



# Taking Home Network Performance and Control To Another Level

**CommandIQ™** gives you easy access to a snapshot view of your home or small business network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, change your SSID and password, and more. **CommandIQ** puts you in charge!

**CommandIQ™** is now available with brand new add-ons! Add **ExperienceIQ™** and **ProtectIQ™** parental controls and network security for an even better WiFi experience.

This booklet offers more information on **ExperienceIQ™** and **ProtectIQ™**.

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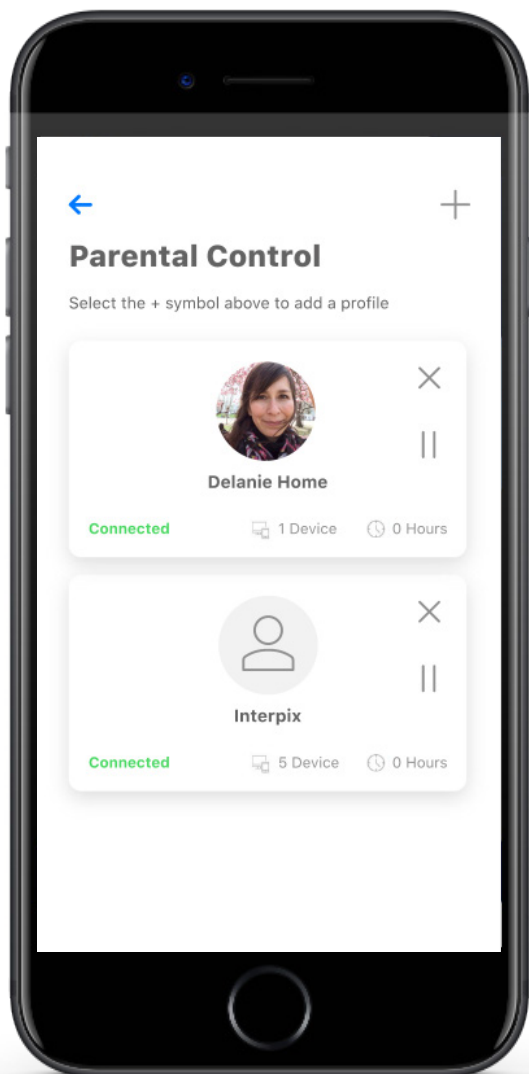
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## SET-UP GUIDE

# ExperienceIQ: Enhanced Parental Control



If you subscribe to **ExperienceIQ** Enhanced Parental Controls from your service provider you'll have additional functionality to help manage access to the Internet within your home.

Start by selecting the + sign in the top right to create a profile. You'll be able to assign a name to the profile and assign the devices you want attached to this profile. You can also select the photo icon on add a picture to represent this profile. After selecting submit those devices selected are now assigned to the profile you have created. You can easily remove them by tapping the Remove button beside the desired device.

If you want to manually pause the devices assigned to this profile, simply select the pause button in the profile header. The white bar will show the current state of this profile, in the example shown you can see this profile is currently Connected, there is 1 device assigned to the profile and there has been no usage on this profile today.

Parental controls work while devices are connected to Wi-Fi.

Note: If a device has the app, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data, to restart the profile with your app device.

