continuity has been lost or that the service is operating at a performance level of 300 or more seconds of transmission containing errors in a consecutive 15 minute period.

- d. 1.544 Mbps Digital Service connecting a customer's premises and a Company office for digital trunk access with Digital Trunking Service will be provided in multiples of 24 network access lines for use as P.B.X. trunks or WATS.

## .3 Customer Signal Constraints

All signals generated by customer terminal equipment must meet the signal and format constraints as specified by the Company.

## .4 Mileage Measurements

## a. Inter-Office Channel/Channel Mileage

Mileage used to rate the Inter-Office Channel or Channel Mileage is the direct airline distance measured between the central offices.

## b. Local Channel

Mileage used to rate the Local Channel is the direct airline distance measured between the customer's premises and the central offices.

(N)

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Effective:

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Waterloo, IL 62298

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PUBLIC UTILITIES DIVISION

ENGINEERING DEPARTMENT

## Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

## R. DIRECT HIGH CAPACITY SERVICE (Cont'd)

(N)

## 1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

## 3. Service Functions

## .1 Channelization

- a. Company-provided central office channelization equipment for use in connection with customer provided channelization equipment provides up to 24 voice channels for connection to Centrex Service.
- b. Company-provided central office channelization equipment will be used in conjunction with customer provided channelization equipment for digital trunk access with Digital Trunking Service.

## .2 Clear Channel Capability

Clear Channel Capability is an arrangement which allows a customer to transport 1.536 Mbps of information on a 1.544 Mbps circuit with no constraint on the quantity or sequence of one and zero bits. Clear Channel Capability is only provided on non-channelized circuits and only between two customer premises. Where appropriate facilities are not immediately available, negotiated order intervals may apply.

## 4. Rates and Charges

Rates and charges for the Optional Payment Plan and the Month-to-Month Rate Plan are specified in 5. and 6. following.

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## GENERAL SERVICES (Continued)

## R. DIRECT HIGH CAPACITY SERVICE (Cont'd)

(N)

## 1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

## 5. Optional Payment Plan (OPP)

## .1 General

1.544 Mbps Digital Service is offered under OPPs of 1, 3, 5 or 7 years. Each customer's contract charge becomes fixed at the rate level specified in 6. following at the time the equipment is installed and is not subject to Company initiated changes during the contract period.

## .2 Terminations

In the event of termination of the service provided under the OPP during the contract period, the customer will remain liable for payment of a percentage of the monthly contract charges for the remainder of the term as indicated below, which shall upon any such termination immediately become due and payable in its entirety.

<u>OPP Term in Years</u>	<u>Termination Percentage</u>
1	85%
3	75%
5 and 7	60%

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## GENERAL SERVICES (Continued)

## R. DIRECT HIGH CAPACITY SERVICE (Cont'd)

(N)

1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

## 5. Optional Payment Plan (OPP) (Con't)

## .3 Changes

- a. With the written permission of the Company, consistent with other regulations of this tariff, the obligation to pay the OPP Charges may be assumed by another customer if the service has not been terminated and if the other customer intends to continue using the service at the present location and actually continues such use. Such assumption of service does not relieve or discharge the original customer from remaining jointly or severally liable with the transferee for any and all obligations existing at the time of the transfer.
- b. At any time during their contract period customers may change to a new OPP as long as it is equal to or greater than the time period remaining on their current OPP. The new contract becomes effective upon execution. Month-to-Month Payment Plan customers may also change to an OPP. No credit for months under the Month-to-Month Payment Plan may be transferred to the new contract. In all situations described in this paragraph, the customer incurs no liability for the remaining months on the original OPP since the change is not considered a termination as defined in (.2) preceding.

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GENERAL SERVICES (Continued)

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## P. DIRECT HIGH CAPACITY SERVICE (Cont'd)

## 1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

## 5. Optional Payment Plan (OPP) (Cont'd)

## .3 Changes (Cont'd)

- c. Change Charges for 1.544 Mbps Digital Service will not apply when customers (1) change the length of their OPP payment period, or (2) change from the month-to-month rate plan to an OPP. The rates applicable for the new period are those currently in effect for new customers. (C)  
(C)  
(D)  
(D)

- d. During the term of their OPP contract, customers may move the Service Interface of their OPP service to another location within their premises without incurring the termination liability described in (.2) preceding. Change Charges, however, will apply. Any interpositioned wire or additional equipment needed is the responsibility of the customer, as it is for a new installation. (C)  
|  
(C)

## .4 Renewal Options

- a. Six months prior to completion of the customer contract period, any period then available under the OPP may be selected at the rates currently in effect for new customers at the time of the renewal. The customer will be charged the then current rate for the renewal payment period upon execution of the new contract.

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GENERAL SERVICES (Continued)

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R. DIRECT HIGH CAPACITY SERVICE (Cont'd)

1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

5. Optional Payment Plan (OPP) (Cont'd)

.4 Renewal Options (cont'd)

- b. Extension of a contract may be made for any number of months not less than twelve months nor greater than the length of the existing contract term. The rates applied to the extension will be those currently in effect at the time of the extension for a new contract of the same length as the existing contract.
- c. If the customer does not elect a new OPP and does not request discontinuance of service, service will be continued at the monthly rate then currently in effect for the Month-to-Month Payment Plan. At a later date, the customer may elect any contract option currently in effect for new customers.
- d. Initial Nonrecurring Charges for 1.544 Mbps Service do not apply to renewals. The monthly contract rates applicable for the new period are those currently in effect for new customers. (C)  
(C)  
(D)  
(D)

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Month-to-Month

Payment Plan

## R. DIRECT HIGH CAPACITY SERVICE (Cont'd)

## 1.544 MEGABITS PER SECOND DIGITAL SERVICE (Cont'd)

## 6. Optional Payment Plan and Month-to-Month Rate Plan Charges

	<u>Optional Payment Plan – Per Mo.</u>			<u>Month-to-Month Payment Plan</u>	
	<u>1 Year</u>	<u>3 Year</u>	<u>5 and 7 Year</u>	<u>Per Month</u>	(T)
.1 Local Distribution, includes both ends of the current Channel – Within Exchange Access Area:	\$170.00	\$160.00	\$145.00	\$200.00	(M)(T)
Non-Recurring Charges	\$225.00(I)	\$225.00(I)	\$225.00(I)	\$225.00(R)	(D)
.2 Channel Mileage Termination:					
Per end	\$ 16.00	\$ 16.00	\$ 16.00	\$ 16.00	
.3 Channel Mileage:					
Per mile, or Fraction thereof	\$ 6.00	\$ 6.00	\$ 6.00	\$ 6.00	
.4 Optional Features and Functions:					
		<u>I.N.C.</u>			
Clear Channel Capability, Per DSI circuit arranged		\$225.00(R)			
.5 Changes				<u>Non-Recurring</u>	(C)(M)
.1 To Change an Unchannelized Line to Channelized				\$225.00	(I)(M)(C)
.2 To move service within the Customer Premise				\$225.00	(N)
					(D)
					(D)

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GENERAL SERVICES

S. EMERGENCY CALLING SERVICE ENHANCED 9-1-1

1. General

1.A Service Overview

- .1 When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide Enhanced 9-1-1 communications trunking for the purpose of voice reporting emergencies by the public. The Enhanced 9-1-1 communications trunking service is classified as local exchange Telecommunications Service. Enhanced 9-1-1 Telecommunications switching and premises equipment for the purpose of voice reporting emergencies by the public is offered through Section 13, Competitive Services, in this tariff.
- .2 The Company will only provide Enhanced 9-1-1 Service within an entire central office.
- .3 A Public Safety Answering Point (PSAP) is the answering point for an Enhanced 9-1-1 call. When the Enhanced 9-1-1 Service Customer requests more than one PSAP location, each PSAP will be designated as Primary or Secondary to identify the order in which calls are directed for answering.
- .4 A call dialed to "9-1-1" from a telephone which is usable for local exchange access and arranged to provide Enhanced 9-1-1 Service will be transmitted to the designated Primary or Secondary PSAP for that telephone.
- .5 For the purposes of this tariff an Emergency Services Provider is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
- .6 No charge will be assessed to the calling party by the Company for Enhanced 9-1-1 calls originated from local exchange access facilities.
- .7 Enhanced 9-1-1 Service utilizes equipment that can provide features such as displaying caller information to the PSAP Operator and routing 9-1-1 calls to a specific PSAP.

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<input type="checkbox"/> Order No. _____	<input type="checkbox"/> Tariff Prov. _____
<input checked="" type="checkbox"/> Law	Check for Compliance
Date <u>AUG 14 1990</u>	
PUBLIC UTILITIES DIVISION	
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August 31, 1990

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

## S. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Cont'd)

## 1. General (Cont'd)

## 1.A Service Overview (Cont'd)

- .8 Effective July 1, 1995, as a condition of service to private residential switch systems, the systems shall adhere to the requirements of the Emergency Telephone System Act ("ACT") including, without limiting the generality of the foregoing, Section 15.5 of the Act (50 ILCS 750/15.5).

(N)

(N)

## 1.B Regulations

- .1 The regulations for Enhanced 9-1-1 Emergency Calling Service are the same as shown in Section 16 of this tariff.

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE**GENERAL SERVICES (Continued)****S. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)****2. Description of Service**

- .1 Enhanced 9-1-1 (E9-1-1) Service provides for the routing of 9-1-1 calls selectively to one of a choice of PSAP locations as specified by the Enhanced 9-1-1 Service Customer and displaying certain information to the PSAP operator about the 9-1-1 calling party's location.
- .2 Definition of Terms associated with E9-1-1:
- a. Automatic Location Identification (ALI) is a feature by which the listed address associated with the calling party's ANI identified telephone number is forwarded to the PSAP for display. Additional Company served locations with the same number as the calling party's number can be displayed if such information is contained in a data base. This feature is offered through Section 16 of this tariff. (C)
  - b. Automatic Number Identification (ANI) is a feature by which the calling party's ANI telephone number is forwarded to E9-1-1 equipment and to the PSAP. This feature is offered through Section 16 of this (C) tariff.
  - c. Selective Routing (SR) is a feature that routes an E9-1-1 call from the E9-1-1 equipment to the designated PSAP based upon the ANI identified number of the calling party. This feature is offered through Section 16 of this tariff. (C)
  - d. Data Management System (DMS) is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing and ALI features.
  - e. Display and Transfer Unit is a selector console and associated common equipment used for displaying ANI numbers at the PSAP attendant position and for performing transfer functions.
  - f. End Office is any central office which is the first point of switching of an originating 9-1-1 call from a calling party.

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Waterloo, IL 62298



Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

S. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

2. Description of Service (Con't)

- g. End Office to Selective Routing Service Trunk is a dedicated trunk between an End Office and the E9-1-1 selective routing equipment which is accessed only when a calling party places an E9-1-1 call.
- h. E 9-1-1 Service Trunk is a dedicated trunk between the E9-1-1 selective routing equipment and the PSAP.

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE**GENERAL SERVICES (Continued)****S. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)****3. Rate Regulations:**

- .1 No charge will be applied by the Company to the calling party for calls placed to the 9-1-1 Universal Emergency Number when such calls are originated from local exchange access facilities.
- .2 Charges for messages transferred over toll facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP.
- .3 Rates and Charges for Enhanced 9-1-1 selective routing and PSAP equipment are included in Section 16 of this tariff. (C)
- .4 Business Service Ordering Charges apply for new connections, moves and changes for Enhanced 9-1-1 Service.
- .5 The end office to Selective Routing Service mileage is the airline distance between the central office of the E9-1-1 Selective Routing equipment and the end office serving the calling party. Where the calling party is served by an exchange of a Company other than the Company which provides the central office containing the E9-1-1 Selective Routing equipment, the mileage is the airline distance between the central office of the E9-1-1 Selective Routing equipment or the calling party end office and the point where the circuit leaves or enters the Company's facility.
- .6 The E9-1-1 Service Trunk rate mileage is the airline distance between the central office of the E9-1-1 Selective Routing equipment and the Central Office serving the PSAP location. The E9-1-1 Service Trunk rate mileage is also applicable to the airline distance between the central office serving the PSAP location and the Network Interface at the PSAP location. Where the PSAP is served by a Company other than the Company which provides the central office containing the E9-1-1 Selective Routing equipment, the mileage is the airline distance between the central office of the E9-1-1 Selective Routing equipment or the Central Office serving the PSAP location and the point where the circuit leaves or enters the Company's facility.
- .7 Charges for revisions of the ALI Data Base after the initial load and prior to the establishment of the E9-1-1 Service will be based upon \$5.00 per Subscriber Listing. The charges for revisions of the ALI Data Base may not exceed \$5.00 per Subscriber Listing dependent on the volume of simultaneous revisions of the ALI Data Base.

(C) - Denotes Change

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CHIEF CLERK'S OFFICE

GENERAL SERVICES (Continued)

S. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

(D)  
(N)

4. Facilities Charges:

4A. ENHANCED 9-1-1 TRUNKSNON-RECURRING  
CHARGEMONTHLY  
CHARGE.1 End office to Selective  
Routing Service Trunk

a. ANI Service, per trunk

\$240.00

\$ 13.80

b. Trunk Facility, per trunk

(1) first 1/4 mile or fraction  
thereof(2) each additional 1/4 mile  
or fraction thereof556.00  
FILED IN COMPLIANCE WITH

2.00

☐ Order No. \_\_\_\_\_

2.00

☒ Law☐ Tariff Prov.

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ENGINEERING DEPARTMENT

.2 E9-1-1 Service Trunk

a. Trunk Facility, per trunk

(1) first 1/4 mile or fraction  
thereof

(a) within the same exchange

(b) between exchanges

556.00

2.00

2.00

(2) each additional 1/4 mile or  
fraction thereof

2.00

4B. E9-1-1 AUTOMATIC LOCATION IDENTIFICATION  
(ALI) DATA BASE ESTABLISHMENT

.1 Initial TN Data File

a. Per Initial Request

1,000.00

b. Per Subscriber Listing

.73

.2 ALI Data Base Changes, Prior to System Cutover,  
per Subscriber Listing

5.00

.3 Ongoing ALI Data Base Changes,  
per Subscriber Listing

.73

NOTE: Material previously appearing on this page has been deleted.

(N)

(D) - Delete

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Waterloo, IL 62298

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## GENERAL SERVICES (Continued)

## T. DIGITAL DIVIDE ELIMINATION FUND PROGRAM

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<input type="checkbox"/> Law	<input type="checkbox"/> Tariff Prov.
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Date 8-14-02	
PUBLIC UTILITIES DIVISION	
ENGINEERING DEPARTMENT	

1. Digital Divide Elimination Fund Program is created as a special fund in the State Treasury to foster elimination of the Digital Divide and shall be used, subject to appropriation, by the Illinois Department of Commerce and Community Affairs to fund the community technology centers and for assisting public hospitals, libraries, and park districts in eliminating the Digital Divide. All monies in the Fund will be collected by the Company and reported to the Department of Commerce and Community Affairs, who will issue grants to the various communities based upon their needs.

(T)  
(T)

## 1.1 General

- A. Customers wishing to participate in the funding of the Program may do so by electing to contribute, on a monthly basis, a fixed amount to be included on the customer's monthly bill. This contribution shall not reduce the customer's total amount due for telecommunications service or other charges appearing on the bill.
- B. This contribution will be a line item on the bill and identified as the the "Digital Divide Fund".
- C. Contributions shall be collected on a recurring basis each month from the customer's bill and remittance shall be reported and transferred to the Department or its designee as required by Section 758.60.
- D. Customers may elect to contribute \$.50, \$1.00, \$2.00, \$5.00, \$10.00, \$15.00, or \$25.00 per month per line.
- E. Customers may elect to discontinue or change the amount of the monthly contribution on their bill at any time upon providing at least 30 days notice by telephone or mail to the company.
- F. Failure by the customer in any month to remit the entire bill amount may reduce the contribution accordingly.

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Waterloo, IL 62298

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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U. TELEPHONE ASSISTANCE PROGRAM

1. Link Up Program

1. General

A. The Link Up Program is established to provide assistance to low income households. Under the program, eligible customers may receive a one-time credit of up to \$35.00. (Z)

B. Participation in any of the following assistance programs is required to establish eligibility. The Illinois Department of Human Services will certify the applicant's participation in assistance programs (a) and (b) below for the purposes of determining eligibility.

- (a) Medicaid
- (b) Food Stamps
- (c) Supplemental Security Income (SSI)
- (d) Federal Housing Assistance
- (e) Low-Income Home Energy Assistance (LIHEAP)
- (f) National School Lunch Program's free lunch program
- (g) Temporary Assistance to Needy Families (TANF)

C. The Telephone Company's verification either through the Department of Human Services or, in lieu of electronic verification, applicant's signature on the form contained in Part 757 as Exhibit E, shall constitute proof of income eligibility.

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Waterloo, IL 62298

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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U. TELEPHONE ASSISTANCE PROGRAM (Cont'd)

1. Link Up Program (Cont'd)

1. General (Cont'd)

- D. The Link-Up Program connection charge reduction shall be available to only one access line per low income household.

(D)

(D)

- E. The Link-Up Program is funded through voluntary contributions from Illinois customers as described in U.3.A. following.

(C)

(Z)

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GENERAL SERVICES (Continued)

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U. TELEPHONE ASSISTANCE PROGRAM (Cont'd)

2. Lifeline Telephone Assistance Program

1. General

- A. The Lifeline Program is a federally funded program established to provide monthly assistance to low income households. Eligible subscribers will receive a monthly Federal Lifeline Support credit of \$9.25. (C)  
(C)(I)
- B. The eligibility criteria for the Lifeline Program shall be the same as that provided under the Link-Up Program as specified in Section 1.1 (B) and (C) above. (C)  
(C)
- C. Lifeline service shall not be disconnected for non-payment of toll charges.
- D. Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline service. This service will only be provided at the customer's request.
- E. Qualifying Lifeline customers will not be charged a monthly number-portability charge.
- F. The Lifeline Program shall be granted to one access line per low income household. (N)  
(N)

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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U. TELEPHONE ASSISTANCE PROGRAM (Cont'd)

3. Lifeline Program (Cont'd)

3.1 General (Cont'd)

- C. Lifeline service shall not be disconnected for non-payment of toll charges.
- D. Qualifying low-income subscribers who voluntarily elect toll blocking, where available, will not be required to pay a service deposit in order to initiate Lifeline service.

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Pursuant to Docket No.  
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Chief Executive Officer  
Waterloo, IL 62298



## Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

## V. 900 SPECIAL ACCESS CODE BLOCKING SERVICE

(N)

## 1. General

900 Special Access Code (SAC) Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the SAC 900 must be dialed.

The service is classified as a local exchange telecommunications service.

## 2. Regulations

.2.1 The Company's obligation to furnish network facilities for 900 SAC Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

.2.2 900 SAC Blocking Service is available only for blocking access to all 900 SAC telephone numbers from a particular network access line, and not for blocking access to a specific 900 SAC telephone number.

## 3. Rates and Charges

.3.1 900 SAC Blocking Service for residence and business network access line customers is provided upon request without charge.

.3.2 Service Ordering Charges do not apply to orders adding this blocking service only.

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

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W. DUAL PARTY RELAY SERVICE

1. Concurrence in regulations and charges of the Illinois Telecommunications Access Corporation.
  - a. Harrisonville Telephone Company concurs in the Rates, Rules, and Regulations governing: (1) intrastate Telecommunications Provisions for the Hearing- and Voice-impaired as filed by the Illinois Telecommunications Access Corporation in its Ill. C. C. No. 1 tariff; (2) intrastate Telecommunications Provisions for Deaf and Severely Hearing-Impaired for Dual Party Relay Service as filed by the Illinois Telecommunications Access Corporation in its Ill. C. C. No. 2 tariff.
  - b. Harrisonville Telephone Company extends this concurrence to any and all changes which may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its Ill. C. C. No. 1 and Ill. C. C. No. 2 tariffs.
  - c. Harrisonville Telephone Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time.
2. ITAC Supplemental Charge

Pursuant to the Order dated April 17, 2019, of the Illinois Commerce Commission in Docket 19-0207, Harrisonville Telephone Company shall impose a supplemental charge of 2 cents per month per line for all Illinois telecommunications and VoIP residential subscriber lines, a charge of .4 cents for each centrex line and VoIP business subscriber line, and a charge of 10 cents per PBX trunk. Charges for services provisioned by T-1 lines and other advanced services shall mirror the Company's application of 9-1-1 charges. These charges shall be effective with bills rendered on or after July 1, 2019, or at the beginning of the first cycle after July 1, 2019.

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)  
DIGITAL SERVICES

## X. A. DIGITAL DATA SERVICE

(N)

1. Digital Data Service channel is a channel for duplex four-wire transmission of synchronous serial data at the rate of 2.4, 4.8, 9.6, 19.2, 56 Kbps, and 64 Kbps Clear Channel (CC)\*. The channel for the transmission of 256, 384, 512 Kbps synchronous serial is offered only where equipment and facilities are available. The actual bit rate is a function of the channel interface selected by the customer. The channel provides a synchronous service with timing provided by the Telephone Company through the Telephone Company's facilities to the customer in the received bit stream.

The customer may provide the Channel Service Unit-type equipment or other Network channel Terminating Equipment associated with the Digital Data Service at the customer premises.

1.1 Rate Elements(A) Channel Termination

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The Channel Termination provides for the communication path between a customer designated premises and the serving wire center of that premises. One Channel Termination charge applies per customer designated premises, located in the serving area of the Telephone Company, at which the channel is terminated. This charge will apply even if the customer designated premises and the serving wire center are co-located in a Telephone Company building.

Channel Termination is the only Digital Data Service rate element to have both a recurring and non recurring charge applied.

\* 64 Kbps Clear Channel (CC) is offered where equipment and facilities are available.

(N)

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Issued: February 12, 1999

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Waterloo, IL 62298

Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

## X. A. DIGITAL DATA SERVICE

(N)

1.1 Rate Elements (Cont'd)(B) Optional Features and Functions

Optional features and functions may be added to a Digital Data Service to meet specific communications requirements. These are not necessarily identifiable with specific equipment, but rather represent the end result in terms of performance characteristics which may be obtained.

2. Technical Specifications Packages and Network Channel Interfaces

2.1 The following network channel interfaces (NCIs) define the bit rates that are available for a Digital Data channel:

<u>NCI</u>	<u>Bit Rate</u>
PU-2.4	2.4 Kbps
PU-4.8	4.8 Kbps
PU-9.6	9.6 Kbps
PU-19.2	19.2 Kbps
DU-56	56.0 Kbps
DU-64*	64.0 Kbps

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2.2 Technical Specifications Packages are set forth below:

SD Code NC Code	<u>Package</u>			
	<u>D1</u> <u>XA</u>	<u>D2</u> <u>XB</u>	<u>D3</u> <u>XG</u>	<u>D4</u> <u>XH</u>
<u>Parameter</u>				
Error-Free Seconds	X	X	X	X
<u>Optional Features and Functions</u>				
Central Office				
Bridging Capability	X	X	X	X
PPSN Interfact Transfer Arrangement	X	X	X	X

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Engineering Department

\*64 Kbps Clear Channel (CC0) is offered where equipment and facilities are available.

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~~Engineering Department~~  
GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

## X. A. DIGITAL DATA SERVICE (Cont'd)

(N)

2. Technical Specifications Packages and Network Channel Interfaces (Cont'd)

The Telephone Company will provide a channel capable of meeting a monthly average performance equal to or greater than 99.875% error-free seconds (if provided through a Digital Data hub) while the channel is in service, if it is measured through a CSU equivalent which is designed, manufactured, and maintained to conform with the specifications contained in Technical Reference PUB 62310.

Voltages which are compatible with Digital Data Service are delineated in Technical Reference TR-NPL-000341.

Compatible channel interfaces are set forth in Section 2.1

3. Optional Features and Functions3.1 Central Office Bridging Capability

Reserved for future use.

3.2 Transfer Arrangement

An arrangement that affords the customer an additional measure of protection and/or flexibility in the use of their access channel(s) on a 1xN basis. The arrangement can be utilized to transfer a leg of Special Access Service to either a spare or working channel that terminates in either the same or a different customer designated premises. This arrangement is only available at a Telephone Company designated hub. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as a part of the option.

3.3 Public Package Switching Network (PPSN) Interface Arrangement

An arrangement that provides the interface requirements that permit a Digital Data Service to interface with a Public Packet Switching Network packet switch located in a Telephone Company premises. The interface is compatible with X.25 and X.75 packet switching protocols as defined by the CCITT.

The table set forth in Section 2 (2.1) preceding shows the technical specifications packages with which the optional features and functions are available.

(N)

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

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## X. A. DIGITAL DATA SERVICE (Cont'd)

(N)

4. Technical Specifications Packages and Network Channel Interfaces

	<u>Package</u>		
	<u>HCO</u>	<u>HC1</u>	<u>HC1C</u>
SD Code			
NC Code	<u>HS</u>	<u>HC</u>	<u>HD</u>
<u>Parameters</u>			
Error-Free Seconds		X	
<u>Optional Features and Functions</u>			
Automatic Loop Transfer		X	

~~FILED IN COMPLIANCE WITH~~  
☒ Order No. \_\_\_\_\_  
☒ Law ☐ Tariff Prov.  
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Engineering Department

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CHIEF CLERK'S OFFICE

A channel with technical specifications package HC1 will be capable of an error-free second performance of 98.75% over a continuous 24 hour period as measured at the 1.544 Mbps rate through a CSU equivalent which is designed, manufacture, and maintained to conform with the specifications contained in Technical Reference PUB 62411.

Compatible channel interfaces as set forth in Section 2.1

\*Available only on a channel of 1.544 Mbps facility to a Telephone Company hub.

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GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

## X. A. DIGITAL DATA SERVICE (Cont'd)

(N)

5. Optional Features and Functions5.1 Automatic Loop Transfer

The Automatic Loop Transfer provides protection on a 1xN basis against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel line when a working line fails. The spare channel is not included as a part of the option. This option requires compatible equipment at both the serving wire center and the customer designated premises. The customer is responsible for providing the equipment at its designated premises.

5.2 Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of their access channel(s). The arrangement can be utilized to transfer a leg of a Special Access Service to either a spare or working channel that terminates in either the same or a different customer designated premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as part of the option.

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\* 64.0 Kbps channel is available as channel(s) of a 1.544 Mbps channel to a Telephone Company hub.

(N)

(N) - Denotes New

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**GENERAL SERVICES (Continued)**

**X. A. DIGITAL DATA SERVICE (Cont'd)****6. Rates and Charges****6.1 Digital Data Service****6.1.a Channel Termination**

per termination\*

2.4, 4.8, 9.6 &amp; 19.2

56 and 64 Kbps\*\*

256 Kbps

384 Kbps

512 Kbps

**6.1b Optional Features & Functions**

- Digital Data Bridging

Per Port

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**Monthly  
Rates**

**Non  
Recurring  
Charges**

\$ 40.00 (R)	\$150.00
\$ 45.00 (R)	\$150.00
\$ 72.00 (R)	\$225.00
\$ 86.00 (R)	\$225.00
\$100.00 (R)	\$225.00

\$ 7.85	None
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\* The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in Section 2.1, preceding.

\*\* 64 Kbps Clear Channel is offered only where equipment and facilities are available.

(R) - Denotes Reduction

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GENERAL SERVICES (Continued)  
DIGITAL SERVICES

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN)

(N)

## 1. General

- 1.1 Digital Single Line Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. Digital Single Line Service is based on Integrated Services Digital Network-Basic Rate Interface (ISDN-BRI) technology. It is a central office based service arrangement which consists of central office interface equipment and software located on Company premises. This service provides local exchange access and features.

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GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

## 2. Conditions

2.1 In the event Digital (ISDN) Single Line Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for payment of termination liability charges. To arrive at the amount owed, the Company will total the remaining contract period payments and reduce this sum by 75%. The remaining balance (25% of the sum) shall become immediately due and payable in its entirety. Termination charges will not apply when existing ISDN service is reestablished by being transferred to a new location within Harrisonville Telephone Company's serving area. If Harrisonville Telephone Company does not offer ISDN in the location to which the customer is relocating, termination liability charges will not apply. The termination liability will not apply when a customer selects another Company digital data service.

A Digital Single Line customer may at any time renew a contract for an equal or longer period at the current tariffed rates subject to the following conditions:

Credit will not be given for payments made during the formerly selected period.

Nonrecurring charges will not be reapplied.

The new contract period begins with the first billing date following the renewal.

Termination charges will not apply for the former contract period.

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GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

## 2. Conditions (Cont'd)

## 2.2 General

The Company may change telecommunications services, equipment, operations, or procedures. Rules and Regulations. If changes cause a customer's equipment or communications system to become incompatible with services or if changes cause terminal equipment to require modification or become less effective, the Company shall not be responsible.

Customer requested temporary disconnections of Digital Single Line Services are not permitted.

A change to Digital Single Line Services will cause a temporary interruption of service.

A change in service from a basic exchange service to Digital Single Line Service is a discontinuation of service and an establishment of service and will cause a temporary interruption of service. However, all applicable installation and service connection charges and all charge applicable to the establishment of Digital Single Line Service apply.

## 2.3 Digital Single Line Service

Digital Single Line Service is composed of the following elements.

- Single line access (includes B-Voice/CSD)
- Line/Configuration - choose one or a combination of:
  - B-Packet, per channel
  - D-Packet, per channel

Each Packaged Service is associated with a digital local loop, which is arranged with a B-Channel or D-Channel configuration, or both a B-Channel and D-Channel configuration.

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

## 2. Conditions (Cont'd)

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## 2.3 Digital Single Line Service (Cont'd)

Digital Single Line Access is a service which terminates a digital local loop at the central office and permits access to the exchange network. Only one Digital Single Line access element is required for each digital local loop.

A customer may order multiple Single Lines.

The B-Voice/Circuit Switched Data Channel (B-V/CSD) assigns voice and circuit switched data traffic to two B-Channels of a digital local line. The CSD mode operates at a maximum speed of 64 kbps (Switched 64 kbps) but may be used at a speed of 56 kbps (Switched 56 kbps).

The D-Packet Switched Data Channel allows transmission of packet-switched data over a D-Channel. Subscription to a D-Packet Service without subscription to B-Channel Service is permitted.

(b) Digital Single Line Access

Digital Single Line Access provides support for connecting from one to eight terminals belonging to the same customer on an individual digital local line.

Up to six users can simultaneously share the same D-Channel of a D-Channel packet switching arrangement. Additional telephone numbers are required for each additional terminal.

A maximum of eight terminals belonging to the same customer are permitted per Digital Single Line.

(a) Additional Telephone Numbers

Up to two primary telephone numbers are provided with each activated Digital Single Line one for each of 2 channels. If an additional telephone number is required, an additional number charge applies for each additional number. Additional telephone numbers may be published in the directory at the additional listing rates as found elsewhere in this tariff.

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GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

## 2. Conditions (Cont'd)

2.4 The supplemental charge to certain intrastate rates in Section No. 14 of this tariff, the 911 surcharge, and the Federal End User Surcharge apply in addition to the rates and charges specified herein apply to each Digital Single Access.

2.5 Digital Single Line Service is subject to the availability of digital equipment in the central offices of the Company.

2.6 Custom Calling Service rates in Section No. 4 of this tariff apply to Digital Services.

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GENERAL SERVICES (Continued)

DIGITAL SERVICES (Continued)

## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

## 3. Features

3.1 X.25 Basic Package: Xx.25 Flow Control Parameters negotiation, Xx.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, Xx.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiations, X.25 Transmit Delay Selection and Indication.

3.2 x.25 DeLuxe Package: X.25 Basic Service (x.25 Flow Control Parameters Negotiation, X.25 Incoming Calls Barred, X.25 Outgoing Calls Barred, X.25 Reverse Charge, X.25 Reverse Charge Acceptance, X.25 Throughput Class Negotiation, X.25 Transmit Delay Selection and Indication) plus X.25 Closed User Groups, X.25 Fast Select, X.25 Fast Select Acceptance, X.25 Hunt Groups, X.25 One-Way Outgoing Logical Channel, and X.25 Permanent Virtual Circuit.

3.3 The following feature matrices indicate the availability of each feature with Digital Single Line Service.

**Basic Operating Feature****Digital****Feature Name**

Direct Inward Dialing	X
Direct Outward Dialing	X
Automatic Identification of Outward Dial	X
Distinctive Ringing	X
Touch Call	X

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GENERAL SERVICES (Continued)  
DIGITAL SERVICES (Continued)

## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

## 3. Features (Cont'd)

Data Packages Features	<u>X.25</u>	<u>X.25 DELUXE</u>
<u>Feature Name</u>		
X.25 Incoming Calls Barred	X	X
X.25 Outgoing Calls Barred	X	X
X.25 Reverse Charge	X	X
X.25 Reverse Charge Acceptance	X	X
X.25 Throughput Class Negotiation	X	X
X.25 Transmit Delay Selection/ Indication	X	X
X.25 Closed User Groups		X
X.25 Fast Select		X
X.25 Fast Select Acceptance		X
X.25 Hunt Groups		X
X.25 One-Way Outgoing Logical Channel		X
X.25 Permanent Virtual Circuit		X

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## 3.6 Definitions

**Digital Single Line**

**B-Channel (Bearer Channel).** A channel used to carry digitized voice and data information at a speed of 64 kbps.

**UB-Packet.** A service which permits a customer to use a B-Channel for packet switched data.

**Basic Rate Interface (BRI).** BRI supports two 64 Kilobits per second (kbps) B-Channels and one 16 kbps D-Channel (28+D).

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GENERAL SERVICES (Continued)  
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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

## 3. Features (Cont'd)

## 3.6 Definitions (Cont'd)

**Digital Single Line (Cont'd)**

Clear Channel Capability. The capability to transport 64 kbps over a channel with no constraint on the quantity or on the sequence of bits.

Channel. The electrical path provided by the Company between two or more terminating points for the transmission of information or intelligence.

D-Channel (Delta Channel). A communications path that operates at 16 kbps in support of network control signals and 9.6 kbps X.25 packet data.

D-Packet. A service which permits a customer to use a D-Channel for packet switched data. Utilizes 9.6 of the 16 kbps on BRI ISDN D-Channel and allows for more than one data device.

Digital Single Line. Single Line Service provided by ISDN-BRI. One line includes 2 B-Channels and 1-D-Channel.

Integrated Services Digital Network (ISDN). A set of standards which enable end-to-end digital transmission, access integration, and established standardization of points of interconnection over a single access line. End-to-end digital transmission eliminates the necessity for voice-band modems that use analog processing techniques. Access integration refers to utilizing a single ISDN line, whereby an end user over one line can access a wide variety of user information services such as voice, circuit switched data, and packet switched data.

Digital Single Line Access. The central office termination of a BRI Line arranged for access to the public switched network.

Kbps. Kilobits Per Second.  
Mbps. Megabits Per Second.  
User. A member of a business system.

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DIGITAL SERVICES (Continued)

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

## 3. Features (Cont'd)

3.6 Definitions (Cont'd)**X.25 Basic Package**

X.25 Flow Control Parameter Negotiation permits negotiation on a per call basis of the flow control parameters. This consists of automatically negotiating the maximum packet size and window size for each direction of data transmission.

X.25 Incoming Calls Barred prohibits a data terminal from terminating an incoming call.

X.25 Outgoing Calls Barred prohibits a data terminal from originating outgoing virtual calls.

X.25 Reverse Charge permits a called party to be billed for a call.

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

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## 3. Features (Cont'd)

## 3.6 Definitions (Cont'd)

## X.5 Basic Package (Cont'd)

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X.25 Reverse Charge Acceptance allows a called party to accept charges for incoming calls.

X.25 Throughput Class Negotiation allows the calling data terminal to request specific throughput classes in a call request package for both directions of data transmission.

X.25 Transmit Delay Selection and Indication allows the data terminal to specify an acceptance transit delay on a per-call basis for virtual call.

**X.25 DeLuxe Package: Includes Basic package plus the following:**

X.25 Closed User Groups allows ISDN subscribers to establish subnetworks within which the members of a closed user group can communicate. A member can not communicate with parties outside of the closed user group. Closed user groups are established by a service order. A user can belong to more than one closed user group.

X.25 Fast Select allows a data terminal to send as many as 128 bytes of data in addition to call setup and clearing packets.

X.25 Fast Select Acceptance allows transmitting incoming call packets with the fast select facility to a compatible destination terminal.

X.25 Hunt Groups allows grouping access lines so that a packet switched data call incoming to a hunt group is completed if there is an open channel on an access line within the hunt group. A Hunt Group is established by service order. Members of a Hunt Group can be distributed among the ISDN switching modules within the central office switch, but the Hunt Group cannot span switches. A Basic Rate Interface line within a Hunt Group can have its own address and can accept calls independent of the Hunt Group, Hunt Group can have multiple group addresses.

X.25 One-Way Outgoing Logical Channel allows an ISDN subscriber to specify the number of channels to be used for originating calls.

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

3.6 Definitions (Cont'd)ILLINOIS COMMERCE COMMISSION  
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## 4. Rates

	<u>Monthly Rate</u>	<u>12 Months</u>	<u>36 Months</u>
4.1 Digital Single Line Service			
Non-Recurring Charge (Note 1)	\$200.00	\$100.00	\$100.00
Digital Single Line Access (Note 2)	\$ 91.50	\$ 61.50	\$ 41.50
B-Packet, per channel	\$120.00	\$120.00	\$120.00
D-Packet, per channel	\$ 15.00	\$ 15.00	\$ 15.00

- (1) The non-recurring charges will be assessed in lieu of all the network access charges: initial ordering charges and connection charges.
- (2) Rate includes b-voice/circuit switched data configuration on both b-channels. Supplemental charges to certain Intrastate Rates, as specified in Section 14 of this tariff are in addition to the Digital Single Line Service charges.