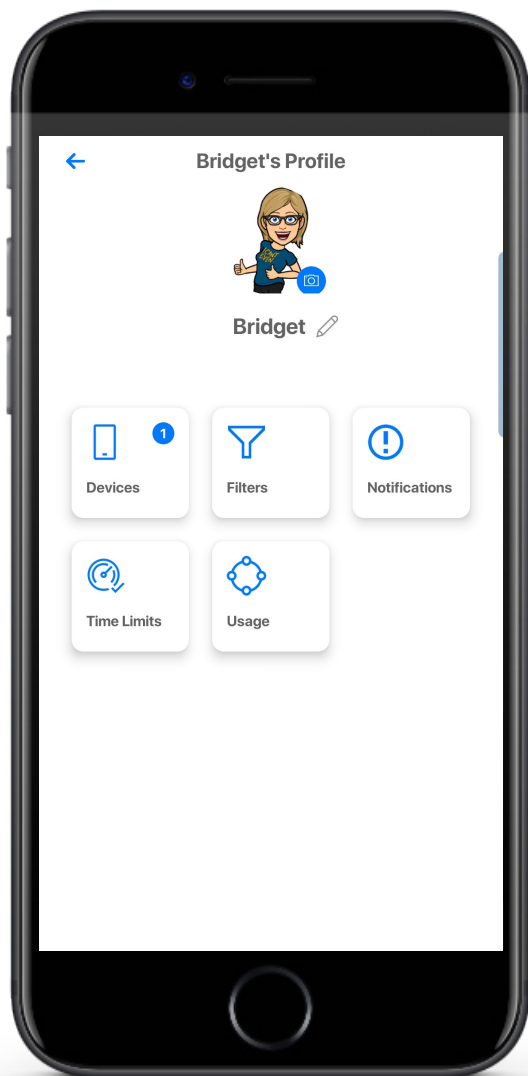




## SET-UP GUIDE

# ExperienceIQ: Enhanced Parental Control

Profile details  
network you have



Once you have set-up a profile you have multiple options to control internet access to the devices assigned in the profile.

In the Devices tab you can see and edit all devices connected to this profile.

By tapping on Filters you can select filters to remove access to categories of content on the Internet. You can also set-up filters for specific applications or websites that you want to allow or block.

The Notifications button will show all notifications you have received about this profile.

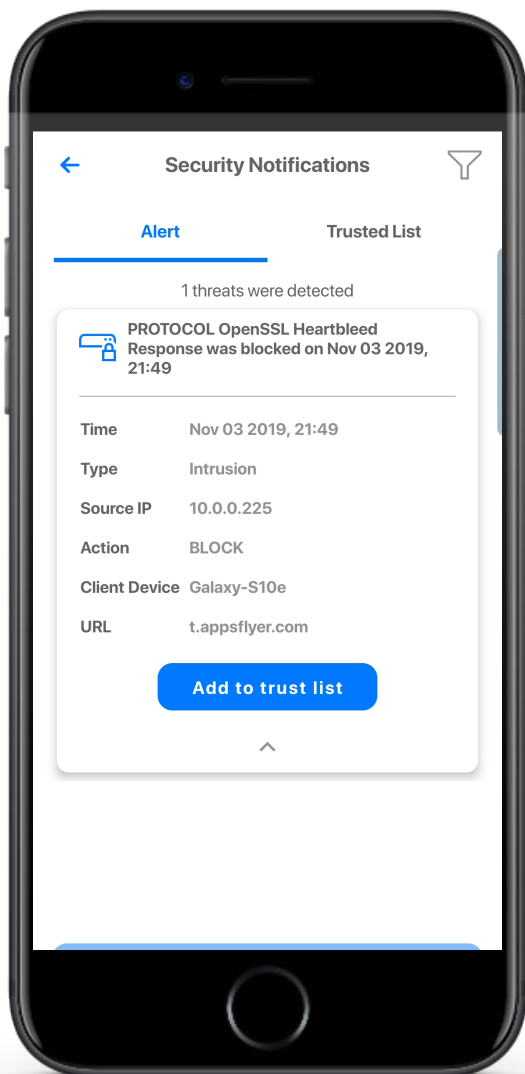
Within the time limits tab you can set offline hours for the day. For example you can set offline hours for 10:00 p.m. to 6:00 a.m. each day if you do not want Internet access to the devices in this profile during nighttime hours.

The Usage category shows daily, weekly, and monthly cumulative usage for devices within the profile.



## SET-UP GUIDE

# ProtectIQ: Network Security



If you subscribe to ProtectIQ Network Security from your service provider it is working quietly in the background on your GigaSpire to provide an extra layer of protection against malicious traffic.

Data coming into your network will be scanned for viruses and other malicious content and you will receive a notification if content was blocked for some reason. This will show as a notification within the ProtectIQ main menu item in your app.

**Note:** Do not remove device level protection for anti-virus and malware.