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## X. B. INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Continued)

(N)

## 4. Rates (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charges</u>
4.1 Digital Single Line Service (Cont'd)		
Packaged Services		
X.25 Basic	NC	NC
X.25 DeLuxe, per line	\$ 5.00	\$15.00

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X. C. INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE  
(ISDN-PRI)

(N)

## 1. General

- .1.1 Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) Service provides intraexchange access for integrated services between the customer's premises and the serving office via a 1.544 Mbps facility. ISDN-PRI denotes an end-to-end digital network capable of supporting a combination of public and private network access services.
- .1.2 The customer must provide information regarding the intended use of the service sufficient to permit the Telephone Company to furnish and maintain the service ordered and assure that tariff regulations are followed.
- .1.3 The availability and functions of the features and capability for ISDN-PRI Service may vary by serving central office. Where requested facilities are not available, rates and charges, at the Company's option, may be provided on an Individual Case Basis.

## 2. Regulations

- .2.1 ISDN-PRI Service is available to customers where facilities are available. Customers may provide compatible premises switching equipment for terminating the "D" channel and the 1.544 Mbps digital services facilities.
- .2.2 ISDN-PRI Service is typically divided in capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23B+D).
- .2.3 The "B" channels can carry switched voice and switched data at up to 64 Kbps. The channels can be configured for voice or data or a combination of voice and data.

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X. C. INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE  
(ISDN-PRI) (Continued)

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2. Regulations (Continued)

- .2.4 The "B" channels can be dedicated to a specific configuration, or, optionally a group of "B" channels can be shared for access to two or more configurations.
- .2.5 The "D" channel carries the out-of-band signaling required to control its associated "B" channels on one or more 1.544 Mbps digital service facilities, where technology permits.
- .2.6 The minimum service period for each ISDN-PRI Service is one month.

3. Conditions

- .3.1 In the event ISDN-PRI Service is terminated by the customer prior to completion of the initial contract period, the customer shall be liable for payment of termination liability charges. To arrive at the amount owed, the Company will total the remaining contract period payments and reduce this sum by 75%. The remaining balance (25% of the sum) shall become immediately due and payable in its entirety. Termination charges will not apply when existing ISDN service is reestablished by being transferred to a new location within Harrisonville Telephone Company's serving area. If Harrisonville Telephone Company does not offer ISDN in the location to which the customer is relocating, termination liability charges will not apply. The termination liability will not apply when a customer selects another Company digital data service.

- .3.2 An ISDN-PRI customer may at any time renew a contract for an equal or longer period at the current tariffed rates subject to the following conditions:

Credit will not be given for payments made during the formerly selected period.

Nonrecurring charges will not be reapplied.

The new contract period begins with the first billing date following the renewal.

Termination charges will not apply for the former contract period.

(N)

(N)

Applies to All Exchanges, Illinois

GENERAL SERVICES (Continued)

DIGITAL SERVICES (Continued)

X. C. INTEGRATED SERVICES DIGITAL NETWORK - PRIMARY RATE INTERFACE  
(ISDN-PRI) (Continued)

4. Rate Structure

(T)(M)

- .4.1 The PRI Access provides the switch termination in an ISDN-PRI central office. (T)  
PRI Access typically provides twenty-three (23) individual "B" channels and one  
(1) "D" channel.

Monthly Rate	12 (N) Months(N)	36 (N) Months(N)	60 (N) Months(N)
-----------------	---------------------	---------------------	---------------------

- a. PRI Access, per central Office  
termination so arranged.  
Non-Recurring Charge

\$1,125.00(C)	\$1,025.00(N)	\$925.00(N)	\$625.00(N)
\$1,250.00	\$500.00(N)	\$500.00(N)	\$225.00(N)

- .4.2 The Supplemental Charge to certain Intrastate Rates, as specified in Section No. 14 (T)  
of this tariff, the 911 surcharge, the Federal ISDN Line Port charge, the Federal End  
User Surcharge and Direct Inward Dial Block of Numbers charge apply in addition  
to the rates and charges specified herein. (T)

- .4.3 Direct Inward Dialing service, 1.544 Mbps service and Calling Number ID service (C)  
are included in ISDN-PRI service. (C)(M)

- .4.4 Optional Features (N)  
Caller ID - Name and Number  
Per month, per PRI trunk \$75.00 (N)

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**Y. DIRECT INWARD DIALING SERVICE****RECEIVED**

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**1. General**

- .1.1 Direct Inward Dialing Service permits incoming dialed calls from the exchange network to reach a specific number within a customer system without the assistance of an attendant.

**2. Conditions**

- .2.1 The Company will determine the quantity of business lines required in accordance with Telephone Communication Industry Standards of Service.
- .2.2 This service is subject to the availability of existing equipment and facilities. In the event additional or special equipment is required, special assembly rates and charges may be applied in addition to those shown herein.
- .2.3 Where Direct Inward Dialing Service is furnished and all numbers have not been connected for service, the customer shall be responsible for providing interception of calls to vacant or nonworking assigned station lines or telephone numbers by means of attendant intercept or recorded arrangement service.

**3. Rates**

- .3.1 Business lines rates and appropriate Service Connection Charges apply based upon the quantity of business lines utilized for Direct Inward Dialing Service.
- a. The following rates and charges apply in addition to all other rates and charges applicable to the services and equipment furnished.

**a.1 Direct Inward Dialing**

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Central Office Direct Inward Dialing Trunk Termination			
Initial .....	\$ 50.00	\$225.00	(R)
Each Additional .....	25.00	60.00	
Direct Inward Dialing, Block of Numbers, Each Block of 20 ....	\$ 10.00	None	
			(D)

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Applies to All Exchanges, Illinois

GENERAL SERVICES (Continued)

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## Z. TOLL RESTRICTION SERVICE

## 1. General

ILLINOIS COMMERCE COMMISSION  
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.1.1 Toll Restriction Service is a central office service that restricts one plus (1+) and (10+XXX+1), International (011+), zero plus (0+), 10+XXX+0+ and/or zero minus (0-) calling. With Toll Control Service, a customer can enable/disable their service with a multi-digit code. Restricted calls are directed to a central office announcement.

.1.2 Toll Restriction Service may be provided with Toll Control Service, which is enabled by the customer with a multi-digit code to turn on/off their Toll Restriction Service. If a customer does not elect Toll Control Service, Toll Restriction Service is still available.

a) Option 1\* - Any direct dialed one plus (1+) and (10+XXX+1) or direct dialed International (011+) call. This includes directory assistance (1 + 411, 1 + NPA + 555-1212). Calls to 800 Service will not be restricted (1 + 800 + XXX-XXXX). This option 1 is grandfathered to existing customers.

b) Option 2 - Includes Option 1 and any long distance zero 1+(01+), zero plus (0+), (10XXX+0+) and/or zero minus (0-) call.

.1.3

(D)

.1.4 Toll Restriction Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

.1.5 The limitation of liability provision contained in Section No. 2 of this tariff shall apply to Toll Restriction Service. In addition, the Company makes no guarantee as to the performance of the Toll Restriction Service and shall not be liable for the accuracy, except otherwise provided for. The Customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's line.

\*Permits Originating Line Screening which allows outgoing toll calls to be charged to the called telephone, a third number, or a credit card account.

(D) - Denotes Delete

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Applies to All Exchanges, Illinois  
GENERAL SERVICES (Continued)

## Z. TOLL RESTRICTION SERVICE (CONTINUED)

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## 1. General (Continued)

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERKS OFFICE

- .1.6 The minimum contract period for this service is one month.
- .1.7 911 Service is a local service and is not affected by Toll Restriction Service.

## 2. Rates

- .2.1 The following rates and charges apply to the provisioning of Toll Restriction Service and are in addition to all other applicable charges as specified elsewhere in this tariff.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>	
Toll Control Service	\$2.00	\$5.00*	(N)
a. Option 1, per line equipped	\$5.00	\$5.00*	(T)
b. Option 2, per line equipped	\$5.00	\$5.00*	(T)

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☐ / Order No. \_\_\_\_\_ ☐ Tariff Prov.  
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\*Non-recurring Charge – In addition to all applicable non-recurring charges for equipment or service with which Toll Restriction Service is associated. These charges apply in lieu of Line Connection Charges in Section 3 of this tariff.

(N)  
|  
(N)

(N) - Denotes New

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Applies to All Exchanges, Illinois

## GENERAL SERVICES (Continued)

## AA. Selective Class of Call Screening

1. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to class mark outgoing calls placed over the Company's network to only those calls which are charged to a called telephone, a third number or a calling card.

Non-recurring  
Charge

## a. Selective Class of Call Screening

A.1 per line so arranged \$10.00

☒ Order No. ☐ Tariff Prov.  
☒ Law

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 5

2nd Revised Sheet No. 1

Canceling 1st Sheet No. 1

Applies to All Exchanges, Illinois

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<input checked="" type="checkbox"/>	Order No. <u>79-0614</u>
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<input type="checkbox"/>	Tariff Prov.
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Date	<u>11-15-94</u>
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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 5

First Revised Sheet No. 2

Canceling Original Sheet No. 2

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<input type="checkbox"/>	Law
<input type="checkbox"/>	Tariff Prov.
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Date	<u>11-15-84</u>
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HARRISONVILLE TELEPHONE COMPANY

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<input type="checkbox"/> Law	<input type="checkbox"/> Tariff Prov.
Checked for Compliance	
Date	<u>11-15-84</u>
PUBLIC UTILITIES DIVISION ENGINEERING DEPARTMENT	

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 5

Third Revised Sheet No. 4

Canceling Second Revised Sheet No. 4

Applies to All Exchanges, Illinois

PICK-A-POINT SERVICE

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FILED IN COMPLAINT  
☒ Order No. 92-0448/93-0239  
☐ Law ☐ Tariff

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PUBLIC UTILITIES DIVISION  
Engineering Department

(D)

(D) - Denotes Delete

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HARRISONVILLE TELEPHONE COMPANY

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Third Revised Sheet No. 5

Canceling Second Revised Sheet No. 5

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PICK-A-POINT SERVICE

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☐ Law ☐ Tariff Pts  
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HARRISONVILLE TELEPHONE COMPANY

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PICK-A-POINT SERVICE

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☐ Law  
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Waterloo, IL 62298

Applies to All Exchanges, Illinois

MESSAGE TOLL TELEPHONE SERVICE

(D)

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Issued: July 12, 1996

Effective: July 15, 1996 Pursuant to  
Docket No. 95-0503

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## EXCHANGE RATES

The rates and regulations contained in the General Exchange Tariff are made a part of the Local Exchange Tariff.

Group 1A –Dupo, Columbia; Group 1B –Valmeyer, Renault, and Prairie du Rocher;  
Group 2 – Red Bud; Group 3 –Waterloo.

## A. Monthly Access Charge – Per Line

	<u>GROUP 1A</u>	<u>GROUP 1B</u>	<u>GROUP 2</u>	<u>GROUP 3</u>	
1. Within the Base Rate Area:					
Individual Business	\$18.50	\$18.50	\$18.50	\$18.50	(I)
Individual Residence	11.89	11.89	11.89	11.89	
2. Outside the local base rate area and within the exchange area, the following rates apply:					
Individual Business	* 18.50				
Individual Residence	* 11.89				
Rural Individual Business	\$18.50	\$18.50	\$18.50	\$18.50	
Rural Individual Residence	11.89	11.89	11.89	11.89	(I)
3. Customer Owned Pay Telephone Service					
NEED IN COMPLIANCE WITH					
<input type="checkbox"/> Order No. _____					
<input checked="" type="checkbox"/> Law <input type="checkbox"/> Tariff Prov.					
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See Section No. 4 – Payphone Service

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\*Applies to Dupo exchange only

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(I) – Denotes Increase

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Effective: February 1, 2006

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EXCHANGE RATES (Continued)

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Material formerly on this page now appears in Section No. 4, Sheet No. 60.

(D) - Denotes Deletion

Issued: September 30, 1992

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Waterloo, IL 62298

10-29-02

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Applies to All Exchanges, Illinois  
EXCHANGE RATES (Continued)

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C. Trouble Investigation Charge

1. The following charges are applicable when telephone company effort has been expended and it is determined that the service difficulty or trouble report results from customer-provided terminal equipment and/or communications systems connected or arranged for connection to Company facilities.
2. All charges described in this Paragraph C are in addition to all other rates and charges billed to the customer for other services and equipment.
  - a) During normal business hours, 8:00 A.M. to 4:30 P.M.,  
Monday through Saturday, per occurrence. \$45.00 (N)
  - b) After normal business hours, per occurrence \$65.00 (N)

D. Measured Extended Area Calling Service

1. Measured Extended Area Calling Service provides unrestricted calling between the exchanges of the Company subject to the application of the monthly access charges as shown in Section A herein for local exchange calling and, as required, usage rates which encompass the frequency and duration of calls modified according to the distance, day-of-week, and time-of-occurrence for calls between the exchanges of the Company.
2. Measured Extended Area Calling Service is offered in the following exchanges:
  - .1 Columbia, Dupo, Prairie du Rocher, Red Bud, Renault, Valmeyer, and Waterloo
3. Definitions
  - .1 The term "distance" denotes the airline distance between the originating location of a call and the terminating location of that call utilizing exchange rate center vertical and horizontal coordinates.
  - .2 The term "call connection" denotes the process of establishing a communicating path between the calling and called party.
  - .3 "Minutes of Use" denotes the time interval between the time the called party answers and subsequent disconnection.

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Applies to All Exchanges, Illinois  
EXCHANGE RATES (Continued)

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## D. Measured Extended Area Calling Service (Continued)

## 3. Definitions (Continued)

- .4 The Day rate period is the period 8:00 A.M. to, but not including, 5:00 P.M., (C)  
Monday through Friday.
- .5 The Evening rate period is the period 5:00 P.M. to, but not including 8:00A.M., (C)  
Monday through Friday.

## 4. Conditions

- .1 Inter exchange intra company calls originated and completed without operator assistance are subject to message and minutes of use charges as shown in Paragraph 5. following, and billed to the originating customer. Operator-Assisted Station-to-Station and Person-to-Person calls are subject to the operator surcharges, rules and regulations as shown in HTC Communications toll tariff.
- .2 Measured Extended Area Calling Service is bulk billed except as stated in Paragraph 6.
- .3 The charges for calls from a customer's exchange land station to a mobile station are the same as those applicable between exchanges.

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☐ Order No. ☐ Tariff Prov  
☒ Law

## 5. Determination of Rates

- .1 Each call between exchanges of the Company.
- .1.1 Each call between exchanges of the company is charged on a usage basis. Usage includes the quantity of calls and minutes of use for each call based upon the distance, day-of-week, and time-of-occurrence of the call.

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SEP - 5 1996

(T) - Denotes Text Change

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Applies to All Exchanges, Illinois

EXCHANGE RATES (Continued)

## D. Measured Extended Area Calling Service (Continued)

## .1 Determination of Rates (Continued)

- .1.2 There is no difference in the mileage for the distance between the called exchange and the customer's exchange. (C)

CALLING EXCHANGECALLED EXCHANGE

(C)

Columbia to

Dupo, Pr Du Rocher  
Red Bud, Renault  
Valmeyer, Waterloo

Dupo to

Columbia, Pr du Rocher  
Red Bud, Renault  
Valmeyer, Waterloo

Pr Du Rocher to

Columbia, Dupo  
Red Bud, Renault,  
Valmeyer, Waterloo

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Red Bud to

Columbia, Dupo  
Prairie du Rocher, Renault  
Valmeyer, Waterloo

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Renault to

Columbia, Dupo  
Prairie du Rocher, Red Bud  
Valmeyer, Waterloo

Valmeyer to

Waterloo, Renault  
Columbia, Dupo  
Red Bud, Pr Du Rocher

Waterloo to

Columbia, Pr Du Rocher  
Red Bud, Renault  
Valmeyer, Dupo

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(C)

(C) - Denotes Change

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Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## D. Measured Extended Area Calling Service (Continued)

(N)

## 5. Rates and Charges (Continued)

## .1 Determination of Rates (Continued)

## .1.3 Call Connection Rate - Each Completed Connection

- a. Call Connection Rates for calling between exchanges appear in Paragraph 5.2 herein. These rates are used as follows in order to compute the appropriate Call Connection Charge.

a.1  $\text{Call Connection Charge} = \text{Call Connection Rate} \times \text{Quantity of Completed Connections.}$

- b. Call Connection Rates do not apply to calls placed to the business office, directory assistance, repair service, and other Company business telephone numbers.

## .1.4 Minutes of Use Rate - Each Minute

- a. Minutes of Use Rates for calling between exchanges are shown in Paragraph 5.2 herein. These rates are used as follows to compute the Minutes of Use Charge:

a.1  $\text{Minutes of Use Charge} = \text{Minutes of Use Rate} \times \text{Minutes of Use.}$

- b. Minutes of Use rates do not apply to calls placed to the business office, directory assistance, repair service, and other Company business telephone numbers.

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(N)

(N) - Denotes New

Issued: October 1, 1991

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Issued by: Henry W. Gentsch, President  
Waterloo, IL



Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## D. Measured Extended Area Calling Service (Continued)

## 5. Rates and Charges (Continued)

## .2 Rates

## .2.1 Each Exchange Line

## a. Call Connection Rates, Each Completed Connection

## a.1 Monday through Friday

a.1.1 During the period  
8 A.M. to, but not  
including, 5 P.M.....

\$ .00

(R)

a.1.2 During the period  
5 P.M. to, but not  
including, 8 A.M.....

.00

a.2 Saturday and Sunday..... .00

## b. Minutes of Use Rates, Each Minute

## b.1 Monday through Friday

b.1.1 During the period  
8 A.M. to, but not  
including, 5 P.M.....

.00

b.1.2 During the period  
5 P.M. to, but not  
including, 8 A.M.....

.00

b.2 Saturday and Sunday.....

.00

(R)

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(R) Denotes Reduction

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EXCHANGE RATES (Continued)

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## D. Measured Extended Area Calling Service (Continued)

## 5. Rates and Charges (Continued)

ILLINOIS COMMERCE COMMISSION  
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- .3 The time when connection is established, as marked by the electronic billing equipment at the central office of the calling station, determines, whether day, evening, or Saturday (C) and Sunday rates apply. In cases where a message begins in one rate period and ends in another, the rate in effect at the time the connection is established applies.

## .4 Rates Applicable on Certain Holidays

- .4.1 "Sunday Only" message connection and minutes of use rates apply on Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day.

## .5 Rates Applicable for Hearing or Speech-Impaired Persons

- .5.1 Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate Federal or State agency or its designee as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a Day, Evening and Saturday or Sunday adjustment on directly dialed station-to-station calls which do not require the intervention of an operator. The adjustment is applied to the Day rates shown in 5.2 preceding and in accordance with the following: (C)

(I) Messages placed during the Day rate period will be charged at a 25% reduction from the Day rate.

(II) Messages placed during the Evening rate period and Saturday or Sunday will be charged at a 50% reduction from the Day rate. (C)

- .5.2 The written certification of the speech or hearing impairment must be presented to the company's Business Office which serves the residence of the certified person.

The Company's Business Office, upon request, will provide a certification form for use by the applicant.

(C) - Denotes Change

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Engineering Department

Applies to All Exchanges, Illinois

EXCHANGE RATES (Continued)

## D. Measured Extended Area Calling Service (Continued)

## 5. Rates and Charges (Continued)

## .5 Rates Applicable for Hearing or Speech-Impaired Persons (Continued)

- .5.3 The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to message charges for calls between the exchanges of the Company and originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

## .6 Printed Detail of Measured Extended Area Calling Service

- .6.1 Itemized billing of Measured Extended Area Calling Service will be provided free of charge for a current or future billing cycle to customers once each year at the discretion of the Company and upon request from the customer. Any additional requests for itemized billing will be provided subject to the following charges, provided affected customers initiate such requests by giving the company adequate advance notice to enable the Company to capture a full billing cycle of detail prior to the desired issuance of such information. (C)

- .6.2 The following charges apply for each billing period for which the service is furnished.

		<u>GSEC</u>	<u>Rate</u>	<u>Nonrecurring Charge</u>
<div> <div>FILED IN COMPLIANCE WITH</div> <div> <input checked="" type="checkbox"/> Order No.   <input type="checkbox"/> Law </div> <div> <input type="checkbox"/> CHECK FOR COMPLIANCE </div> <div> <input type="checkbox"/> Tariff Prov. </div> </div> <div> <div>NOV 16 1992</div> <div> <div>PUBLIC UTILITIES DIVISION</div> <div>Engineering Department</div> </div> </div>	a. Itemized Billing, per account. . . . .	LMD	\$1.75	\$ None
	Each Page Printed (or Portion Thereof)		None	.10

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Effective: December 7, 1992

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Waterloo, IL 62298

Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## D. Base Rate Areas

1. The Base Rate Area for the following exchanges coincides to the corporate boundary (T) and all future changes made to those boundaries of each community:

Fults  
Prairie du Rocher  
Red Bud  
Valmeyer

2. The Base Rate Area for the following exchanges is shown on base rate area maps currently on file with this Commission. In addition, these boundaries will coincide with all past and future changes made by each community through expansion of its corporate boundary:

Columbia  
Dupo  
Maeystown  
Renault  
Waterloo

☐ Order No. \_\_\_\_\_  
☒ Law ☐ Tariff Prov.  
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3. Changes in municipal boundaries shall change the Base Rate Areas effective 30 days after the municipality notifies the Company in writing of the municipal change.

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NOTE: Rate changes will be effective on the first billing date after the effective date of this tariff.

(N) - Denotes New

(T) - Denotes Change in Text

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Effective: January 12, 1998

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Waterloo, IL 62298

Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## E. MILEAGE

1. Extension Lines, Tie Lines and PBX Lines

(T)

- a) Extension lines and PBX station lines are furnished at locations of individuals, firms, or corporations other than the customer to the network access line or private branch exchange service line, provided such individuals, firms, or corporations have and continue to have direct central office service at the locations where the extension lines or PBX station lines are furnished. Exchange Telephone Service may be extended off-premises subject to the following special conditions:

(N)

- .1 A Residence line may be extended to another residence when each party has his own separate service.
- .2 A Business line may be extended from one individual business to a business belonging to another if each business has its own separate service.


(N)

- b) Tie lines defined as lines which connect two private branch exchange switchboards. When the switchboards are not contracted for by the same individual, firm, or corporation, both switchboards must be connected to the central office by exchange lines.

(N)

- c) When the customer desires the installation of special equipment or arrangements in addition to that which is regularly furnished and where it is possible to furnish such special equipment or arrangements, a charge based upon the costs incurred will apply.

(N)

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<input type="checkbox"/> Order No. _____	<input type="checkbox"/> Tariff Prov. _____
<input checked="" type="checkbox"/> Law	Check for Council _____
Date . 07/08/04	
PUBLIC UTILITIES DIV. 	
ENGINEERING DEPARTMENT	

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JUN 01 2004

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(N) -- New

(T) -- Change in Text

Issued: June 1, 2004

Effective: July 1, 2004

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## E. MILEAGE

1. Extension Lines, Tie Lines and PBX Lines (Cont'd)

## d) Rates

- .1 The following rates apply to PBX Station Lines, Extension Lines, and Tie Lines, when the terminals of the line are not on the same premises:

## (a) PBX Station Lines and Extension Lines

Monthly Rate

For each 1/8 mile or fraction thereof,  
airline measurement between premises,  
per station

\$ 1.20

## (b) Tie Lines

For the first mile or fraction thereof,  
airline measurement between premises

10.00

For each additional 1/4 airline mile or  
fraction thereof

2.50

Off-premises PBX stations located on other premises of the same customer are to be used for communication with other stations directly connected to the PBX system and located on the same premises as the switchboard; accordingly, off-premises station lines are to be used in connection with trunk lines, tie lines, or other off-premises station lines subject to the stipulation that in some cases standard operation and transmission may not be obtained unless line conditioning is provided. Rates are for line conditioning are contained in Section 4, paragraph H.3 following.

FILED IN COMPLIANCE WITH

☐ Order No. \_\_\_\_\_

☒ Law ☐ Paid Prov

Date 07/08/04

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CHIEF CLERK'S OFFICE

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(I) – Increase

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Effective: July 1, 2004

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## E. Customer Call-In Service

1. Customer Call-In Service (CCIS) is an interexchange telecommunications service which provides for the termination of calls from stations within the operating territory of the Company to a specific Customer Call-In Service telephone number.
2. Customer Call-In Service is provided without the assistance of an operator.
3. Customer Call-In Service is a charge reversal service wherein the person receiving the call assumes responsibility for payment of the rates and charges of messages originating from stations within the operating territory of the Company to a designated CCIS number of the customer. (T)

## Conditions

- .1 Customer Call-In Service is offered between the exchanges of the Company subject to the application of the monthly access charges as shown in Paragraph A for local exchange calling and Paragraph D for Measured Extended Area Calling Service in addition to the rates and charges shown herein in Paragraph E.
- .2 The minimum contract period for the Service is 30 days.
- .3 Customer Call-In Service is bulk billed except as stated in Paragraph D.
- .4 The customer must obtain a sufficient quantity of access line(s) and CCIS telephone number(s) to handle the actual or expected demand to prevent obstruction, interference or impairment of this Service or any other service provided by the Company. In the event that the customer's expected or actual use of the Service adversely affects or threatens to adversely affect the Company's ability to provide this or other service, the Company may disconnect or refuse to provide the Service without notice in accordance with Illinois Administrative Code Section 735.130 (A).
- .5 The Company will notify the customer by telephone or in writing that discontinuance of the use of the Service may be required. Where an emergency condition exists or is threatened and prior notice is not practicable, nothing contained herein shall be deemed to preclude the Company's right to discontinue the use of the Service without notice to the customer if the Company determines that such action is necessary under the circumstances. In case of such discontinuance, the customer will be notified promptly and afforded the opportunity to correct the condition which gave rise to the discontinuance. During such period of discontinuance, credit allowance for service interruption is not applicable.

(T) - Denotes Text  
Issued: March 1

Changed in Compliance With

☐ Order No.

Effective: April 17, 1992

☒ Law

Issued by: Henry W. Gentsch, President

Check for Compliance

Waterloo, IL 62298

Date

4-01-92

PUBLIC UTILITIES DIVISION

ENGINEERING DEPARTMENT

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ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Applies to All Exchanges, Illinois

## EXCHANGE RATES (Continued)

## E. Customer Call-In Service (Continued)

(N)

- .6 Chargeable time begins when the connection is established between the calling and called customer designated station, and ends when the calling station "hangs up" thereby releasing the network connection. If the called customer designated station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by the automatic timing equipment in the telephone network.
- .7 When CCIS is directly connected at the customer's premises to a communication system, chargeable time begins when the call terminates in or passes through the first switch or terminal equipment on that communication system. It is the customer's responsibility to provide appropriate answer supervision to the point of connection with the CCIS so that chargeable time may begin.
- .8 Business and residence customers with CCIS may have their designated CCIS telephone number listed at no charge once in the alphabetical Company Directory. Business customers with CCIS may have their designated CCIS telephone number listed at no charge once in the classified Company Directory.
- .9 Upon request, customers subscribing to CCIS will be provided Non Published service for their CCIS telephone number at no charge.

## 5. Rates and Charges

- .1 Service Connection Charges in Section No. 3 of this tariff are applicable for installation, moves, and changes of CCIS.
- .2 The following charge applies for each monthly billing period for which the service is furnished.

- .2.1 Business, per CCIS number \$5.00  
.2.2 Residence, per CCIS number \$3.00

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FEB 19 1992

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<input type="checkbox"/> Order No. _____	<input type="checkbox"/> Tariff Prov. _____
<input checked="" type="checkbox"/> Law	Check for Compliance
Date <u>4-01-92</u>	
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ENGINEERING DEPARTMENT	

(N) - Denotes New

(N)

Issued: February 19, 1992

Effective: March 20, 1992

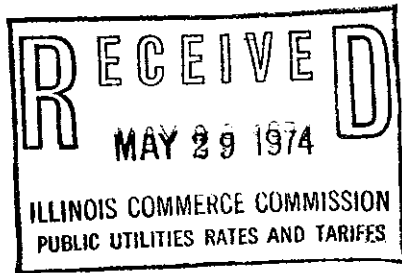
Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298



# HARRISONVILLE TELEPHONE COMPANY

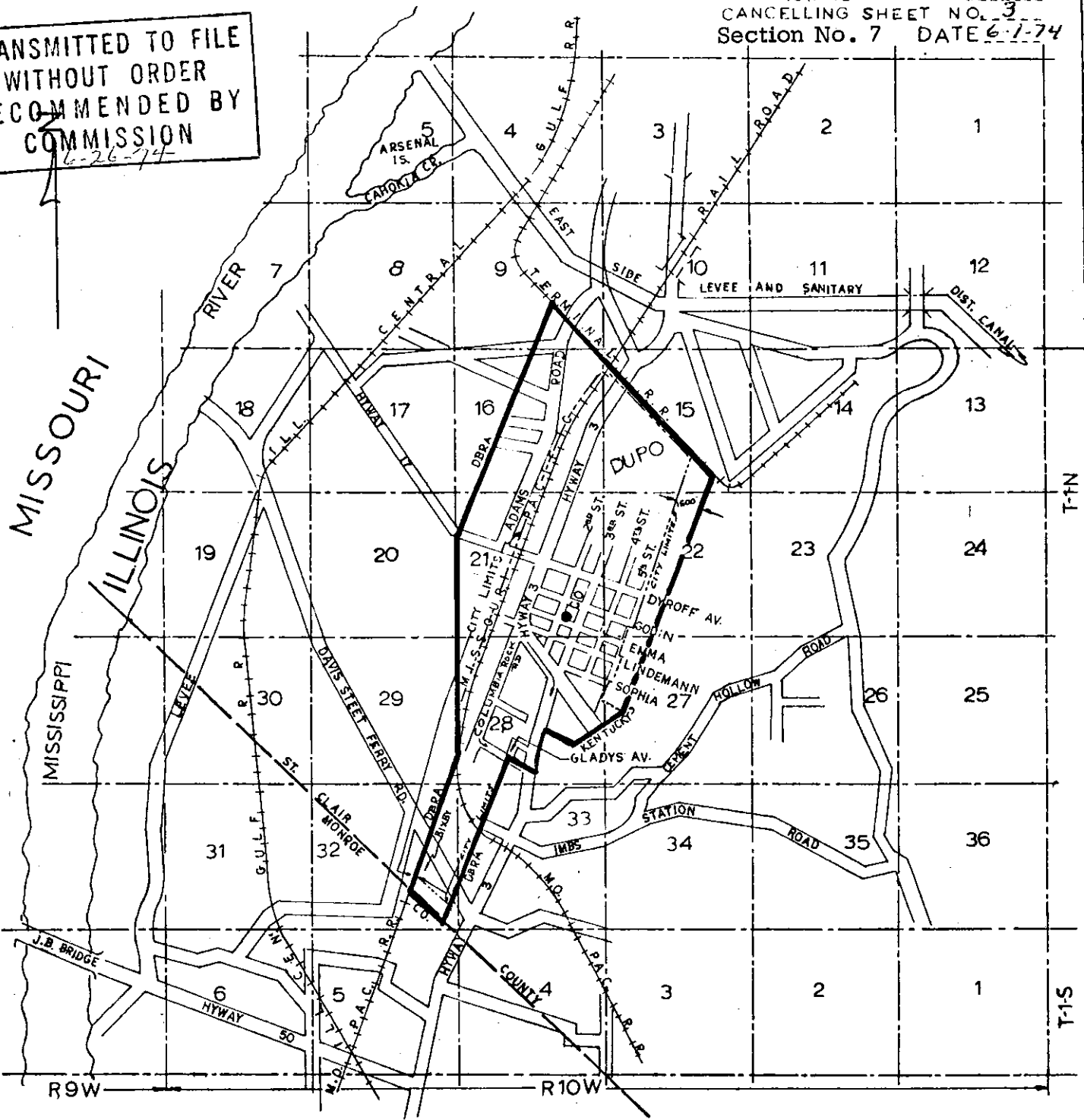
WATERLOO, ILL.

## DUPO BASE RATE AREA MAP



ILL.C.C. NO. 9  
ORIGINAL SHEET NO. 6  
CANCELLING SHEET NO. 3  
Section No. 7 DATE 6-7-74

TRANSMITTED TO FILE  
WITHOUT ORDER  
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COMMISSION  
6-26-74



# HARRISONVILLE TELEPHONE COMPANY

ILL.C.C. No. 9

Section No. 7.

First Revised Sheet No. 7

Canceling Original Sheet No. 7

## HARRISONVILLE TELEPHONE COMPANY

WATERLOO, ILL.

COLUMBIA BASE RATE AREA BOUNDARY MAP

AREA BEING ADDED TO  
COLUMBIA BASE RATE AREA

FILED IN COMPLIANCE WITH

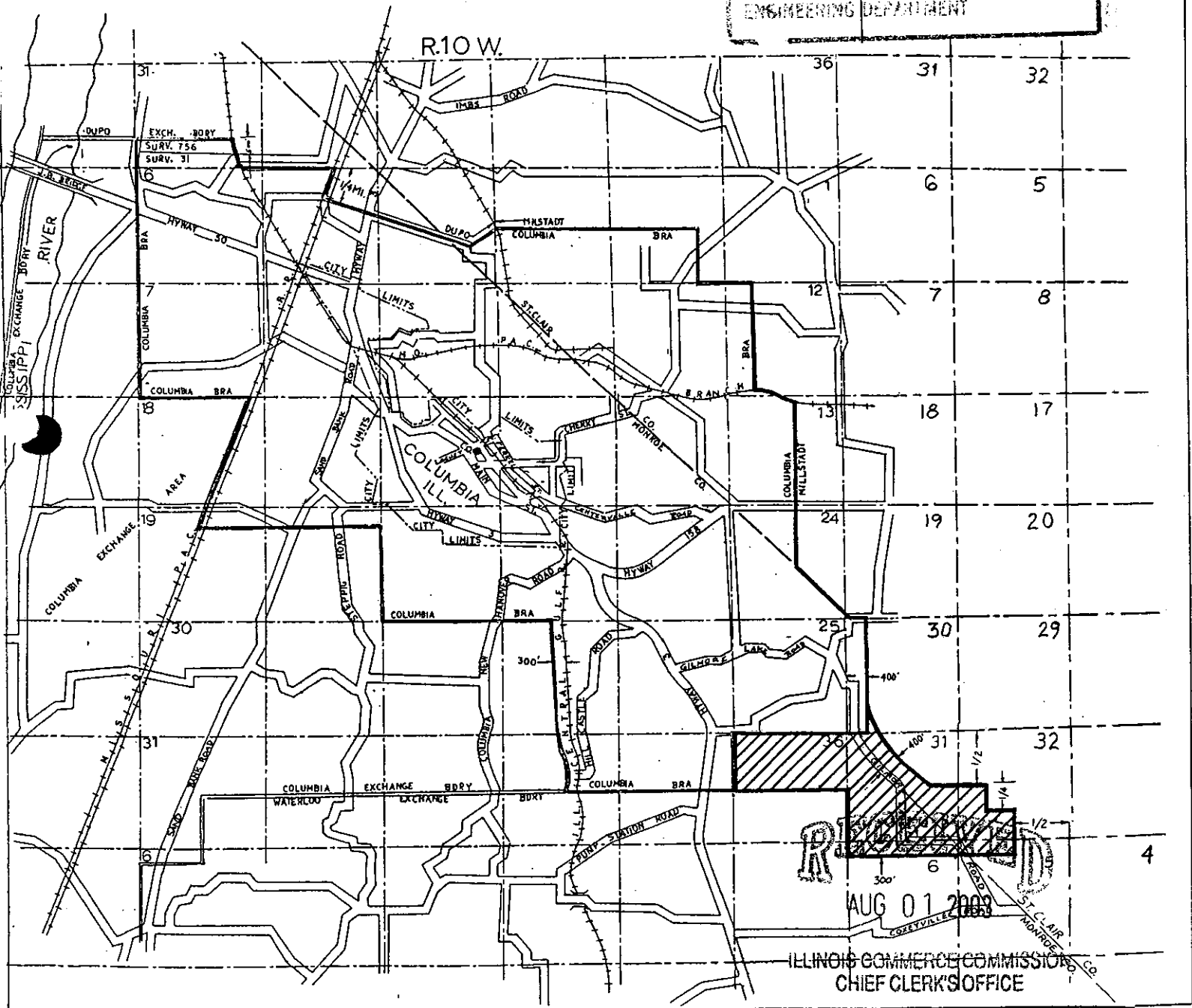
Draw No. 01-0488

Check No. 0113104

Date 01/13/04

PUBLIC UTILITIES COMMISSION

ENGINEERING DEPARTMENT



Issued: August 1, 2003

Effective: September 1, 2003

Issued by:

H. R. Gentsch, President and CEO  
Waterloo, Illinois 62298

HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 7

First Revised Sheet No. 8

Canceling Original Sheet No. 8

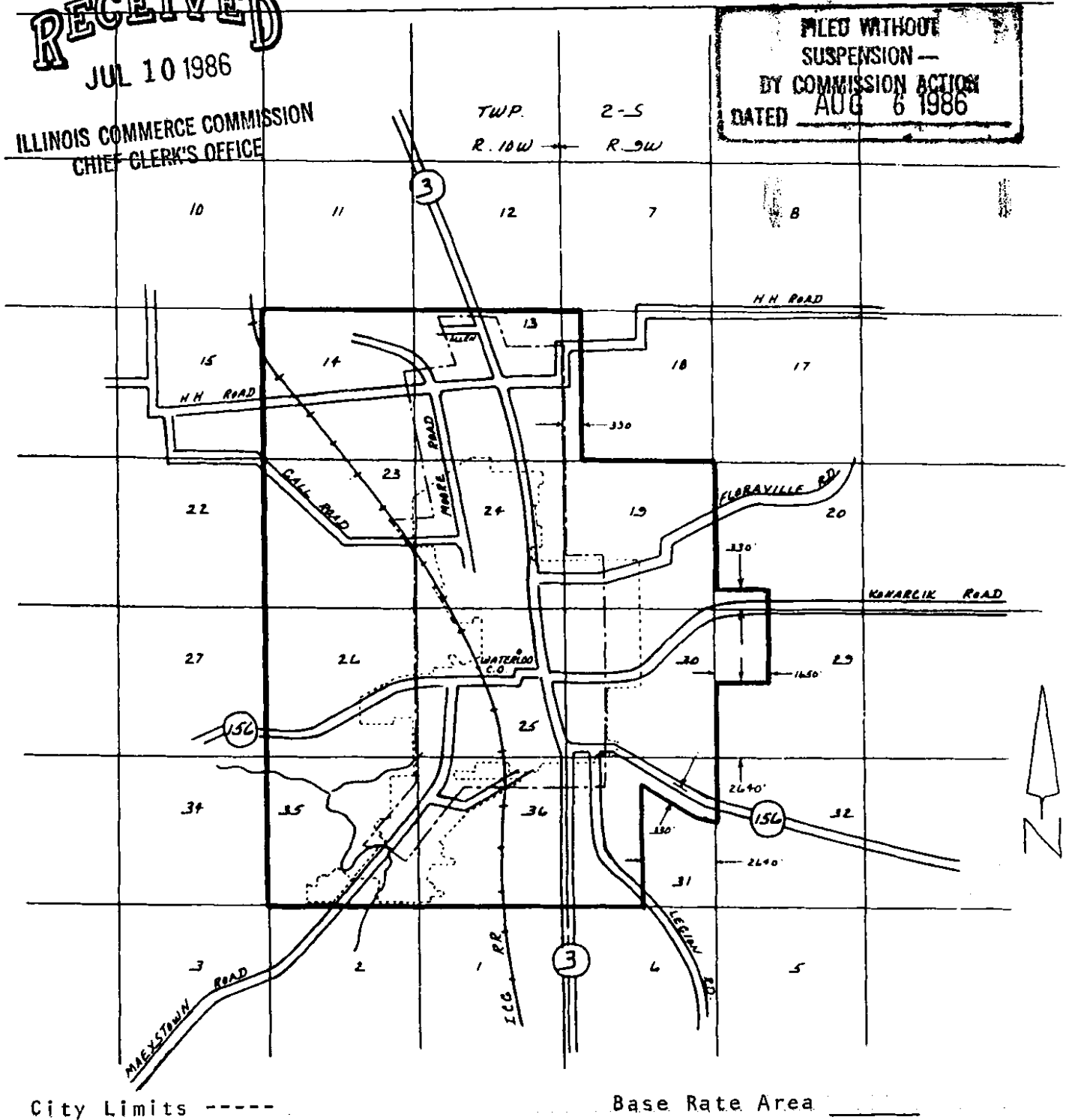
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CHIEF CLERK'S OFFICE

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BY COMMISSION ACTION  
DATED AUG 6 1986



City Limits -----

Base Rate Area \_\_\_\_\_

Issued: July 10, 1986

Effective: August 21, 1986

Issued by: Henry W. Gentsch, President  
Waterloo, IL

Date: 6/1/74

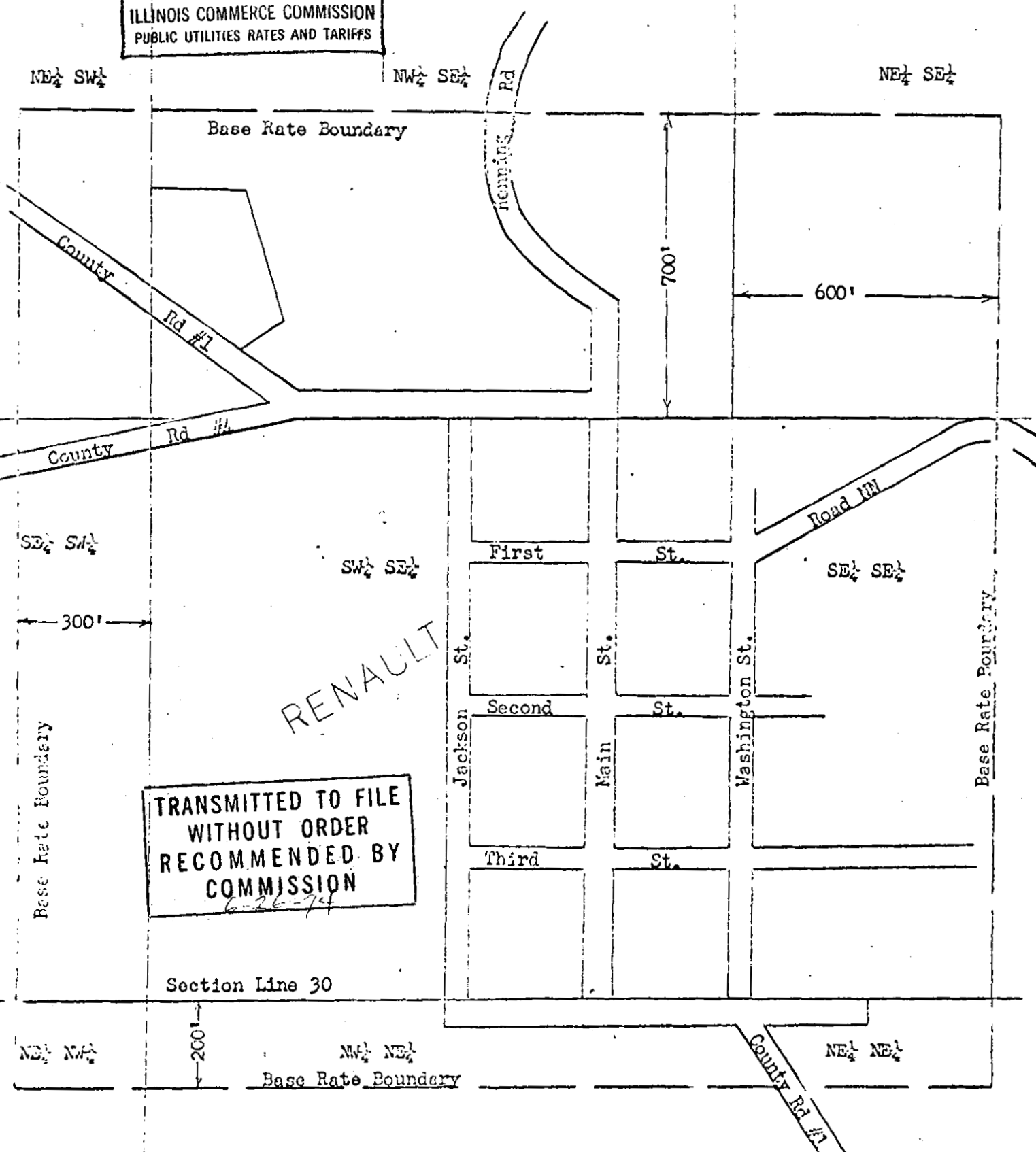
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HARRISONVILLE TELEPHONE COMPANY  
Renault Base Rate Area Boundary Map

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PUBLIC UTILITIES RATES AND TARIFFS

CODE:

Present Base Rate Boundary



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6-26-74

ILLINOIS COMMERCE COMMISSION  
PUBLIC UTILITIES RATES AND TARIFFS

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VILLAGE  
OF  
MAEYSTOWN  
ILL.

MAEYSTOWN BASE RATE AREA BOUNDARY  
MAP.

ILL. C.C. NO. 9

ORIGINAL SHEET NO. 10

CANCELLING SHEET NO.

Section No. 7      DATE 6-1-74

HARRISONVILLE TELEPHONE CO.  
WATERLOO, ILL.

Applies to All Exchanges, Illinois

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SUPPLEMENTAL SCHEDULE DUE TO STATE ADDITIONAL CHARGE

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- A. Pursuant to Section 36(b) and Section 7a.10 of "An act concerning Public Utilities" as amended, the company will charge its customers, in addition to all of the other lawful rates and charges, a 0.1% state additional charge on bill rendered on and after July 1, 1988. The state additional charge is based on the amount payable for intrastate service.

(S)

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MAY 18 2010

CHIEF CLERK'S OFFICE  
Illinois Commerce Commission

(S)

(D)

Issued: May 21, 2010

Effective: June 21, 2010

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

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TELECOMMUNICATIONS MUNICIPAL INFRASTRUCTURE  
MAINTENANCE FEE ACT

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A. State Infrastructure Maintenance Fee

Effective January 1, 1998, the General Assembly of the State of Illinois has imposed a State Infrastructure Maintenance Fee pursuant to the Telecommunications Municipal Infrastructure Maintenance Fee Act, (Public Act 90-154), in the amount of 0.5% of all gross charges billed by the Company to service addresses in the State of Illinois for telecommunications, other than wireless telecommunications, originating or received in the State, and has mandated that the Company charge each customer an additional charge as a separate line item on their billing statement equal to the State Infrastructure Maintenance Fee attributable to that customer's service address. Effective January 1, 1998, the Company shall charge each subscriber an amount equal to the State Infrastructure Maintenance Fee attributable to that customer's service address pursuant to the Telecommunications Municipal Infrastructure Maintenance Fee Act, (Public Act 90-154), as the same shall be amended from time to time.

(N)

B. Optional Infrastructure Maintenance Fee

Effective January 1, 1998, the General Assembly of the State of Illinois has authorized the Company, pursuant to the Telecommunications Municipal Infrastructure Maintenance Fee Act, (Public Act 90-154) to elect to pay the Optional Infrastructure Maintenance Fee in the amount of 0.25% of all gross charges billed by the Company to service addresses in the State of Illinois for telecommunications, other than wireless telecommunications, originating or received in a municipality if there is no existing franchise agreement between the Company and the municipality and the municipality has not imposed a Municipal Infrastructure Maintenance Fee as authorized by said Act. The Company hereby elects not to pay said Optional Infrastructure Maintenance Fee with respect to all such municipalities at this time.

(N)

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Order No. \_\_\_\_\_  
☒ Law ☐ Tariff Prov.  
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DEC 24 1997

JAN 6 1998

PUBLIC UTILITIES DIVISION  
Engineering Department

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

(N) - Denotes New

Issued: December 24, 1997

Effective: January 1, 1998  
Pursuant to P.A. 90-154  
dated July 23, 1997

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

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Applies to All Exchanges, Illinois

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## ILLINOIS UNIVERSAL SERVICE FEE

(N)

Pursuant to the Illinois Public Utilities Act, the Illinois Commerce Commission (ICC) ordered the establishment of a Section 13-301(d) Universal Service Support Fund. This fund provides support to those local exchange carriers found to be eligible under Section 13-301 (d). All local exchange and interexchange carriers, certificated in the state of Illinois, are required to contribute to the fund based on their proportionate share of intrastate retail revenues. Carriers are to recover the required contributions via an explicit surcharge on the end user customer bill. An Illinois Universal Service fee will be applied to customer's total intrastate service charges. This fee will be set pursuant to the Illinois Commerce Commission's Orders in Consolidated Docket Nos. 00-0233 and 00-0335.

(N)

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APR 30 2013

**ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE**

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Issued: May 1, 2013

Effective: June 1, 2013

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298



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Applies to All Exchanges, Illinois

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SIMPLIFIED MUNICIPAL TELECOMMUNICATIONS TAX

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The Simplified Municipal Telecommunications Tax Act (PA 92-0256) ("the Act") will repeal the municipal telecommunications tax, the municipal tax on the occupation or privilege of transmitting messages and the municipal infrastructure maintenance fee on December 31, 2002, and creates a single municipally imposed telecommunication tax beginning January 1, 2003. The Illinois Department of Revenue ("Department") will calculate the rate and will collect the tax on behalf of the municipalities, except the City of Chicago, beginning January 1, 2003.

(N)

The Department of Revenue publishes a list (pursuant to Sections 5-25 and 5-30 of the Act) with the calculated rate of the new tax for each municipality shown in the list. The Act requires the Company to collect the tax from its customers ("taxpayers") and to pay the tax directly to the Department.

The Act further provides that "the list shall be conclusive evidence of the imposition of the tax authorized by this Act at the rate appearing on such list." Section 5-25(c). Effective January 1, 2003, the Company will charge each customer ("taxpayer") a percentage of gross charges billed by the Company to the service address and the percentage will be equal to the rate shown on the list published by the Department for each municipality in the Company's service territory. The Company shall pay to the Department the amount of the tax collected less a discount of 1% which is allowed to reimburse the Company for the expenses incurred in keeping records, billing the customer, preparing and filing returns, remitting the tax and supplying data to a municipality or the Department on request.

(N)

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Date <u>01-10-03</u>	
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NOV 26 2002

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(N) – Denotes New

Issued: November 27, 2002

Effective: January 1, 2003

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

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Applies to All Exchanges, Illinois

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(N)

## PACKAGED SERVICES

## A. HARRISONVILLE TELEPHONE COMPANY SUPERBUNDLE PACKAGES

## 1. GENERAL

Harrisonville Telephone Company SuperBundle and 43,200 Minute Plan Super-Bundle packages provide a combination of services available as a package to residential customers. A multiline residential customer can select a local package on one or more of their lines.

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## 2. SERVICES

.1 The following services are included in the SuperBundle package offering

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CHIEF CLERK'S OFFICE

- .1 Basic Residence Local Exchange Service
- .2 Residential Caller ID or Caller ID on Call Waiting
- .3 Choice of four Custom Calling Services from the list below:

Call Waiting	Speed Call 8
Cancel Call Waiting	Speed Call 30
Call Forwarding	Automatic Call Back
Call Forwarding Busy Line/No Answer	Automatic Recall
Three Way Calling	Call Block
Intercom/Call Transfer	Selective Call Acceptance
Call Forward Fixed	Selective Call Forwarding
Call Forward Fixed/Busy Line No Answer	Selective Call Waiting
VIP	

- .4 Voice Notes Package 1, which is a deregulated product
- .5 HTC Communications Co. LD Bundled Plan, which is a part of the HTC Communications Co. ILL. C. C. No. 1 tariff
- .6 The SuperBundle package includes a combined Digital Subscriber Line (DSL) and internet access service, which is a deregulated product

(N)

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Applies to All Exchanges, Illinois

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## PACKAGED SERVICES

(N)

## A. HARRISONVILLE TELEPHONE COMPANY SUPERBUNDLE PACKAGES (Continued)

## 2. SERVICES (Cont'd)

.2 The following services are included in the 43,200 Minute Plan SuperBundle package offering:

- .1 Basic Residence Local Exchange Service
- .2 Residential Caller ID or Caller ID on Call Waiting
- .3 Choice of four Custom Calling Services from the list below:

Call Waiting	Speed Call 8
Cancel Call Waiting	Speed Call 30
Call Forwarding	Automatic Call Back
Call Forwarding Busy Line/No Answer	Automatic Recall
Three Way Calling	Call Block
Intercom/Call Transfer	Selective Call Acceptance
Call Forward Fixed	Selective Call Forwarding
Call Forward Fixed/Busy Line No Answer	Selective Call Waiting
VIP	

- .4 Voice Notes Package 1, which is a deregulated product
- .5 HTC Communications Co. LD Bundled Plan, which is a part of the HTC Communications Co. ILL. C. C. No. 1 tariff

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PACKAGED SERVICES

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## A. HARRISONVILLE TELEPHONE COMPANY SUPERBUNDLE PACKAGES (Continued)

## 3. CONDITIONS

- .1 Harrisonville Telephone Company SuperBundle and 43,200 Minute Plan SuperBundle packages are not available with the following:

- Any other package or bundled offering on the same line
- Lifeline Assistance
- ISDN Service
- Foreign exchange service

(D)

(D)

- .2 Services are offered where facilities permit.

## 4. RATES

	<u>Monthly Rate<sup>1, 2</sup></u>
SuperBundle	\$ 79.90
43,200 Minute Plan SuperBundle	\$ 49.95

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Illinois Commerce Commission

<sup>1</sup>Non-deniable charges total \$34.90 for the SuperBundle and \$4.95 for the 43,200 Minute Plan SuperBundle. Local exchange service cannot be disconnected for non-payment of these charges

<sup>2</sup>Subscribers are allowed to substitute certain services or upgrade certain services in limited circumstances. Such substitutions or upgrades may result in an alteration to the standard Monthly Rate.

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Issued: May 21, 2010

Effective: June 21, 2010

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## MOBILE TELEPHONE SERVICE

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## A. Regulations

## 1. Definition

- .1 Mobile Telephone Service is a communication service through a land radiotelephone station between a wire telephone and a mobile unit or between two mobile units.

## 2. Availability of Service

- .1 Mobile telephone service is available to mobile units equipped for this service when within range of a land radiotelephone station through which such service is furnished and subject to transmission, atmospheric and like limitations.

## 3. Provision of Equipment

- .1 All work of installation of equipment and lines furnished by the Telephone Company necessary to the furnishing of service is done by the Telephone Company. Equipment and lines furnished by the Telephone Company are the property of the Telephone Company. Agents and employees have the right to inspect the mobile unit at any reasonable hour. (C)

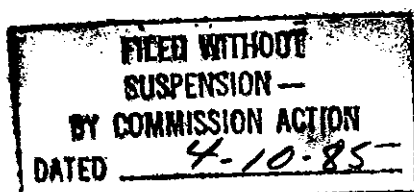
## 4. Undertaking of the Telephone Company

- .1 The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment. In case of a shortage of facilities, applications for service will be filled in order of precedence
- .2 In connection with general and dispatching service, the Telephone Company does not undertake to transmit messages, but offers the use of its facilities for communications between its customers.
- .3 In connection with signaling service, the Telephone Company undertakes only to transmit a signal for the purpose of actuating a signal on the mobile unit and accepts no responsibility for the transmission of further intelligence.

(C) - Denotes Change

Issued: March 20, 1985

Effective: May 9, 1985

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## MOBILE TELEPHONE SERVICE (Continued)

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## 5. Obligations of Customer

- ILLINOIS COMMERCE COMMISSION  
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- .1 The mobile customer shall establish his identity of any communication as often as may be necessary.
  - .2 The mobile customer shall be solely responsible for establishing the identity of the person or persons with whom connection is made at the called station.
  - .3 The customer's use of the radio transmitter on the mobile unit shall at all times be subject to the use of the radio facilities by other radio subscribers.
  - .4 The customer is required to furnish, install and maintain the mobile unit and all associated equipment. (C)

## 6. Limited Service

- .1 The Telephone Company reserves the right to limit the length of conversation when necessary in times of emergency resulting in a shortage of facilities.

## 7. Liability of Telephone Company

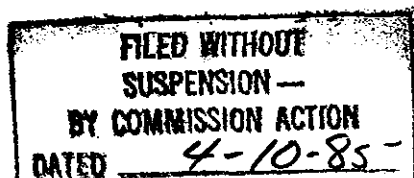
- .1 In view of the fact that the customer has exclusive control of his communications facilities and because of the unavoidableness of errors incident to the services and to the use of such facilities, the services are subject to the terms, conditions and limitations herein specified. (C)
- .2 In the event of an interruption to the service, which is not due to the negligence or willful act of the customer, there will be allowed a pro-rate adjustment of the monthly guarantee and of any fixed monthly charges involved, for the service and facilities rendered useless and inoperative by reason of the interruption, during the time said interruption continues in excess of twenty-four hours from the time it is reported to the Telephone Company or detected by said company. For the purpose of administering this regulation, every month is considered to have thirty days.

(C) - Denotes Change

Issued: March 20, 1985

Effective:

May 9, 1985

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

## MOBILE TELEPHONE SERVICE (Continued)

- .3 The liability of the Telephone Company for damages arising out of mistakes, omissions, interruptions, delays, or errors of defects in transmission occurring in the course of furnishing service or facilities and not caused by the negligence of the customer, or of the Telephone Company in failing to maintain proper standards of maintenance and operation and to exercise reasonable supervision shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission occurs.

- .4 The Telephone Company is not liable for damages for any accident (C) or injury occasioned by the mobile unit or by supplementary apparatus provided in connection therewith.

- .5 When the lines of other telephone companies are used in establishing connections to points not reached by the Company's lines, the latter company is not liable for damages or loss of service of the other company or companies.

## 8. Payment for Service

- .1 The customer is required to pay all charges in accordance with the Telephone Company's regular billing and collection practices.

## 9. Deposits

- .1 The Telephone Company may, in order to safeguard its interest, require an applicant or a customer to make a suitable deposit to be held by the Telephone Company as a guarantee for the payment of charges. The fact that a deposit has been made in no way relieves the applicant or customer from complying with the Telephone Company's regularizations as to advance payments and the prompt payment of bills on presentation. At such time as the contract is terminated, the amount of the deposit is credited to the customer's account and any credit balance which may remain is refunded. At the option of the Telephone Company, such a deposit may be refunded or credited to the customer at any time prior to termination of the contract. In case of a cash deposit, simple interest at the legal rate is paid for the period during which the deposit is held by the Telephone Company, provided the period is thirty days or more.

(C) - Denotes Change

Issued: March 20, 1985

Effective:

May 9, 1985

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Waterloo, IL 62298

Applies to All Exchanges, Illinois

## MOBILE TELEPHONE SERVICE (Continued)

## 10. Initial Contract Period and Termination of Service by Customer

- .1 Contract Periods - The initial contract period for service and facilities is ninety (90) days and thereafter the contract period shall be thirty (30) days. (C)

Termination by customer - Service or facilities may be terminated by the customer at any time, subject to payment of full charges for the period service is rendered, except that, if termination occurs within the initial contract period, charges apply for the full initial contract period.

## 11. Use of Service and Facilities

- .1 The service is intended only for communications in which the customer has a direct interest and shall not be used for any purpose for which a payment or other compensation shall be received by him from any other person, firm or corporation for such use, or in the collection, transmission or delivery of any communication for others. Misuse of facilities are herein defined shall be subject to termination, with the proper charges applied.

## Service Agreements

- .1 An application for service becomes a contract upon the establishment of service. Neither the contract nor any rights acquired thereunder may be assigned or in any manner transferred. Request for additional service, upon the establishment thereof, become a part of the original contract except that each item of additional service is furnished subject to payment of charges for the period specified under "10" preceding.

## 13. Directory Errors and Omissions

- .1 The Telephone Company's liability arising from errors in or omissions of the directory listings shall be limited to and satisfied by a refund or credit not exceeding the amount of the guarantee and fixed charges for the service during the period covered by the directory in which the error or omission occurs.

(C) - Denotes Change

Issued: March 20, 1985

Effective:

May 9, 1985

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298

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## MOBILE TELEPHONE SERVICE (Continued)

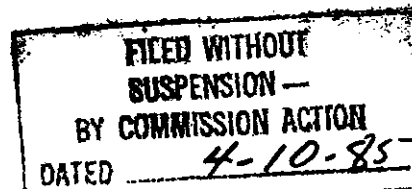
## 14. Denial and Restoral of Service

- .1 In the event of abandonment of the equipment provided by the Telephone Company, the non-payment of any sum due, the use of foul or profane expressions, the impersonation of another with fraudulent intent, or of any other violation of the lawful regulations of the Telephone Company, of the Communication Act of 1934, as amended, or of the rules and regulations of the Federal Communications Commission, the Telephone Company may either temporarily deny service, or terminate the contract.
- .2 When the service of a customer has been temporarily denied in accordance with the preceding paragraph, but the contract has not been terminated or the order to remove the service has not been issued and completed, such service will be restored upon the payment of all charges due plus a restoral charge.
- .3 Upon the use of the service for the purpose of performing any service in competition with the service which the Telephone Company may now or hereafter furnish, the Telephone Company may, by notice in writing to the customer without incurring any liability, forthwith discontinue the furnishing of said service and terminate the contract.

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CHIEF CLERK'S OFFICE

Maintenance and Repair



- .1 All maintenance and repair of customer equipment is to be provided by the customer.

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## 16. Order or Precedence in adding Mobile Units

- .1 When facilities in a given area are insufficient to permit furnishing mobile telephone service to all who desire such service, applications for service of new customers or of existing customers shall be filled in accordance with categories of precedence in the order listed below. All applications in the same category shall be filled in the order in which they are received and all such applications shall have precedence over applications in a lower category.

(D) - Denotes Delete

(C) - Denotes Change

Issued: March 20, 1985

Effective:

May 9, 1985

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

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MOBILE TELEPHONE SERVICE (Continued)

16. Order of Precedence in adding Mobile Units (con't)

Category 1 - Public Safety and Health

Official federal, state, county and municipal government agencies protecting the public safety and health; private organizations and persons engaged primarily in protecting the public safety and health, such as physicians, hospitals, ambulance services, volunteer fire departments, American Red Cross, licensed protective patrols and armored cars and similar agencies.

Category 2 - Carrier and Utilities

Contract carriers, common carriers, and public utilities (exclusive of taxicabs and livery service), for communications other than correspondence of the general public.

Category 3 - Other Public Services

Emergency repair organizations, not included in Category 1, protecting health and property; press associations, newspapers and broadcasting stations.

Category 4 - Physically Handicapped

Persons who, because of physical handicaps, operate specifically-equipped vehicles and are unable to leave such vehicle without assistance.

Category 5 - Industrial

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing, distribution and storage organizations; producers of substantial quantities of food; business concerns engaged in construction of housing and industrial or public works; taxicabs and livery service.

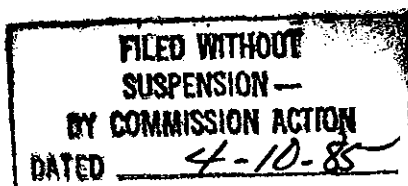
Category 6 - All Others

Issued: March 20, 1985

Effective:

May 9, 1985

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298



HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 10

Second Revised Sheet No. 7

Cancelling First Revised Sheet No. 7

FILED IN COMPLIANCE WITH

☐ Order No. \_\_\_\_\_

☒ Law ☐ Tariff Prov.

Check for Compliance

Date 10-21-91

PUBLIC UTILITIES DIVISION

ENGINEERING DEPARTMENT

Applies to All Exchanges, Illinois

MOBILE TELEPHONE SERVICE (Continued)

17. Use of Service for Unlawful Purposes

- .1 The Service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Telephone Company will refuse to furnish service when it has reasonable ground to believe that such service will be used in violation of law.

B. SERVICE AREA

The Waterloo Service Area consists of the area within range of (T) the land radiotelephone station through which service is furnished and subject to transmission, atmospheric and like limitations.

Automatic dial mobile telephone service will be provided from the Harrisonville Telephone Company's Waterloo Exchange. Long distance service outside the Waterloo Service Area will be routed and (T) rated as a Waterloo subscriber.

The Waterloo Service Area consists of the Columbia, Red Bud, (C) Renault, Valmeyer, Waterloo, Prairie du Rocher and Dupu exchanges.(C)

C. RATES

1. Waterloo Service Area (C)

- .1 The following monthly charge will be made for communications service from the mobile station to a station within the Waterloo Service Area: (C)

Base Charge including unlimited air time: \$28.75 (T)

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(D) - Denotes Deletion  
(T) - Denotes Text Change  
(C) - Denotes Change

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Issued: October 1, 1991

Effective: November 1, 1991

Issued by: Henry W. Gentsch, President  
Waterloo, IL

Applies to All Exchanges, Illinois

## MOBILE TELEPHONE SERVICE (Continued)

- .2 Charges for messages other than those in (1) preceding are as follows: (T)

For messages originated from a land telephone station in the Waterloo Service Area to a mobile station in the Waterloo Service Area, the rates and charges in Section No. 7 of this tariff apply; for messages originated from a land telephone station in the Waterloo Service Area to a mobile station of another Telephone Company, message toll rates in Section No. 6 of this tariff apply. (T)

2. Miscellaneous Charges - One Time Charge

- .1 A restoral charge as outlined in Section No. 3, of this tariff will apply for restoring service which has been denied under the provisions of Section No. 2 of this tariff. (T)

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<input type="checkbox"/> Order No. _____	<input type="checkbox"/> Tariff Prov.
<input checked="" type="checkbox"/> Law	
Check for Compliance	
Date <u>10-21-91</u>	
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ENGINEERING DEPARTMENT	

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ILLINOIS COMMERCE COMMISSION  
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(T) - Denotes Test Change

Issued: October 1, 1991

Effective: November 1, 1991

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298

HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 10

First Revised Sheet No. 9

Cancelling Original Sheet No. 9

Applies to All Exchanges, Illinois

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MOBILE TELEPHONE SERVICE (Continued)

This sheet cancels ILL. C. C. NO. 9, Section No. 10, Sheets 9 through 13.

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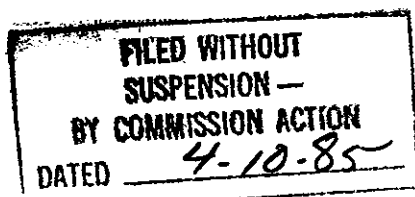
ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

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Issued: March 20, 1985

Effective: May 9, 1985

Issued by: Henry W. Gentsch, President  
Waterloo, IL 62298



Applies to All Exchanges, Illinois

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MOBILE TELEPHONE SERVICE (Continued)

Category 4 - Physically Handicapped

Persons who, because of physical handicaps, operate specifically-equipped vehicles and are unable to leave such vehicle without assistance.

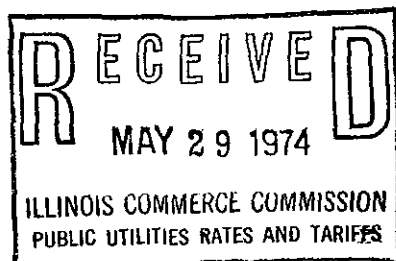
Category 5 - Industrial

Gas or oil producing or drilling operators; producers and distributors of fuel and lumber and other construction materials and equipment; food processing, distribution and storage organizations; producers of substantial quantities of food; business concerns engaged in construction of housing and industrial or public works; taxicabs and livery service.

Category 6 - All Others

20. Use of Service for Unlawful Purposes

- .1 The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Telephone Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law.



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Issued June 1, 1974

Effective July 1, 1974

Issued by

Henry W. Gentsch, President

Waterloo, Illinois

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WITHOUT ORDER  
RECOMMENDED BY  
COMMISSION

Applies to All Exchanges, Illinois

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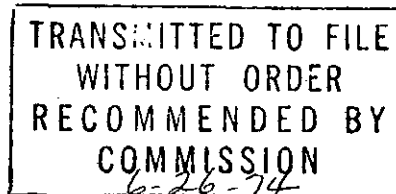
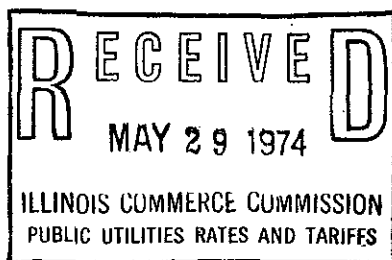
MOBILE TELEPHONE SERVICE (Continued)

B. SERVICE AREA

The service area consists of the area within range of the land radiotelephone station through which service is furnished and subject to transmission, atmospheric and like limitations.

Automatic dial mobile telephone service will be provided from the Harrisonville Telephone Company's Waterloo Exchange. Long distance service will be routed and rates as a Waterloo subscriber.

The Waterloo flat rate service area consists of the Columbia, Red Bud, Renault, Valmeyer and Waterloo Exchanges.



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Issued June 1, 1974

Effective July 1, 1974

Issued by

Henry W. Gentsch, President

Waterloo, Illinois

Applies to All Exchanges, Illinois

## MOBILE TELEPHONE SERVICE (Continued)

## C. Rates

## 1. Flat Rate Service

- .1 Flat rate service is furnished between mobile units within range of a flat rate mobile base station and any wire telephone within the flat rate mobile telephone service area as shown in B. preceding or any other mobile units within range of the same base station at the following rates and charges:

	Initial Non-recurring Charge	Monthly Rate
a. Mobile telephone equipment equipped for two-way full duplex dial service in the flat rate calling area of the base station where the customer contracts for such service and in the mobile service areas of other base stations.	\$121.15	\$ 82.38

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<input checked="" type="checkbox"/> Order No. <u>83-R12</u>	
<input type="checkbox"/> Law	<input type="checkbox"/> Tariff Prov.
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PUBLIC UTILITIES RATES AND TARIFFS

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The above rates are subject to State of Illinois Message tax of .05 and Illinois Commerce Commission gross revenue tax of .0008 - total tax .0508 (5.08%). See ILL. C. C. NO. 9, Section No. 8, Fourth Revised Sheet No. 1.

Issued: November 15, 1983

Effective: December 15, 1983

Issued by

Henry W. Gentsch, President  
Waterloo, Illinois



Applies to All Exchanges, Illinois

MOBILE TELEPHONE SERVICE (Continued)

- .2 Where a mobile unit is furnished flat rate service, charges for messages other than those in (1) preceding are as follows:

For messages handled through the flat rate base station of the subscriber or through another flat rate base station of another Telephone Company and outside the flat rate service area of such base station, message toll rates apply.

2. Miscellaneous Charges - one time charge

- .1 The initial nonrecurring charges shown in C1. .1a. apply when such equipment is changed or moved from one mobile unit to another and are in addition to and not in lieu of service connection charges.
- .2 When complete cabling suitable for the desired service is in place in the mobile unit, an initial nonrecurring charge of \$38.77 per set applies for general service and is in addition to and not in lieu of service connection charges. (C)
- .3 When service is transferred from one customer to another with no change of equipment or type of service, a service connection charge as outlined in Section 3, Sheets 1-10 of this tariff will apply.
- .4 A restoral charge as outlined in Section 3, Sheet 10 of this tariff will apply for restoring service which has been denied under the provisions of A 14.1 of this tariff.

C - Denotes Change

The above rates are subject to State of Illinois Message tax of .05 and Illinois Commerce Commission gross revenue tax of .0008 - total tax .0508 (5.08%). See ILL. C. C. NO. 9, Section No. 8, Fourth Revised Sheet No. 1.

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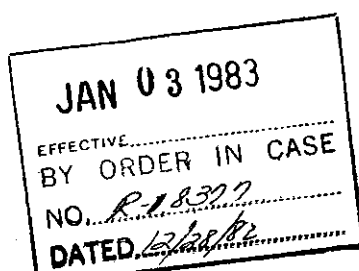
Issued: No. R-18377 dated December 28, 1982. Effective: On bills rendered on and after House Bill 991 becomes law.

JAN 7 1983

Issued by

Henry W. Gentsch, President  
Waterloo, Illinois

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ILLINOIS COMMERCE COMMISSION  
PUBLIC UTILITIES RATES AND TARIFFS

Applies to All Exchanges, Illinois

OPERATOR ASSISTED LOCAL CALLING SERVICE

A. GENERAL

1. The provisions shown herein apply when connections (local calls) between stations belonging to the same flat rate calling area are established with the assistance of a Company operator.

B. CONDITIONS

1. All local calls, including local coin calls, which are not direct dialed by the customer are subject to charge, unless otherwise exempted by Paragraph (2) following.
2. Charges do not apply to the following local calls:
  - .1 Calls which require operator assistance to reach local emergency service agencies such as police, sheriff, fire department, poison control, etc. or (2) from the accounts of customers who have been certified by a registered physician or recognized agency as unable to direct dial a local call because of a visual or physical handicap.
  - .2 Calls which require operator assistance to reach the Company business office or repair service.
  - .3 Calls which require operator assistance due to equipment malfunctions which prevent completion of direct dialed calls.

C. CHARGE

1. A charge of \$.48 applies to each local call completed with assistance from a telephone company operator. (C)

C - Denotes Change

The above rates are subject to State of Illinois Message tax of .05 and Illinois Commerce Commission gross revenue tax of .0008 - total tax .0508 (5.08%). See ILL. C. C. NO. 9, Section No. 8, Fourth Revised Sheet No. 1.

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Issued: No. R-18377 dated December 28, 1982. Effective: On bills rendered on and after House Bill 1981 becomes law.

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Henry W. Gentsch, President  
Waterloo, Illinois

JAN 03 1983

EFFECTIVE.....  
BY ORDER IN CASE  
NO. R-18377

Applies to All Exchanges, Illinois

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LOCAL DIRECTORY ASSISTANCE CALL SERVICE

A. GENERAL

1. Telephone calls by customers for telephone number listings will be answered and numbers given if listed in the Company's directory assistance records.
2. A maximum of two (2) requested telephone numbers will be provided for each Directory Assistance call.
3. The rates in section B following apply for all calls to Directory Assistance operator (411 or 555-1212).
4. The Company shall not be liable for any errors or omissions, whether arising through negligence or otherwise, in the information furnished; and the customer shall indemnify and save the Company harmless against all claims (including costs and reasonable attorneys' fees) that may arise from the use of such information.

B. RATES

- 1.
2. Call allowances are not transferable between separate accounts of the same customers.
3. The charge for each direct dialed call to Directory Assistance (411 or 555-1212) is \$.95. (I) (D)
4. Where a customer requests operator assistance to place a call to Directory Assistance, the operator assistance charge is applicable in addition to a charge of \$.95 per call. (I)
5. Calls to Directory Assistance from Payphone Service, Hotels or Hospitals or lines of customers who have been certified by a registered physician or recognized agency as unable to use a directory because of a physical handicap are not subject to charge.

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Issued: April 30, 2015

Effective: May 30, 2015

Issued by: H. R. Gentsch, President and CEO  
Waterloo, IL 62298

APR 30 2015

ILLINOIS COMMERCE COMMISSION  
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Applies to All Exchanges, Illinois

FOREIGN EXCHANGE SERVICE

I. GENERAL

- .1 Harrisonville Telephone Company's rates and charges for Foreign Exchange Service (C)  
are shown in its ILL. C.C. No. 10 intrastate tariff. (C)

(D)

FILED IN COMPLIANCE WITH  
☒ Order No. \_\_\_\_\_ ☐ Tariff Prov.  
☒ Law CHECK FOR COMPLIANCE

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Issued: July 12, 1996

Effective: July 15, 1996 Pursuant to  
Docket No. 95-0503

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. No. 9  
Section 12  
Original SHEET No. 2

(Name of Company)

CANCELLING

SHEET No.

APPLIES TO All Exchanges In ILLINOIS  
(Name of City)

CLASS OF SERVICE	RATE
FOREIGN EXCHANGE SERVICE (Cont'd.)	
3. CONDITIONS	
.1 This is exchange service furnished from an exchange other than the one from which service would normally be furnished.	
.1.1 The exchange in which the telephone or termination which receives FX service is located is herein called the Station Location, and the company which operates that exchange is the Station or Local Company.	
.1.2 The exchange in which the central office exchange equipment for FX service is located is herein called the Serving Exchange, and the company which operates that exchange is the Serving Company.	
.2 The Station Company will make the necessary arrangements for service with the customer.	
.3 Where Local and Serving Company are jointly furnishing foreign exchange service, each company will bill the customer directly as follows:	
.3.1 The Serving Company will bill the foreign exchange customer for the basic service (i.e., the exchange line, message units, service connection charges), message toll and inter-exchange channel, except as otherwise agreed to between the Local and Serving Company.	

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BY COMMISSION ACTION  
DATED 5-24-78

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PUBLIC UTILITIES RATES AND TARIFFS

ISSUED May 10 1978  
Month Day YearEFFECTIVE June 10 1978  
Month Day YearISSUED BY Henry W. Gentsch  
Name of OfficerPresident  
Title

Waterloo, Illinois

Address of Officer

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. No. 9  
Section 12  
SHEET No. 3

Original

(Name of Company)

CANCELLING

SHEET No.

APPLIES TO All Exchanges In

ILLINOIS

(Name of City)

CLASS OF SERVICE	RATE
FOREIGN EXCHANGE SERVICE (Cont'd.)	
3. CONDITIONS (Cont'd.)	
.4 The Serving Company will determine if Foreign Exchange Service will be provided.	
.4.1 Customers subscribing to Foreign Exchange Service must also subscribe to service from their local exchange.	
.5 The furnishing of a Foreign Exchange Service may involve the construction of certain facilities between the base rate area boundary of the local exchange and the customer's premise. Charges to be paid by the customer for the construction of these facilities will be determined as follows:	
.5.1 When the local exchange is operated by this Company, the charge will be the actual cost of construction.	
.6 Where Foreign Exchange Service is furnished outside the base rate area of local exchange, the appropriate excess mileage charge will be determined as set forth in the section under mileage charges.	
.7 When Foreign Exchange Service is provided by means of an inter-exchange extension, the above conditions apply in addition to the following:	

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BY COMMISSION ACTION  
DATED 5-24-78

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MAY 10 1978  
ILLINOIS COMMERCE COMMISSION  
PUBLIC UTILITIES RATES AND TARIFFS

ISSUED May 10 1978  
Month Day YearEFFECTIVE June 10 1978  
Month Day YearISSUED BY Henry W. Gentsch President  
Name of Officer Title

Waterloo, Illinois

Address of Officer

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## Applies to All Exchanges, Illinois

## FOREIGN EXCHANGE SERVICE (Cont'd.)

## 3. CONDITIONS (Cont'd.)

- .7.1 Rates applicable to this service are contained in Section (Extension Stations, Section (Extension Mileage Charges) and in this section under 4. Rates, following, for the inter-exchange mileage charges.

## 4. RATES

- .1 The basic monthly rate and service charge applicable at the foreign exchange for the grade of service provided, plus the following charges.

- .2 Interexchange Mileage Charges

Interexchange mileage charges for Foreign Exchange Service are shown in its (C)  
ILL. C. C. No. 10 intrastate tariff. (C)

- .3 The monthly rate and installation charge for supplemental services or equipment, except for directory services, will be those filed for the local exchange.

- .3.1 The rates for extra directory listings are those filed for the foreign exchange.

FILED IN COMPLIANCE WITH  
☐ Order No. \_\_\_\_\_ ☐ Tariff Prov.  
☒ Law  
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Issued: July 12, 1996

Effective: July 15, 1996 Pursuant to  
Docket No. 95-0503

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

ILLINOIS SMALL COMPANY EXCHANGE CARRIER ASSOCIATION ("ISCECA")

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☐ Order No. ☐ Tariff Prov.  
☒ Law CHECK FOR COMPLIANCE

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Effective: July 15, 1996 Pursuant to  
Docket No. 95-0503

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298



## APPLIES TO ALL EXCHANGES, ILLINOIS

## SUPPLEMENTAL CHARGE TO CERTAIN INTRASTATE RATES

Effective for service rendered on and after the effective date of this tariff, the Company will charge its customers, in addition to all other applicable rates and charges, a supplemental charge of \$7.93 per line effective January 1, 1988, and \$8.50 per line effective July 1, 1988. This tariff applies to the following:

All access charges appearing on ILL. C. C. NO. 9, Section No. 7, Sheet No. 1 as follows:

Individual lines, Business and Residence

Effective January 1, 1988 \$7.93 (C)

Effective July 1, 1988 \$8.50 (C)

FILED IN COMPLIANCE WITH	
<input checked="" type="checkbox"/> Order No.	83-0142
<input type="checkbox"/> Law	<input type="checkbox"/> Tariff Prov.
Checked for Compliance	
Date	12-22-87
PUBLIC UTILITIES DIVISION	
ENGINEERING DEPARTMENT	

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ILLINOIS COMMERCE COMMISSION  
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The above rates are filed pursuant to the Thirty Sixth Interim Order in Docket #83-0142, November 24, 1987.

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Issued: December 21, 1987

Effective: January 1, 1988

Issued by: Henry W. Gentsch, President

Waterloo, IL

Applies to All Exchanges, Illinois

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☒ Law CHECK FOR COMPLIANCE

MAY 27 1998

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Issued: September 3, 1997

Effective: October 4, 1997

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, Illinois 62298

HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 15

First Revised Sheet No. 2

Canceling Original Sheet No. 2

Applies to All Exchanges, Illinois

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Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

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Issued: September 3, 1997

Effective: October 4, 1997

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

Applies to All Exchanges, Illinois

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Effective: October 4, 1997

Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298

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Waterloo, IL 62298

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Issued by: H. R. Gentsch, President and Chief Executive Officer  
Waterloo, IL 62298



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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 15

Third Revised Sheet No. 13

Canceling Second Revised Sheet No. 13

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HARRISONVILLE TELEPHONE COMPANY

ILL. C. C. NO. 9

Section No. 15

First Revised Sheet No. 14

Canceling Original Sheet No. 14

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Applies to All Exchanges, Illinois

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ILLINOIS COMMERCE COMMISSION

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## COMPETITIVE SERVICES

## A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1

## 1. General

## 1.A Service Overview

**FILED WITHOUT  
INVESTIGATION—  
BY COMMISSION ACTION  
DATED SEP 26 1990**

- .1 When requested by local government authorities and subject to the availability of facilities and equipment, the Company will provide Enhanced 9-1-1 Telecommunications switching, trunking, communications lines and premises equipment (Enhanced 9-1-1 Service) for the purpose of voice reporting emergencies by the public. The Enhanced 9-1-1 service is classified as Local Telecommunications Service.
- .2 The Company will only provide Enhanced 9-1-1 Service within an entire central office.
- .3 A Public Safety Answering Point (PSAP) is the answering point for an Enhanced 9-1-1 call. When the Enhanced 9-1-1 Service Customer requests more than one PSAP location, each PSAP will be designated as Primary or Secondary to identify the order in which calls are directed for answering.
- .4 A call dialed to "9-1-1" from a telephone which is usable for local exchange access and arranged to provide Enhanced 9-1-1 Service will be transmitted to the designated Primary or Secondary PSAP for that telephone.
- .5 For the purposes of this tariff an Emergency Services Provider is an agency which is prepared to provide one or more specific emergency services via calls received from a PSAP.
- .6 No charge will be assessed to the calling party by the Company for Enhanced 9-1-1 calls originated from local exchange access facilities.
- .7 Enhanced 9-1-1 Service utilizes equipment that can provide features such as displaying caller information to the PSAP Operator and routing 9-1-1 calls to a specific PSAP.

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COMPETITIVE SERVICES (Continued)

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## A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

## 1. General (Con't)

## 1.B Regulations:

- .1 This offering is limited to the provision and use of the digits "9-1-1" as the Universal Emergency Telephone Number (Code).
- .2 The Company will not provide a mix of Basic and Enhanced 9-1-1 Service within a given central office.
- .3 Enhanced 9-1-1 Service is a one-way incoming service to the PSAP only.
- .4 An order for Enhanced 9-1-1 Service may be presented to the Company under the following conditions:
  - a. The order is executed in writing by each participating local governmental authority or its duly appointed agent.
  - b. If the order is made by an agent, satisfactory evidence of appointment must be provided.
  - c. The order shall contain a complete list of all participating Emergency Services Providers.
- .5 The Enhanced 9-1-1 Service Customer must submit to the Company written concurrence to the following terms and conditions by all participating Emergency Services Providers:
  - a. The Company shall not have any responsibility for determining which Emergency Services Providers will participate in (jointly) subscribing to Enhanced 9-1-1 Service offering and for the control and staffing of the PSAP.
  - b. The Enhanced 9-1-1 Service Customer will accept on a 24 hour basis all Enhanced 9-1-1 calls routed to it.
  - c. The Enhanced 9-1-1 Service Customer must subscribe to sufficient Enhanced 9-1-1 Service trunks to adequately handle incoming calls in accordance with ICC requirements.

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## COMPETITIVE SERVICES (Continued)

## A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

## 1. General (Con't)

## 1.B Regulations: (Con't)

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DATED SEP 26 1990

(N)

- d. The Enhanced 9-1-1 Service Customer must subscribe to, or provide, sufficient telephone equipment with a capacity adequate to handle the number of incoming 9-1-1 lines and trunks provided for in (c) above in accordance with ICC requirements.
- .6 The Enhanced 9-1-1 Service Customer will provide the Company with an updated list of all participating Emergency Service Providers anytime there is a change in the list.
- .7 In addition to the Enhanced 9-1-1 Service Trunks, the Enhanced 9-1-1 Service Customer must subscribe to at least one non-emergency (Administrative) local exchange line at each PSAP location.
- .8 The main telephone directory listing for each PSAP will be an administrative telephone number or a listed seven-digit emergency number as requested by the Enhanced 9-1-1 Service Customer. A listing for the PSAP will also be provided under "9-1-1" at no additional charge.
- .9 The Company will not undertake to prorate any billing for Enhanced 9-1-1 services.
- .10 Intercept service for the seven-digit emergency number(s) replaced by Enhanced 9-1-1 will be provided for 12 months at no charge.
- .11 Enhanced 9-1-1 Service, which is to be provided from the Calling Party to the PSAP or PSAP to the participating Emergency Service Provider, shall be equivalent to that provided by the Company with the exchange telephone network.
- .12 Customer-provided premises equipment must bear Federal Communications Commission type certification for use with Enhanced 9-1-1 Service.
  - a. When Company provided equipment is employed, it will be provided on a competitive basis.
  - b. When customer-provided equipment is employed, it will be furnished in accordance with the conditions specified in this tariff.
  - c. Where customer-provided equipment is utilized, such equipment must be compatible with the signaling being provided by the Company.

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## COMPETITIVE SERVICES (Continued)

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## A. EMERGENCY CALLING SERVICE 9-1-1 (Con't)

## 1. General (Con't)

## 1.B Regulations: (Con't)

- .13 Customer Premises Equipment shall be designed, installed and operated in such a manner that any information contained in the data base will only be available to the Enhanced 9-1-1 Service Customer while processing an actual 9-1-1 call.
- .14 The Customer will provide to the Company a properly executed non-disclosure statement in the manner and form as required by the Company.
- .15 The Company does not undertake to answer and forward 9-1-1 calls, but furnishes the use of its facilities to enable the Enhanced 9-1-1 Service Customer's personnel to respond to such calls on the Enhanced 9-1-1 Service Customer's premises.
- .16 Enhanced 9-1-1 Service is provided solely for the benefit of the Enhanced 9-1-1 Service Customer. The provision of 9-1-1 Service by the Company shall not be interpreted, construed, or regarded either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Enhanced 9-1-1 Service Customer.
- .17 The Company shall not be liable for any loss or damages to anyone except as set forth in this tariff. With respect to any claim or suit, by an Enhanced 9-1-1 Service Customer or by anyone else, for damages allegedly arising out of mistakes, omissions, interruptions, delays or errors, or defects in transmission or any other failure of any kind occurring in the course of furnishing service hereunder, the Company's liability shall not exceed an amount equivalent to the proportionate charge to the Enhanced 9-1-1 Service Customer for the affected line or lines for the period of service during which such mistake, omission, interruption, delay, error, defect in transmission or any kind of service occurs and continues after the Company has been so notified, and has had a reasonable time for repair of such problems. This shall be the limit on the liability of the Company. However, any such mistakes, omissions, interruptions, delays, errors or defects in transmission or any other failure of any kind or service which are caused or contributed to by the negligence or willful act of the Enhanced 9-1-1 Service Customer or anyone else, or which arise from the use of customer provided facilities or equipment shall not result in the imposition of any liability whatsoever upon the Company.

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COMPETITIVE SERVICES (Continued)

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## A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

## 1. General (Con't)

## 1.B Regulations: (Con't)

- .18 The Customer also agrees to release, indemnify and hold harmless the Company for any personal injury to or death of any person or persons; or for any loss, damage or destruction of any property, whether owned by the Enhanced 9-1-1 Service Customer or others, and any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Enhanced 9-1-1 service features and the equipment associated therewith; or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Enhanced 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the Enhanced 9-1-1 Service Customer, its user, agencies or municipalities, or the employees or agents of any one of them.
- .19 The 9-1-1 calling party or any other party upon whose behalf the call is being made acknowledges that the provision of telephone service by the Company does not absolutely guarantee that every call attempted to an Enhanced 9-1-1 emergency service will be completed. The 9-1-1 calling party or any other party upon whose behalf the 9-1-1 call is being made agrees to release, indemnify, defend and hold harmless the company from any and all loss, claims, demands, suits or other action; or any liability whatsoever, whether suffered, made, instituted or asserted by the 9-1-1 calling party or by any other party or person, for any personal injury to or death of any person or persons; or for any loss, damage or destruction of any property, whether owned by the 9-1-1 calling party or others.
- .20 The 9-1-1 calling party, by placing a call to the PSAP by dialing 9-1-1, gives consent for the Company to provide Enhanced 9-1-1 data-base information, consisting of the name, address and telephone number of the local service customer at the location from which the call was made, to Law Enforcement agencies and other Emergency Services Providers on a call-by-call basis for the purpose of enabling those agencies and Emergency Services Providers to respond to emergency calls for assistance.

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COMPETITIVE SERVICES (Continued)

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A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

1. General (Con't)

1.B Regulations: (Con't)

- .21 Names, addresses and telephone numbers of telephone customers whose listings are not published in directories or listed in Directory Assistance Offices are confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. All local service customers served by the Company waive the confidentiality afforded by Non-Listed and Non-Published Directory Service to the extent that the name, telephone number and address associated with the originating station location are furnished in connection with Enhanced 9-1-1 Service.
- .22 The Company is not required to conduct operational tests or to inspect or monitor facilities to discover errors, defects and malfunctions in the Enhanced 9-1-1 service nor does the Company undertake such responsibility. The Enhanced 9-1-1 Service Customer is responsible for making such operational tests as, in the judgment of the Enhanced 9-1-1 Service Customer, are required to determine whether the system is functioning properly for its use. The Enhanced 9-1-1 Service Customer is responsible for promptly notifying the Company in the event the system is not functioning properly.
- .23 When the Selective Routing feature is provided, it is the sole responsibility of the Customer to identify Primary and Secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate Emergency Services Providers responsible for providing emergency service in the Enhanced 9-1-1 serving area.
- .24 Assignments of street name, address range and area or other mutually agreed upon routing criteria (master address file) shall be furnished by the Enhanced 9-1-1 Service Customer, on forms supplied by the Company for that purpose, to the Company, at a time mutually agreed upon between the Enhanced 9-1-1 Service Customer and Company, prior to the effective date of service.

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COMPETITIVE SERVICES (Continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

(N)

1. General (Con't)

1.B Regulations: (Con't)

- .25 It is the sole responsibility of the Customer to verify the accuracy of the routing information contained in the master address file. Changes, deletions and additions which the Enhanced 9-1-1 Service Customer desires to have made in the master address file will be submitted on an "as occurred" basis by the Enhanced 9-1-1 Service Customer.
- .26 The Company will, after developing and providing to the Enhanced 9-1-1 Service Customer the initial telephone number data file, provide to the Enhanced 9-1-1 Service Customer, on request, a complete copy of the master address file at a time and cost mutually agreed upon between the Enhanced 9-1-1 Service Customer and Company.
- .27 The Enhanced 9-1-1 Service Customer will be responsible for verifying the data-base information is correct and provide to the Company a statement certifying that such data-base information is correct.

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ILLINOIS COMMERCE COMMISSION COMPETITIVE SERVICES (Continued)

CHIEF CLERK'S OFFICE

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

2. Description of Service

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DATED SEP 26 1990

- .1 Enhanced 9-1-1 (E9-1-1) Service provides for the routing of 9-1-1 calls selectively to one of a choice of PSAP locations as specified by the Enhanced 9-1-1 Service Customer and displaying certain information to the PSAP operator about the 9-1-1 calling party's location.
- .2 Definition of Terms associated with E9-1-1:
  - a. Automatic Location Identification (ALI) is a feature by which the listed address associated with the calling party's ANI identified telephone number is forwarded to the PSAP for display. Additional Company served locations with the same number as the calling party's number can be displayed if such information is contained in the data base.
  - b. Automatic Number Identification (ANI) is a feature by which the calling party's ANI telephone number is forwarded to E9-1-1 equipment and to the PSAP.
  - c. Selective Routing (SR) is a Company provided feature that routes an E9-1-1 call from the E9-1-1 equipment to the designated PSAP based upon the ANI identified number of the calling party.
  - d. Data Management System (DMS) is a system of manual procedures and computer programs used to create, store and update the data required to provide the Selective Routing and ALI features.
  - e. Display and Transfer Unit is a selector console and associated common equipment used for displaying ANI numbers at the PSAP attendant position and for performing transfer functions.
  - f. End Office is any central office which is the first point of switching of an originating 9-1-1 call from a calling party.

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COMPETITIVE SERVICES (Continued)

A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

(N)

2. Description of Service (Con't)

g. End Office to Selective Routing Service Trunk is a dedicated trunk between an End Office and the E9-1-1 selective routing equipment which is accessed only when a calling party places an E9-1-1 call. Additional information, including rates and charges for this trunk, is in Section 4 of this tariff.

h. E 9-1-1 Service Trunk is a dedicated trunk between the E9-1-1 selective routing equipment and the PSAP. Additional information, including rates and charges for this trunk, is in Section 4 of this tariff.

.3 Automatic Location Identification (ALI) cannot be provided as a stand alone option.

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COMPETITIVE SERVICES (Continued)

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A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't)

3. Features:

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CHIEF CLERK'S OFFICE

.1 The following standard features are included with E9-1-1 Service:

- a. Forced Disconnect
- b. Default Routing
- c. Alternate Routing (Night Service)
- d. Central Office Transfer Arrangements (Includes Speed Calling)

.2 Description of the standard features:

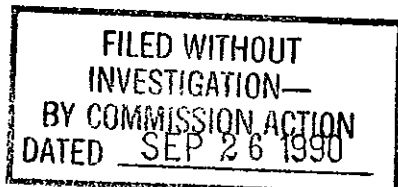
- a. Forced Disconnect enables the PSAP attendant to release a connection on an E9-1-1 call, even if the calling party remains off-hook.
- b. Default Routing (DR) is the routing of an incoming E9-1-1 call which cannot be selectively routed due to an ANI malfunction, garbled digits or other causes, to a default PSAP designated by the Customer.
- c. Alternate Routing (AR) allows E9-1-1 calls to be routed to an alternate (C) PSAP location which has been designated by the Enhanced 9-1-1 Service Customer if (1) Service Trunks to the Primary PSAP are busy or out of service, or (2) the Primary PSAP is otherwise out of service.
- d. Transfer Arrangement:
  - (1) Manual Transfer enables the PSAP attendant to transfer an incoming call by dialing either a 7-digit or 10-digit telephone number or a Speed Calling Code.
  - (2) Fixed Transfer enables a PSAP attendant to transfer incoming E9-1-1 calls to a Secondary PSAP without dialing either a 7-digit or 10-digit telephone number or a Speed Calling Code.

(C) - Denotes Change

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COMPETITIVE SERVICES (Continued)

- A. EMERGENCY CALLING SERVICE ENHANCED 9-1-1 (Con't) (N)
3. Features: (Con't)
- .2 Features (Con't)
- d. Transfer Arrangement (Con't)
- (3) Selective Transfer provides the PSAP attendant with the ability to transfer an incoming call to an Emergency Service Provider without dialing either a 7-digit or 10-digit telephone number or a Speed Calling Code.
- .3 Rates and Charges:
- a. No charge will be applied by the Company to the calling party for calls placed to the 9-1-1 Universal Emergency Number when such calls are originated from local exchange access facilities.
- b. Charges for messages transferred over toll facilities from a PSAP are billed according to rates applicable from the central office serving the PSAP.
- c. Rates and Charges for Enhanced 9-1-1 selective routing and PSAP equipment will be established by contract agreed to between the Enhanced 9-1-1 Service Customer and the Company; a copy of such contract to be provided to the Illinois Commerce Commission within ten (10) days of signing by all required parties.
- d. Equipment Moves or Changes requested by the Enhanced 9-1-1 Service Customer will be billed on a time and material cost basis.

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17. AGREEMENTS WITH TELECOMMUNICATIONS CARRIERS17.1 Interconnection Agreements

## A. General

Harrisonville Telephone Company has entered into Interconnection Agreements pursuant to Section 252 of the Telecommunications Act of 1996 with the following entities:

<u>Entities</u>	<u>Docket No.</u>
Sprint Communications Company L. P.	05-760
Mediacom Telephony of Illinois, LLC	10-0043
Charter Fiberlink – Illinois, LLC	12-0618 (N)

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Illinois Commerce Commission

Issued: February 4, 2013

Effective: February 5, 2013

Issued by: H. R. Gentsch, President and CEO  
Waterloo, Illinois 62298

# HARRISONVILLE TELEPHONE COMPANY

213 S. Main St. • P.O. Box 149  
Waterloo, IL 62298-0149

618-939-9252  
Fax 618-939-3399  
htclhw@htc.net

LEE H. WHITCHER  
VICE PRESIDENT OF REGULATORY COMPLIANCE

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DEC 20 2021

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

December 17, 2021

Ms. Elizabeth A. Rolando, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

RE: Promotional Business Packaged Services Offering affecting  
Harrisonville Telephone Company, ILL. C.C. No. 9

Dear Ms. Rolando:

Harrisonville Telephone Company has offered two business packaged service bundles on a promotional basis. They are the Business Wonder Bundle and the Super Business Bundle. The company intends to extend the promotional offering period through June 30, 2022. Following are details of the offering:

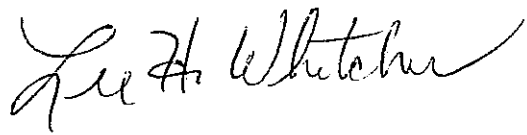
- Business Wonder Bundle – Rate: \$61.95 per month per line – Services included: Basic Business Local Exchange Service, Caller ID, choice of 4 Custom Calling Services, Federal Subscriber Line Charge, Voice Notes (a deregulated product), and Unlimited Long Distance (provided in conjunction with a promotional offering from HTC Communications Co.).
- Super Business Bundle – Rate: \$89.90 per month for the first 12 months and \$109.90 per month thereafter – Services included: Basic Business Local Exchange Service, Caller ID, choice of 4 Custom Calling Services, Voice Notes (a deregulated product), Unlimited Long Distance (provided in conjunction with a promotional offering from HTC Communications Co.), Federal Subscriber Line Charge, and upgraded Digital Subscriber Line and internet service (a deregulated product).
- Conditions – Bundles are not available with other packaged or bundled offerings on the same line, ISDN Service or Foreign Exchange Service. Services are offered

where facilities permit. All lines at a customer location are required to be subscribed to a bundle for any lines to be eligible. A business must have 10 lines or less at a physical location in order to be eligible for this offering. Any type of call center is precluded from subscribing to this offering.

Please file stamp the additional copy of this letter that is enclosed and return it in the provided stamped self-addressed envelope.

If you have any questions, please contact me at 618-939-9252.

Yours truly,

A handwritten signature in cursive script, reading "Lee H. Whitaker". The signature is written in dark ink and is positioned below the "Yours truly," text.

Enc.

# HARRISONVILLE TELEPHONE COMPANY

213 S. Main St. • P.O. Box 149  
Waterloo, IL 62298-0149

618-939-9252  
Fax 618-939-3399  
htclhw@htc.net

LEE H. WHITCHER  
VICE PRESIDENT OF REGULATORY COMPLIANCE

RECEIVED  
DEC 20 2021

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

December 17, 2021

Ms. Elizabeth A. Rolando, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

RE: Promotional Business Packaged Services Offering affecting  
Harrisonville Telephone Company, ILL. C.C. No. 9

Dear Ms. Rolando:

Harrisonville Telephone Company has offered several business packaged service bundles on a promotional basis. The company intends to extend the promotional offering period through June 30, 2022. Following are details of the offering:

## Single Line Business Bundles

- Business Bundle 1 – Rate: \$51.95 per month per line – Services included: Basic Business Local Exchange Service, Federal Subscriber Line Charge and Unlimited Long Distance (provided in conjunction with the LD Bundled Plan 4 promotional offering from HTC Communications Co.).
- Business Bundle 2 – Rate: \$51.95 per month per line – Services included: Basic Business Local Exchange Service, Federal Subscriber Line Charge, Caller ID, and choice of 4 Custom Calling Services.

## Multi-Line Business Bundles

- ML Business Bundle 1 – Rate: \$42.95 per month per line – Services included: Basic Business Local Exchange Service, Federal Subscriber Line Charge and Unlimited Long Distance (provided in conjunction with the LD Bundled Plan 5 promotional offering from HTC Communications Co.).
- ML Business Bundle 2 – Rate: \$42.95 per month per line – Services included: Basic Business Local Exchange Service, Federal Subscriber Line Charge, Caller ID, and choice of 4 Custom Calling Services.

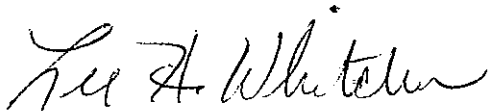
- ML Business Wonder Bundle – Rate: \$51.95 per month per line – Services included: Basic Business Local Exchange Service, Federal Subscriber Line Charge, Caller ID, choice of 4 Custom Calling Services, Voice Notes (a deregulated product), and Unlimited Long Distance (provided in conjunction with the LD Bundled Plan 5 promotional offering from HTC Communications Co.).
- ML Super Business Bundle 2 – Rate: \$79.90 per month for the first 12 months and \$99.90 per month thereafter – Services included: Basic Business Local Exchange Service, Federal Subscriber Line Charge, Caller ID, choice of 4 Custom Calling Services, Voice Notes (a deregulated product), Unlimited Long Distance (provided in conjunction with the LD Bundled Plan 4 promotional offering from HTC Communications Co.), and upgraded DSL broadband service (a deregulated product).

Conditions – Bundles are not available with other packaged or bundled offerings on the same line, ISDN Service or Foreign Exchange Service. Services are offered where facilities permit. All lines at a customer location are required to be subscribed to a bundle for any lines to be eligible. Any type of call center is precluded from subscribing to this offering. 12 month service commitment is required.

Please file stamp the additional copy of this letter that is enclosed and return it in the provided stamped self-addressed envelope.

If you have any questions, please contact me at 618-939-9252.

Yours truly,

A handwritten signature in cursive script, reading "Lee A. Whitman". The signature is written in dark ink on a white background.

Enc.

**HARRISONVILLE TELEPHONE COMPANY**

213 S. Main St. • P.O. Box 149

Waterloo, IL 62298-0149

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LEE H. WHITCHER

VICE PRESIDENT OF REGULATORY COMPLIANCE

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DEC 20 2021

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

December 17, 2021

Ms. Elizabeth A. Rolando, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

RE: Promotional Packaged Services Offering affecting  
Harrisonville Telephone Company, ILL. C.C. No. 9

Dear Ms. Rolando:

Harrisonville Telephone Company has offered several residential packaged service bundles on a promotional basis. The company intends to extend the promotional offering period through June 30, 2022. Following are details of the offering:

- SuperBundle – Rate: \$67.74 per month for the first 12 months and \$87.74 per month thereafter – Services included: All services included in the tariffed SuperBundle (ILL.C.C. NO. 9, Sheet No. 1) with upgraded Digital Subscriber Line and internet service, plus Federal Subscriber Line.
- WonderBundle – Rate: \$39.79 per month – Services included: All services included in the tariffed 43,200 Minute Plan SuperBundle (ILL.C.C. NO. 9, Sheet No. 2), with the exception that Call Waiting is the only Custom Calling Service included, plus Federal Subscriber Line Charge.
- Conditions – Bundles are not available with other packaged or bundled offerings on the same line, ISDN Service or Foreign Exchange Service. Services are offered where facilities permit.

Please file stamp the additional copy of this letter that is enclosed and return it in the provided stamped self-addressed envelope.

If you have any questions, please contact me at 618-939-9252.

Yours truly,

*Lee H. Witcher*

Enc.



# HARRISONVILLE TELEPHONE COMPANY

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LEE H. WHITCHER  
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DEC 20 2021

December 17, 2021

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

Ms. Elizabeth A. Rolando, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

RE: Promotional Fractional Primary Rate Interface (PRI) Service Offering affecting  
Harrisonville Telephone Company, ILL. C.C. No. 9

Dear Ms. Rolando:

Harrisonville Telephone Company has offered fractional PRI service on a promotional basis. The Company intends to extend the promotional offering period through June 30, 2022. Following are details of the offering:

## **Fractional PRI Pricing – 60 month term**

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Fractional PRI service is targeted towards larger multi line businesses. Two service options will be offered for 60 month service terms:

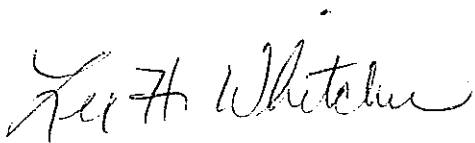
- Eight "B" channels and one "D" channel \$352.51 per month
- Twelve "B" channels and one "D" channel \$386.51 per month

This promotion affects the rates, terms and conditions located at Section No. 4, Sheets No. 61.18-61.20 of the Harrisonville Telephone Company tariff ILL. C. C. No. 9.

Please file stamp the additional copy of this letter that is enclosed and return it in the provided stamped self-addressed envelope.

If you have any questions, please contact me at 618-939-9252.

Yours truly,



Enc.

# HARRISONVILLE TELEPHONE COMPANY

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LEE H. WHITCHER  
VICE PRESIDENT OF REGULATORY COMPLIANCE

December 17, 2021

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DEC 20 2021

Ms. Elizabeth A. Rolando, Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

ILLINOIS COMMERCE COMMISSION  
CHIEF CLERK'S OFFICE

RE: Promotional Business Services Offering affecting  
Harrisonville Telephone Company, ILL. C.C. No. 9

Dear Ms. Rolando:

Harrisonville Telephone Company has offered the Hosted PBX and IP Centrex services on a promotional basis that are also available in packaged services bundles. The company intends to modify and extend the promotional offering period through June 30, 2022. Following are details of these offerings:

## Hosted PBX

Hosted PBX is targeted towards multi-line business applications. For this service delivery the customer obtains multiple trunks/lines into the HTC hosted PBX solution. The service delivery to the end user is provided over a high-speed data connection (DSL, SDSL, Ethernet, T1, etc.). Under this deployment the business end user may have multiple Voice Stations to serve each employee and/or workstation. Rates are based on concurrent call path requirements and total voice stations. The service includes unlimited Local Exchange Service.

### Hosted Business Voice Trunk/Line-per month

Concurrent voice connections per location, includes Federal

Subscriber Line Charge	-	\$21.95
• 10+ Connections	-	\$19.95

### Hosted Business Voice Station-Standard-per month

Includes Custom Calling Services Standard Features Set and Voice

Notes (a deregulated product)

• 1 – 9 Stations	-	\$9.95
• 10 – 19 Stations	-	\$7.95
• 20 – 29 Stations	-	\$5.95
• 30 – 39 Stations	-	\$3.95
• 40+ Stations	-	\$2.95

### Hosted Business Voice Station-Premium-per month

Includes All Custom Calling Services Features and Voice Notes (a deregulated product)

• 1 – 9 Stations	-	\$14.95
• 10 – 19 Stations	-	\$12.95
• 21 – 29 Stations	-	\$10.95
• 30 – 39 Stations	-	\$8.95
• 40+ Stations	-	\$6.95

### IP Centrex

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IP Centrex is targeted towards smaller business applications. The service delivery to the end user is provided over a high-speed data connection (DSL, SDSL, Ethernet, T1, etc.). This solution provides individual Centrex lines that can support voice calling and features/voicemail. The service includes unlimited Local Exchange Service.

IP Centrex Voice Line – Basic-per month-Multi-Line – 1 <sup>st</sup> 12 months -	\$16.95
- Thereafter -	\$21.95

Includes Caller ID and Federal Subscriber Line Charge

IP Centrex Voice Line – Standard-per month-Multi-Line – 1 <sup>st</sup> 12 months -	\$21.95
- Thereafter -	\$26.95

Includes Custom Calling Services, Standard Features Set and Federal Subscriber Line Charge

IP Centrex Voice Line – Premium-per month-Multi-Line – 1 <sup>st</sup> 12 months -	\$26.95
- Thereafter -	\$31.95

Includes All Custom Calling Services and Federal Subscriber Line Charge

#### A la Carte Services for IP Centrex Voice:

• Unlimited Long Distance (provided in conjunction with the LD Bundled Plan-IP Centrex promotional offering from HTC Communications Co.)	-	\$5.00
• Voice Notes(a deregulated product)	-	\$4.95
• Hunt Group (per account)	-	\$4.95
• Auto Attendant	-	\$5.00
• Broadworks Anywhere (per line)	-	\$5.00

IP Centrex VIP Line – Professional-per month	-	\$29.99
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- Hosted Unified Communications and Features solution that includes Unlimited Long Distance (provided in conjunction with the LD Bundled Plan-IP Centrex promotional offering from HTC Communications Co.) and Federal Subscriber Line Charge

#### A la Carte Service for IP Centrex VIP Line:

• IP Fax Line	-	\$14.99
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## **Session Initiated Protocol (SIP) Trunk Service**

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Session Initiated Protocol (SIP) service is targeted towards multi-line business applications. SIP is a communications protocol for signaling and controlling voice and other multimedia communication sessions. The service delivery to the end user is provided over a high-speed data connection (DSL, SDSL, Ethernet, T1, etc.). Under this deployment the business end user may have multiple Voice Stations to serve each employee and/or workstation. Rates are based on concurrent call path requirements and total voice connections. The service includes unlimited Local Exchange Service.

### **Hosted Business Voice Trunk/Line-per month**

Concurrent voice connections per location, includes Federal

#### **Subscriber Line Charge**

• 1-4 Trunks/Lines	-	\$42.00
• 5-8 Trunks/Lines	-	\$35.00
• 9-12 Trunks/Lines	-	\$30.00
• 12+ Trunks/Lines	-	\$25.00
• DID Number Block (20)	-	\$10.00

Hosted PBX, IP Centrex and SIP services require a high-speed data connection (DSL, SDSL, Ethernet, T1, etc.) service. This is in addition to the above rates. Line connection fees are waived for Hosted PBX and IP Centrex services.

Please file stamp the additional copy of this letter that is enclosed and return it in the provided stamped self-addressed envelope.

If you have any questions, please contact me at 618-939-9252.

Yours truly,



Enc.